TSG POS DOCUMENTATION

April 2022 - Documentation Version 1.8



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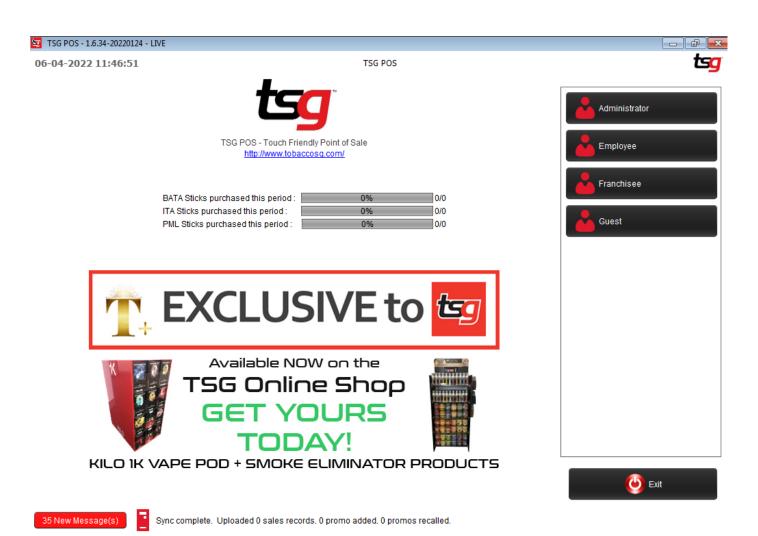
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A little bit about TSG POS

As businesses evolve so do both their business and software requirements. As such there has been a requirement for an updated point of sale system for TSG franchises. This document describes in detail the newest point of sale system that the TSG Franchise Management Group has produced – the open source "TSG POS" system.

The TSG POS system is a commercial grade, touchscreen Point of Sale (POS) application based on open source software. Easily customizable, the open source software on which the TSG POS is based has been designed from the ground up for small retail businesses and is currently in use in more than 60 countries.



READ FIRST!

This document has been written from the point of view of a Franchisee.

If you are not logged in as a Franchisee you may not have permission to perform all of the

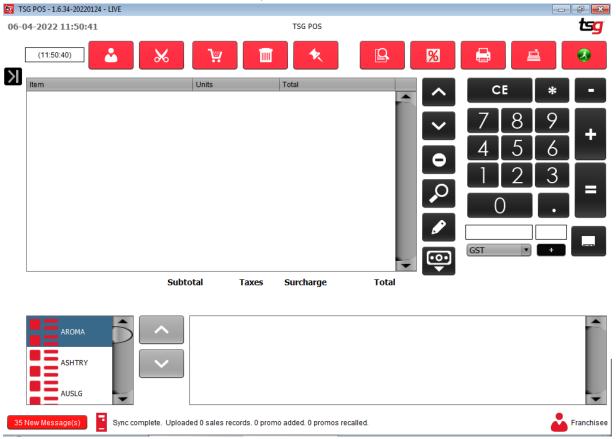
functions in the manual.

READ FIRST!

