

POS needs to be updated, what to do?



Reason: TSG would only update the main POS and TSG does not have access to personal computer.

Master (Main computer): Your POS

Slave: The other POS or personal computer

1 Find out the version of your main POS.

In the case, the current version for the main POS is 1.6.12.



2 Find out where the update files located on the slave.

Go to my computer. (windows 7)

| POS Manuel Training | Logi | Mein - Hemole Session | Ŷ | |
|---|------------------------------------|---------------------------------|--------------------------|--------------|
| Computer Firefox | | Clay | | |
| Recycle Bin Google Chrome | | Slav | /E | |
| Media Player Classic Macilla Thunderbird | | | | |
| Control Panel | | | | |
| m TSG RES2.0 @ji Paint ▶ | Documents Downloads Computer | | | |
| | See the disk Control Panel | t drives and other hardware cor | nected to your computer. | |
| All Programs | Devices and Printers | | | |
| Search programs and files | 🕐 Shut down 🔹 | | | |
| 🚳 📋 🧿 🏐 | RIS | TeamViewer Quic | TSG POS - 1.6.9-2 | - 10 3:18 PM |

Or this PC (Windows 10)



Select C drive.



Select statistics folder

| | Log | Meln - Remote Sessio | n ^ | | | | × |
|---------------------|------------------------|----------------------|--------------------|-------------------|--------------------|---------|---|
| 😋 🕒 🗢 🚣 🕨 Compute | er 🔸 Local Disk (C:) 🔸 | | | ▼ 4→ Sean | th Local Disk (C:) | | P |
| Organize 🔻 🛛 🥽 Open | Include in library | New folder | | |)II • | | 0 |
| 🔆 Favorites | Name | Date modified | Туре | Size | | | - |
| 🧮 Desktop | 🌽 inetpub | 22/05/11 1:51 PM | File folder | | | | |
| 〕 Downloads | 🎍 Intel | 20/01/17 11:13 AM | File folder | | | | |
| 🗽 Recent Places | 🎉 PerfLogs | 22/05/11 1:51 PM | File folder | | | | |
| | 🎍 Program Files | 19/07/19 10:19 AM | File folder | | 10 | | |
| 🥽 Libraries | 🎍 Program Files (x86) | 19/07/19 9:48 AM | File folder | אאר | μ | | |
| Documents | 鷆 ProgramData | 07/03/19 11:25 AM | File folder | Jun | | | |
| 👌 Music | 🎉 RISdata | 19/07/19 10:31 AM | File folder | | | | |
| E Pictures | 🕑 🍌 Statistics | 19/07/19 10:18 AM | File folder | | | | |
| 🗧 Videos | 🍌 Uniback | 18/12/17 11:45 AM | File folder | | | | |
| | 鷆 Unicenta | 15/08/19 3:16 PM | File folder | | | | |
| 🛤 Computer | 🌽 Users | 20/01/17 9:14 AM | File folder | | | | |
| 🚢 Local Disk (C:) | 🌽 Windows | 27/06/19 12:34 PM | File folder | | | | E |
| 🕳 ESD-USB (E:) | md . | 05/07/19 8:27 AM | RND File | 1 KB | | | |
| | 🥁 globdata.ini | 07/11/07 8:00 AM | Notepad + + Docu | 2 KB | | | |
| 🗣 Network | が instalLexe | 07/11/07 8:03 AM | Application | 550 KB | | | |
| | 🥁 instalLini | 07/11/07 8:00 AM | Notepad + + Docu | 1 KB | | | |
| | 🗟 install.res.1028.dll | 07/11/07 8:03 AM | Application extens | 75 KB | | | |
| | 🗟 install.res.1031.dll | 07/11/07 8:03 AM | Application extens | 95 KB | | | |
| | 🗟 install.res.1033.dll | 07/11/07 8:03 AM | Application extens | 90 KB | | | |
| | 🗟 install.res.1036.dll | 07/11/07 8:03 AM | Application extens | 96 KB | | | |
| | 🗟 install.res.1040.dll | 07/11/07 8:03 AM | Application extens | 94 KB | | | |
| | 🗟 install.res.1041.dll | 07/11/07 8:03 AM | Application extens | 80 KB | | | |
| | 🗟 install.res.1042.dll | 07/11/07 8:03 AM | Application extens | 79 KB | | | |
| | 🗟 install.res.2052.dll | 07/11/07 8:03 AM | Application extens | 75 KB | | | |
| | 🗟 install.res.3082.dll | 07/11/07 8:03 AM | Application extens | 95 KB | | | |
| | 🚳 msdia80.dll | 22/09/05 11:39 PM | Application extens | 874 KB | | | |
| Statistics Date | (C) (C) (C) (C) (C) | | TeamViewer Quic | TSG POS - 1.6.9-2 | - 10 | 3:20 PN | M |
| | | | | | | 1010011 | ~ |

