



重启您的设备

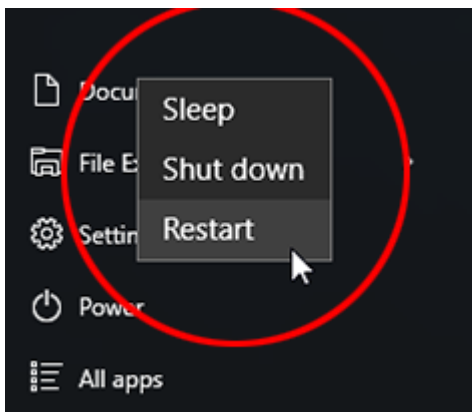
如果您有很长一段时间没有打开/重新启动电脑。在商店营业之前，请执行以下操作。

1. 重启的你路由器

将路由器关掉，5分钟之后再开启。



2. 重启你的电脑



3. 重启你的 TSG 销售系统



4. 确认 TSG 销售系统已经同步



Sync complete. Uploaded 0 sales records. 0 promo added. 0 promos recalled.

如果你不太清楚怎么做，请点击以下链接.

<https://tobaccosg.com/it-tips/pos/about-data-synchronizing/>

5. 检查您的 Promotions

查看系统里的 **Promotions** 并确定它们已被激活.

如果你不太清楚怎么做, 请点击以下链接.

<https://tobaccosg.com/it-tips/pos/how-to-check-promotions/>

6. 更新价格和新产品

Download/Import Stock & Prices

Download **Import**

Pressing the "Download" button will get a copy of the database from the TSG server. The system will then compare the database from the server and the database locally on the computer.

Any missing products will be added in.
Any incorrect cost prices will be updated.
Any incorrect subcategories will be updated.
Any incorrect packet/carton links will be updated.

Download **All Categories** **All Suppliers**

100%

New Products	1	Duplicate Barcodes	0
Prices Updated	0	Duplicate Reference	0
Sub categories Updated	0	Not Changed	3558
Categories Updated	0		

7. 重启你的收据打印机



8. 确认您的扫码器正常工作

如果你不太清楚怎么做，请点击以下链接.

<https://tobaccosg.com/it-tips/hardware/scanner-is-not-working-what-to-do/>

9. 重启您其他的设备，例如 A4 打印机。