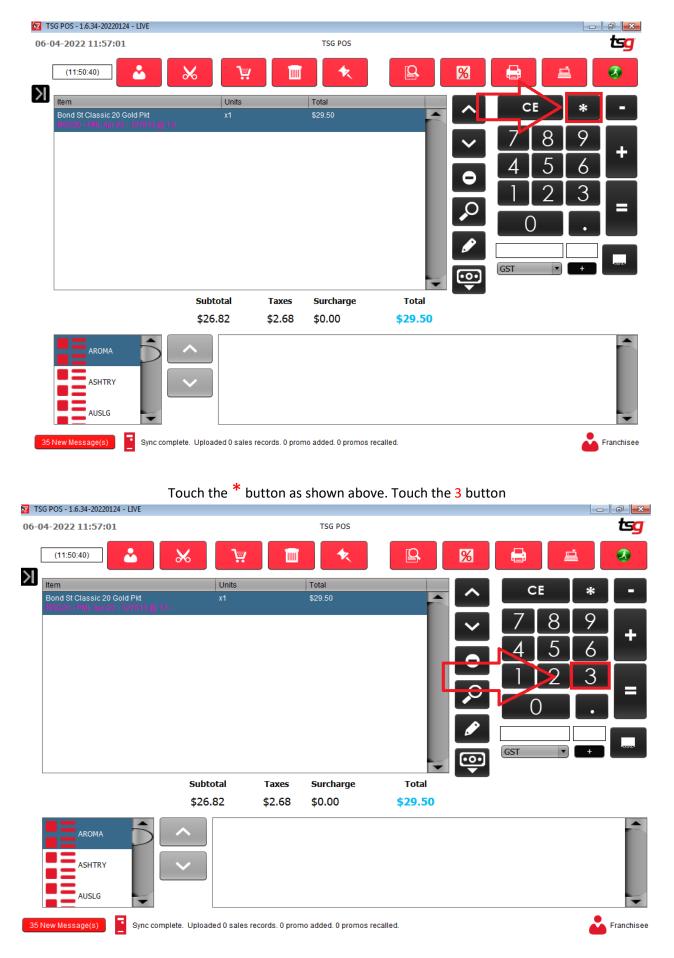
<u>Sales</u>

Completing a Basic Sale

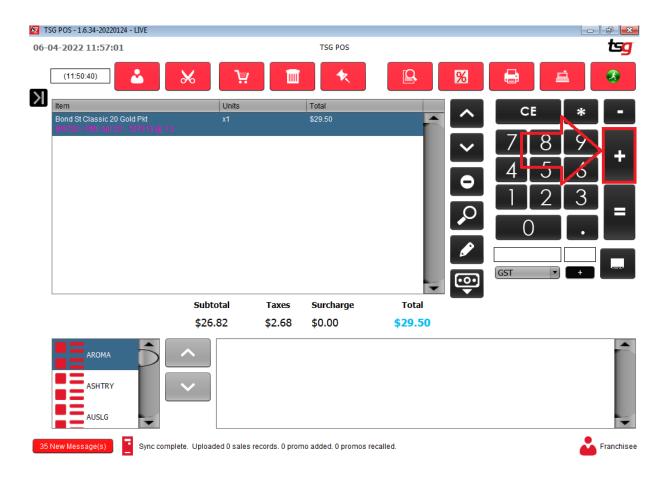
Ensure that you are at the below screen.



For this example, we are going to be scanning three Bond Street Classic 20 Gold packets. You can see below that the first has been scanned.

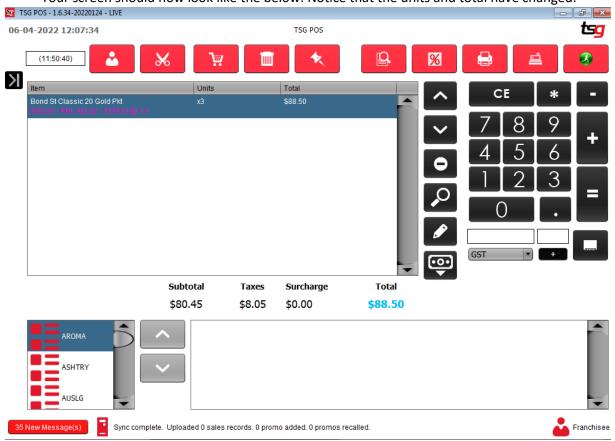


Your screen should now look like below:

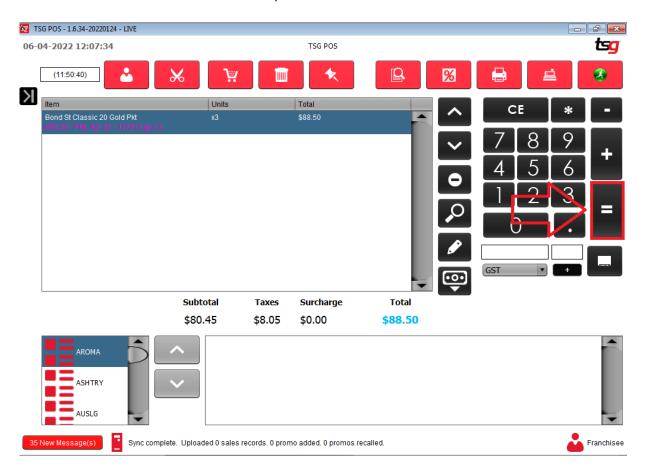


Touch the + button as shown above.

Your screen should now look like the below. Notice that the units and total have changed.

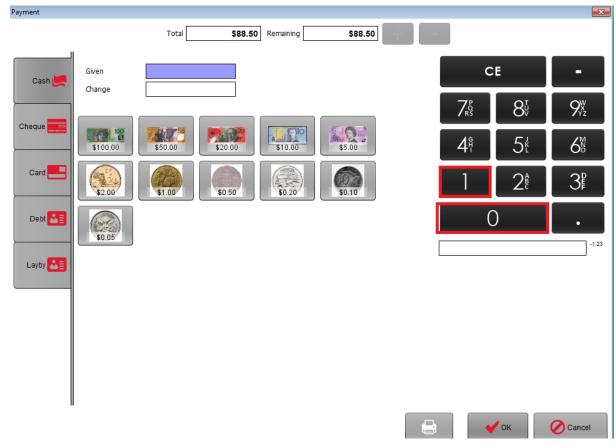


Touch the "Equals" button as shown below:

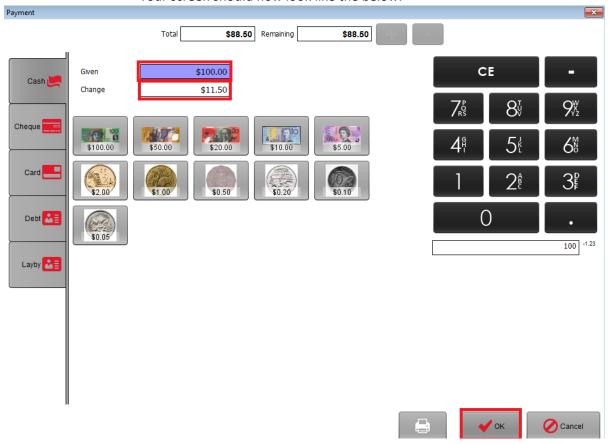


This will finish the transaction and take you to the payment details.

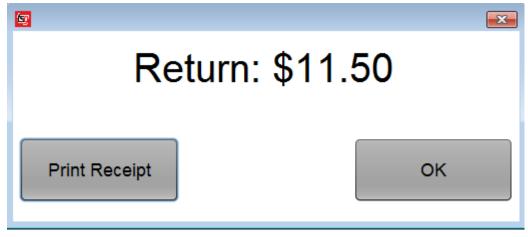
From here you are able to select multiple payment options by simply touching them or if you receive exact change you can just touch the "Ok" button. For now though we are going to manually input the an amount of \$100.00 Touch the "1" button, touch the "0" button, touch the "0" button.