Select updates folder

| | | LogMein - Re | mote Session | ^ | | | Ŀ | | 6 | × |
|-----------------------------|------------------------------|-------------------|---------------|----------------|---------------|-------------------|------|-----|--------|------|
| 🕒 🕒 🔻 🕌 🕨 Compute | r 🕨 Local Disk (C:) 🕨 Statis | rtics 🕨 | | | - 4 | Search Statistics | | | | م |
| Organize 👻 🔭 Open | Include in library 🔻 | Share with | v E-mail | New folder | | | 800 | • (| 1 | 0 |
| 🔆 Favorites | 📰 Name 🌷 | Date | Type | Size | Tags | | | | | |
| E Desktop | 🌛 Recent | 23/01/17 2:06 PM | File folder | | | | | | | |
| 📜 Downloads | Scripts | 18/12/17 1:07 PM | File folder | | | | | | | |
| 📃 Recent Places | 🔽 🍌 Updates | 18/12/17 1:07 PM | File folder | | | | | | | |
| | 🔛 Background.jpg | 19/06/13 9:44 AM | JPEG image | 56 KB | | | | | | |
| 🧊 Libraries | 📡 backgroundDefa | 06/06/14 12:40 PM | JPEG image | 97 KB | | | | | | |
| Documents | 🔍 gear.png | 23/01/17 2:16 PM | PNG image | 22 KB | | | | | | |
| J Music | 😽 RIS_Setup.exe | 28/03/19 4:39 PM | Application | 73,565 KB | | | | | | |
| Pictures | 🔁 TsgSupport.exe | 28/08/15 3:42 PM | Application | 4,404 KB | | | | | | |
| 著 Videos | 📑 unicenta.sql | 07/03/19 2:13 PM | SQL Text File | 2,757 KB | | | | | | |
| Province Computer | | | | Sla | ve | | | | | |
| Updates Date File folder | modified: 07/03/19 11:40 AN | | | | | | ~ | . 3 | -21 PI | a (a |
| V Matistics | Q | | e | eamViewer Quic | 15G POS - 1.6 | 9-2 | - 18 | | | |

3 Find out what version is on for the slave

For this case, the current version for the main is 1.6.12 and the current version for slave is 1.6.9,