Your screen should now look like the below:



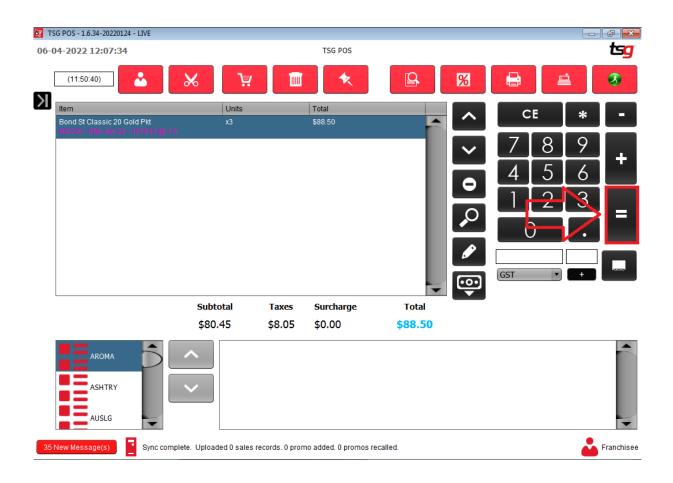
Note that the amount of change is now shown. Touch the "OK" button to complete the transaction. Your cash draw should now open and a receipt should be printed You will see a screen like the below with the amount of change to be given:



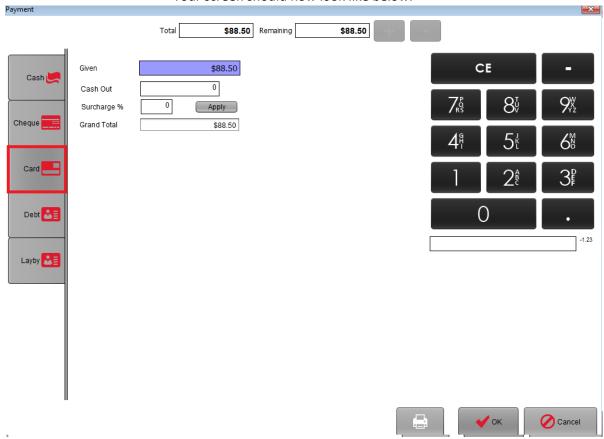
Touch the "OK" button to finish.

Applying a Card Surcharge

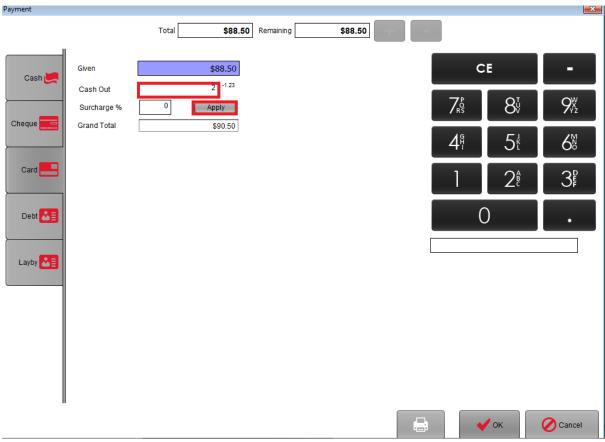
Touch the "Equals" button to complete the sale



Your screen should now look like below:

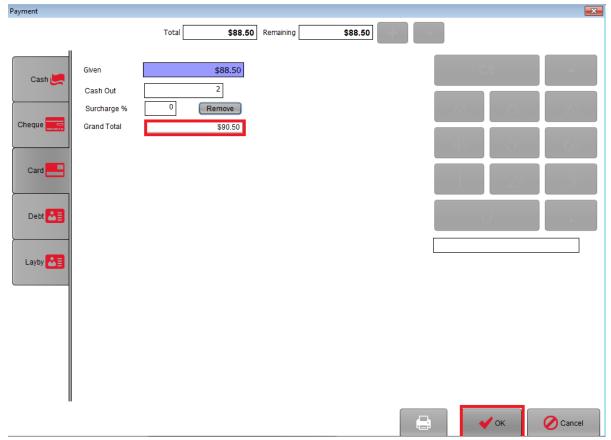


Touch the "Card" button Your screen should now look like below:



Type in a surcharge percentage and touch the "Apply" button

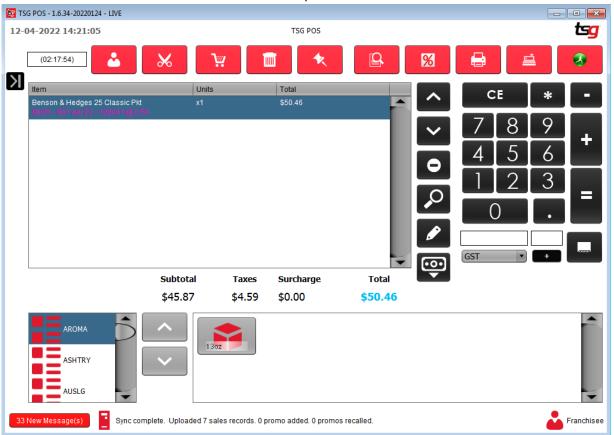
Your screen should now look like below with a "Grand Total"



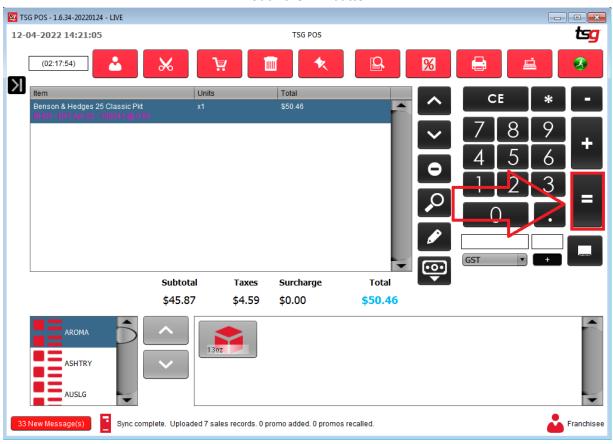
Touch the "OK" button to complete the transaction with the surcharge

Cash out

Scan a product

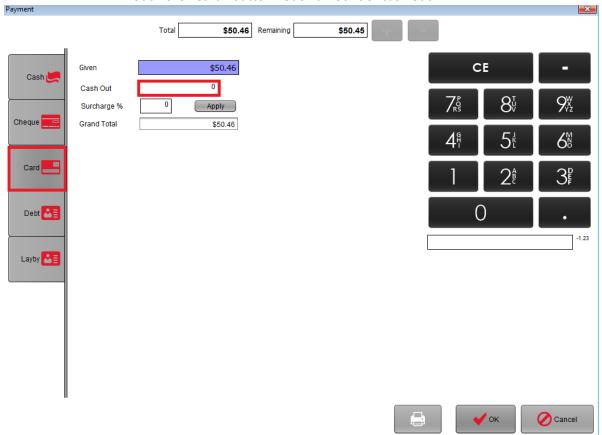


Touch the "≡" button

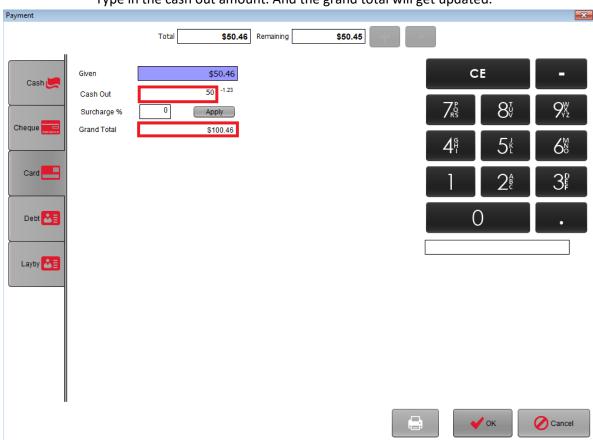


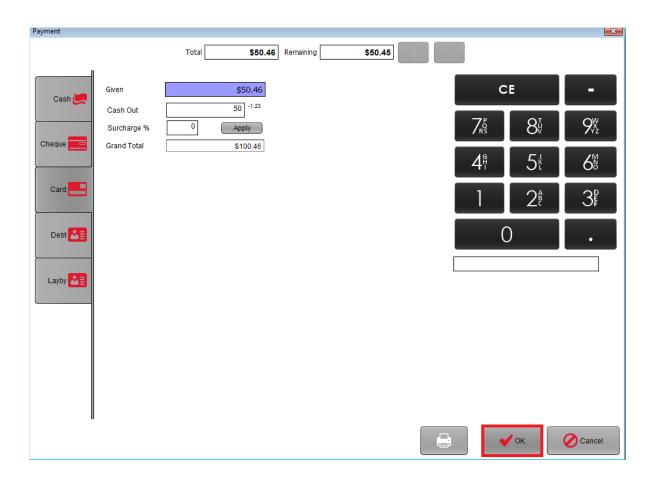
Page

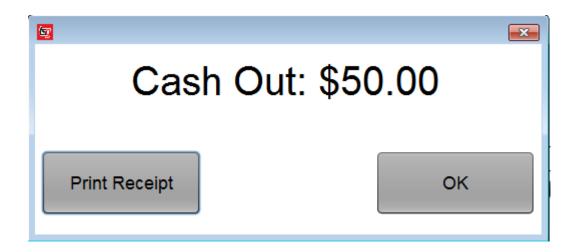
Touch the "Card" button Touch amount of cash out.



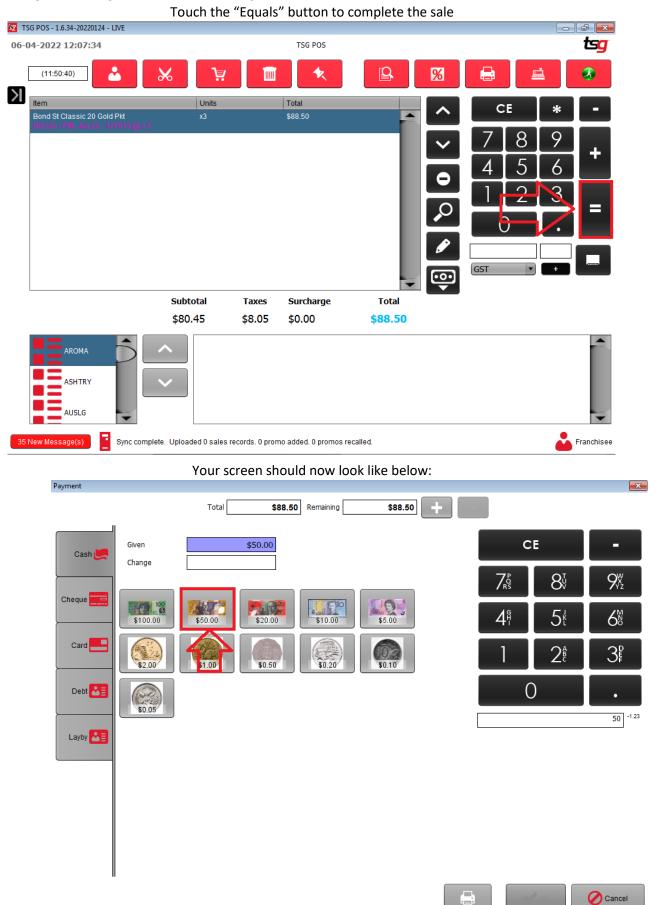
Type in the cash out amount. And the grand total will get updated.