| Organize • 🛛 🗔 Open | Include in library * | Share with . | New folder | | | | 用• 🖬 | 4 |
|---------------------------|----------------------------|--------------|-------------------|-------------|----------|-------|--------|---|
| Secondary | E Name | | Date modified | Type | Size | | | |
| Deckton | 1.5.16 | | 11/04/10 1:14 PM | File folder | | | | |
| Bownloads | 1.5.17 | | 11/84/18 1:14 PM | File folder | | | | |
| Decent Discar | 1.5.18 | | 11/04/18 1:14 PM | File folder | | | | |
| an necest races | 1.5.19 | | 11/04/18 1:14 PM | File folder | | | | |
| Tibrarian | 1.5.20 | | 22/08/18 3:04 PM | File folder | | | | |
| Documents | 1.5.21 | | 22/08/18 3:04 PM | File folder | | | | |
| h Maria | 1.5.22 | | 22/08/18 3:04 PM | File folder | | | | |
| P Mutic | 1.5.23 | | 22/08/18 3:04 PM | File folder | | | | |
| Pictures Videou | 1.5.24 | | 22/08/18 3:04 PM | File folder | - | | | |
| Videos | 1.5.25 | | 29/18/18 4:45 PM | File folder | C | | \sim | |
| | 1.5.26 | | 29/10/18 4.45 PM | File folder | | AV | | |
| Computer | 1.5.27 | | 29/10/18 4.45 PM | File folder | J | 1 U V | | |
| Local Disk (C:) | 1.5.28 | | 29/18/18 4:45 PM | File folder | | | | |
| ESD-058 (E) | 15.29 | | 29/18/18 4:45 PM | File folder | | | | |
| | 1.5.30 | | 29/10/18 4:45 PM | File folder | | | | |
| Network | 1.5.31 | | 29/10/10 4:45 PM | File folder | | | | |
| | 1.5.32 | | 29/18/18 4:45 PM | File folder | | | | |
| | 1.6.0 | | 29/10/18 4:45 PM | File folder | | | | |
| | 1.6.1 | | 29/10/18 4:46 PM | File folder | | | | |
| | 1.6.2 | | 29/18/18 4:46 PM | File folder | | | | |
| | 1.6.3 | | 29/10/18 4:45 PM | File folder | | | | |
| | 16.4 | | 29/10/18 4.45 PM | File folder | | | | |
| | 16.5 | | 23/10/18 4:46 PM | File folder | | | | |
| | 1.6.6 | | 29/10/18 4:46 PM | File folder | | | | |
| | 1.6.7 | | 29/18/18 4:45 PM | File folder | | | | |
| | 1.6.8 | | 07/03/19 11:40 AM | File folder | | | | |
| | 16.9 | | 07/93/19 11:49 AM | File folder | | | | |
| 1.6.9 Date File folder | modified: 07/03/19 11:40 A | M | | | | | 8.02 | |

4 Copy update files from master to slave

Go to C:\Statistics\Updates on the main computer and select file that needs to be update. In this case, 1.6.10,1.6.11 and 1.6.12, **copy these files into a USB and transfer(paste) to the slave updates folder.**

| Organize 🔻 🛛 🔭 Ope | n New folder | | | | | 2 |
|---|--|--|--|------|--|---|
| ★ Favorites | Name 1.5.19 | Date modified 11/04/18 1:14 PM | Type File folder | Size | | |
| Downloads 🔢 Recent Places |) 1.5.20 1.5.21) 1.5.22 | 22/08/18 3:04 PM 22/08/18 3:04 PM 22/08/18 3:04 PM | File folder File folder File folder | | | |
| ➢ Libraries ☑ Documents ☑ Music ☑ Pictures | 1.5.23 1.5.24 1.5.25 1.5.26 1.5.26 1.5.27 | 22/08/18 3:04 PM 22/08/18 3:04 PM 29/10/18 4:45 PM 29/10/18 4:45 PM | File folder File folder File folder File folder | | | |
| 📕 Videos 🖳 Computer 🕰 Local Disk (C:) | 1.5.27 1.5.28 1.5.29 1.5.30 | 29/10/18 4:45 PM 29/10/18 4:45 PM 29/10/18 4:45 PM 29/10/18 4:45 PM | File folder File folder File folder File folder | | | |
| ESD-USB (E:) | 1.5.31 1.5.32 1.6.0 1.6.1 | 29/10/18 4:45 PM 29/10/18 4:45 PM 29/10/18 4:45 PM 20/10/18 4:45 PM | File folder File folder File folder | | | |
| | 1.6.2 1.6.3 1.6.4 | 29/10/18 4:46 PM 29/10/18 4:46 PM 29/10/18 4:46 PM 29/10/18 4:46 PM | File folder File folder File folder | | | |
| |) 1.6.5 1.6.6 1.6.7 | 29/10/18 4:46 PM 29/10/18 4:46 PM 29/10/18 4:46 PM | File folder File folder File folder | | | |
| | 1.6.8 1.6.9 1.6.10 | 07/03/19 11:40 AM 07/03/19 11:40 AM 15/08/19 3:24 PM | File folder File folder File folder | | | |
| 3 items selec | I.6.11 I.6.12 ted Date modified: 15/08/19 3:2 | 15/08/19 3:24 PM 15/08/19 3:24 PM 4 PM | File folder File folder | | | |

5 Start the POS again.