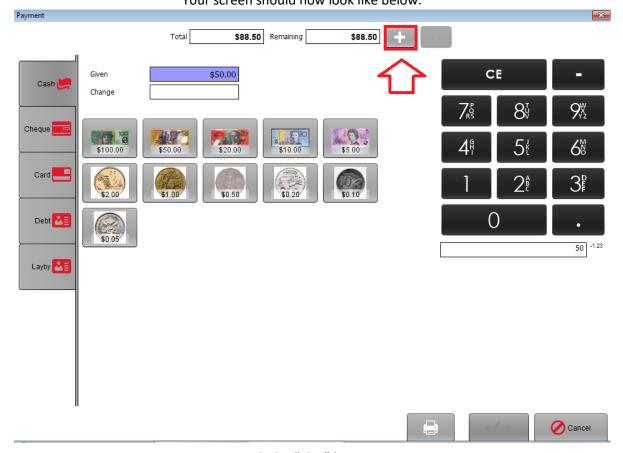




Split Payment (Cash and Card)

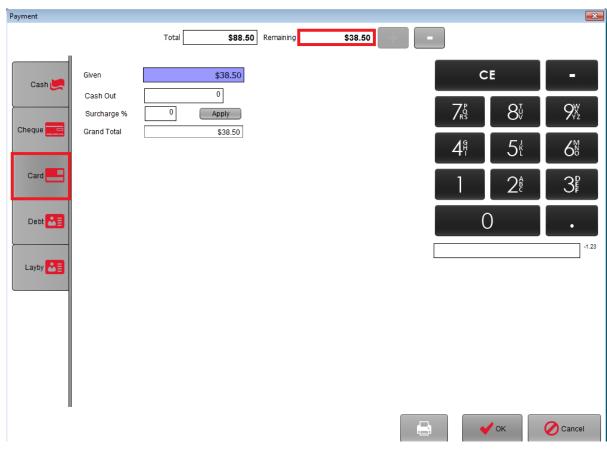


Touch the amount of cash that you have been given. In this case it is \$50.00 Your screen should now look like below:

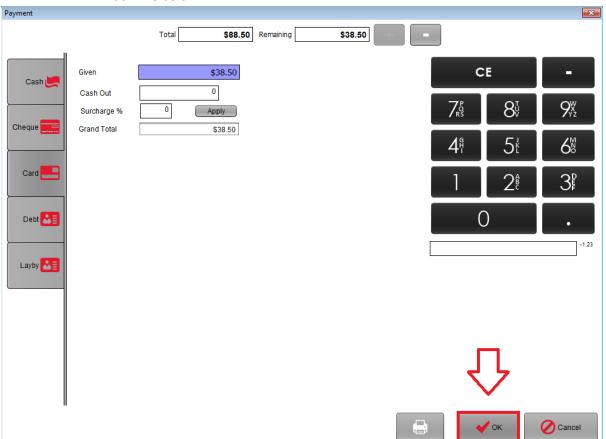


Touch the "Plus" button

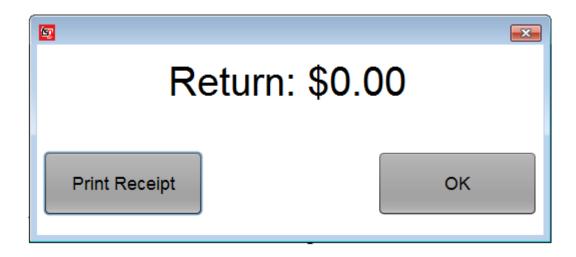
Your screen should now look like below:



Touch the "Card" button to pay the remaining amount by card Your screen should now look like below:

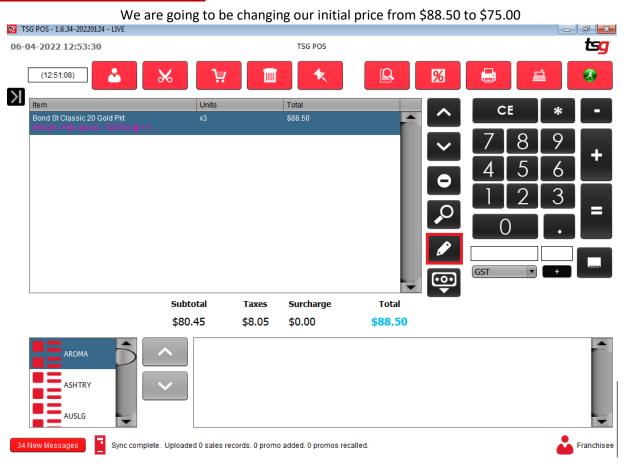


Touch the "OK" button.

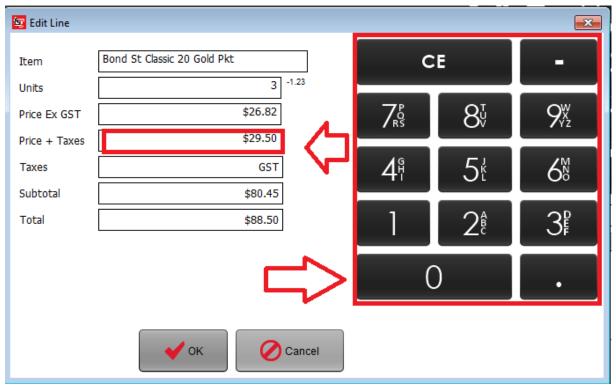


Touch the "OK button to finish

Edit Line on Sales Screen



Your screen should now look like below:

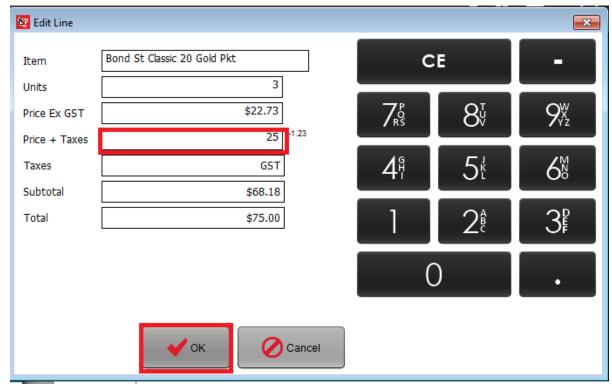


Touch the box containing the "Price + Taxes"

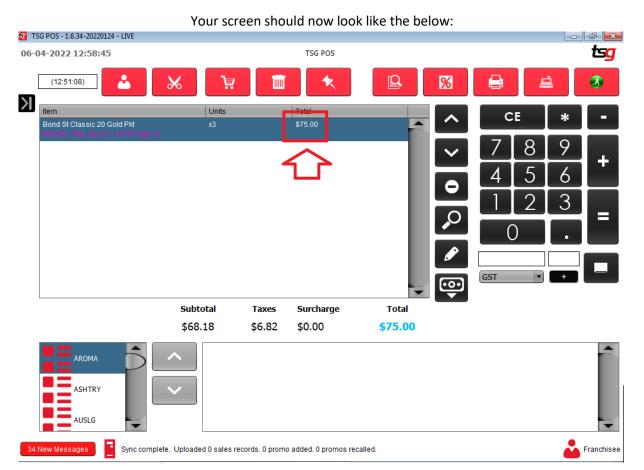
Your screen should now look like below:

On the keypad on the right, touch the desired price – in this case 25

Your screen should now look like the below:

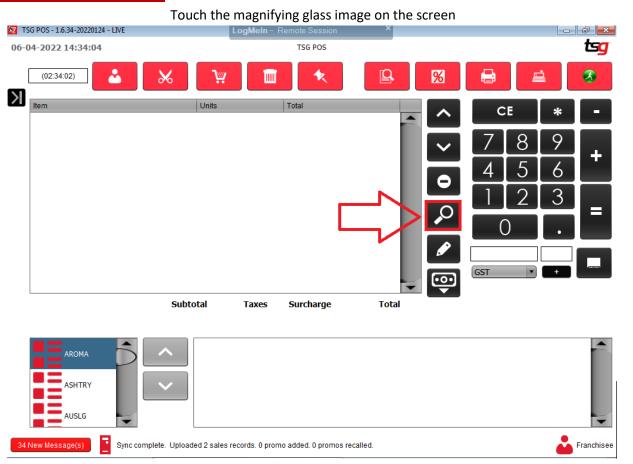


Touch the "OK" button

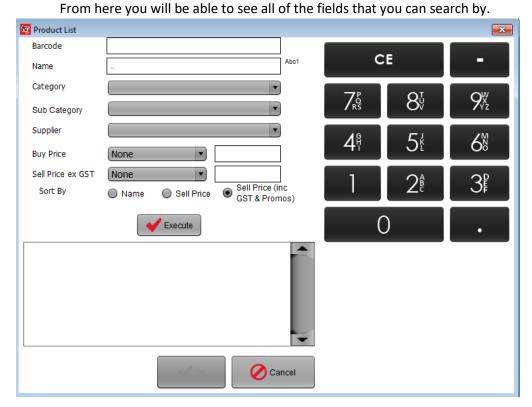


Notice that the "total" has now changed to \$75.00 This will remain at \$75.00 for THIS LINE ONLY.

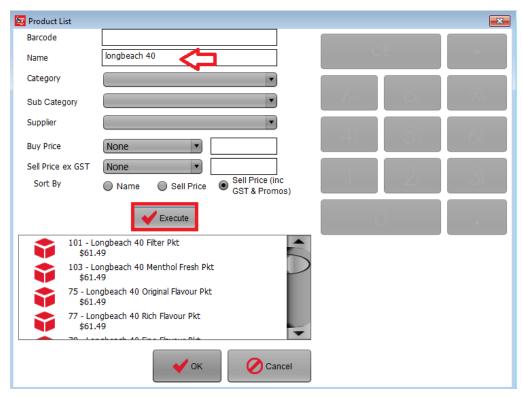
Search for A Product



You should now bring up the search box like below:

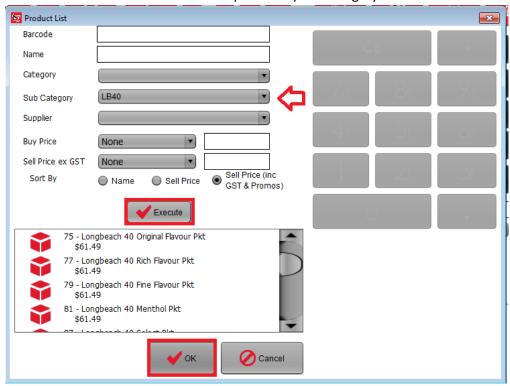


Enter your search terms. Please note that you can search by no more than 3 fields at a time.



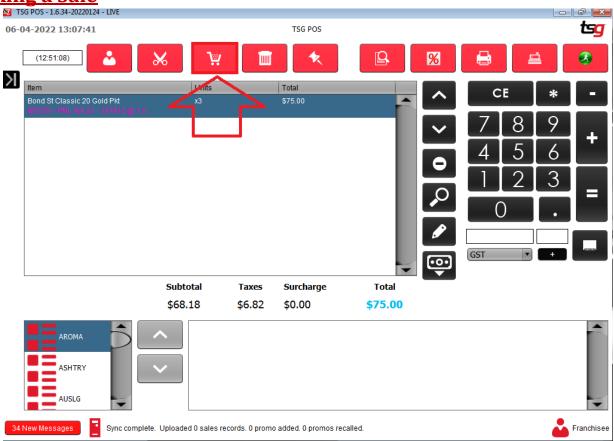
Press the "Execute" button to complete the search. Your screen should now display the results based on your search terms.

You can also search product by sub category.



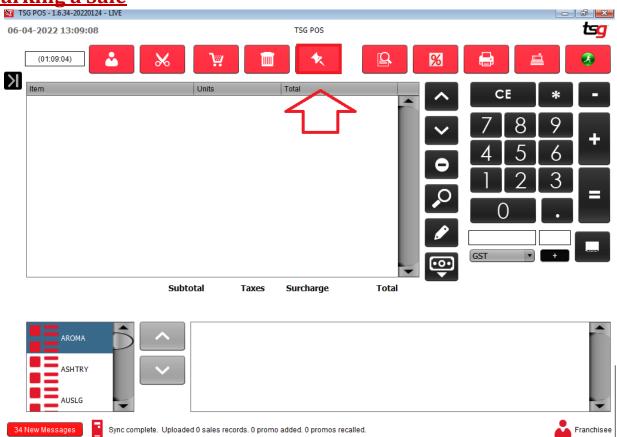
Select the desired product from the list and touch the "OK" Button.

Parking a Sale

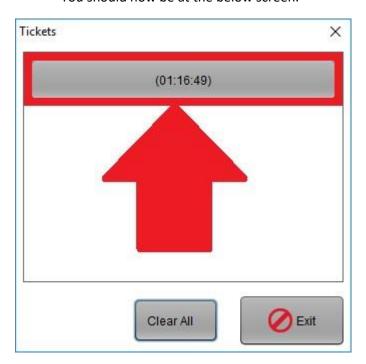


Touch the "Shopping cart" icon to park a sale.

Unparking a Sale

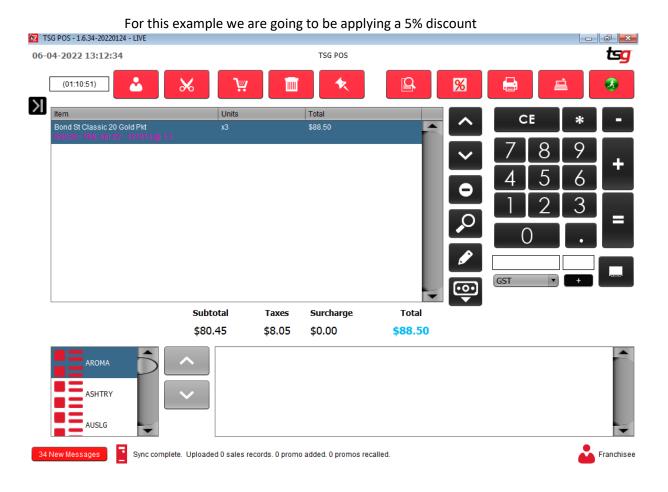


Touch the "Pinned Sales" Icon You should now be at the below screen.



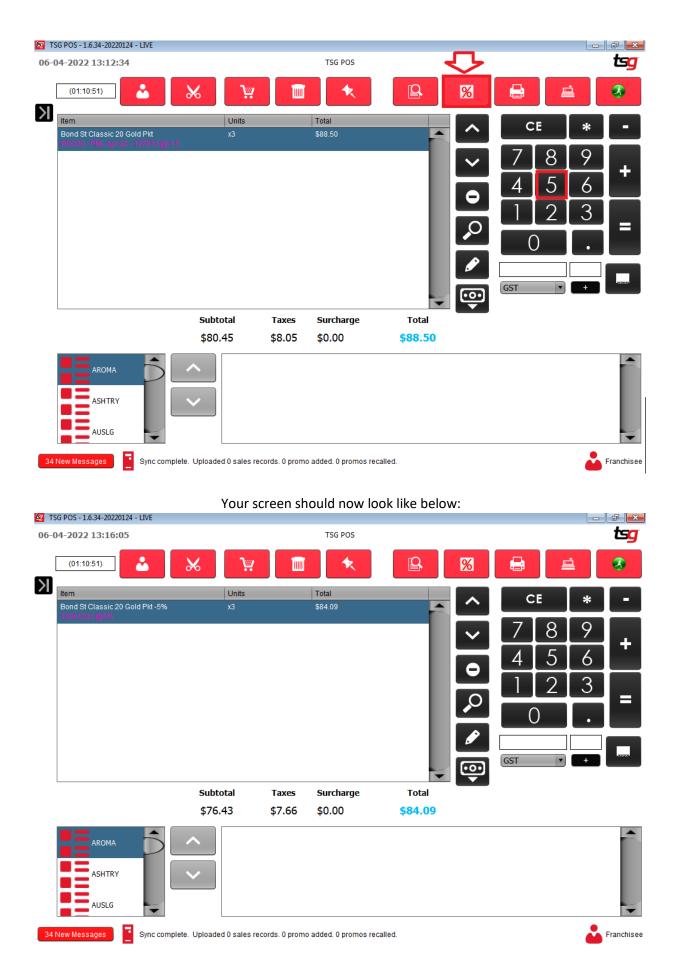
Touch the pinned sale from the list shown.

Applying a Line Discount



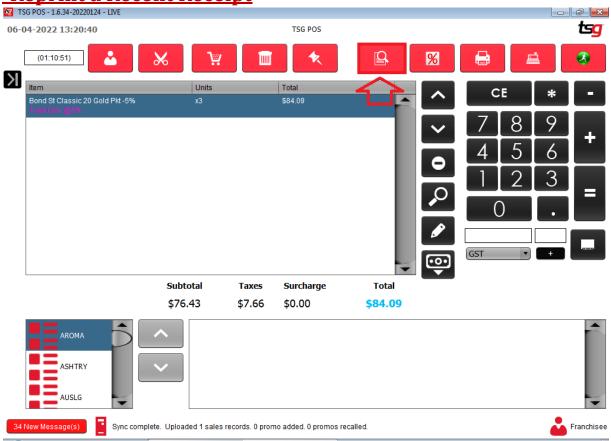
Touch the 5 button as shown below

Touch the % button

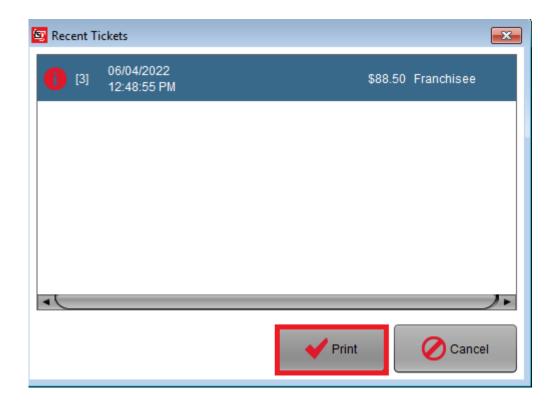


Note that the discount has been applied to this product

Reprint a Recent Receipt



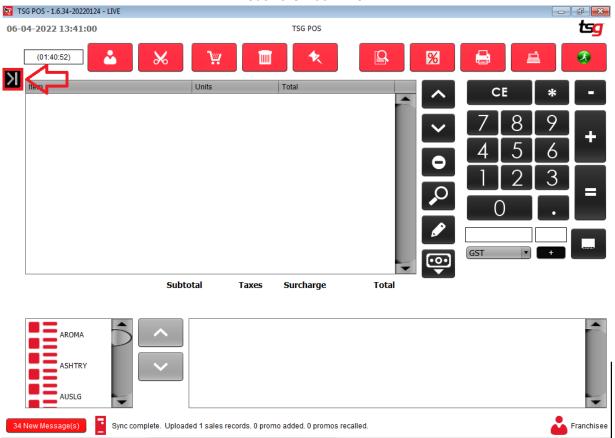
Select the receipt and click Print



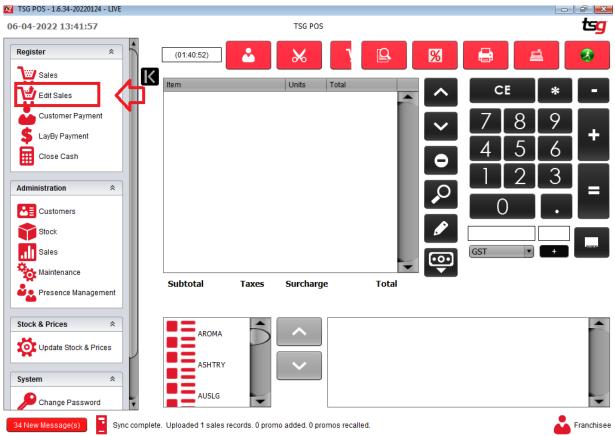
Edit Sales

Reprint a Receipt

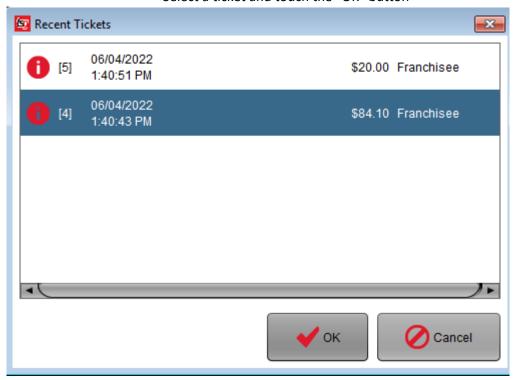
Touch the Black Arrow.



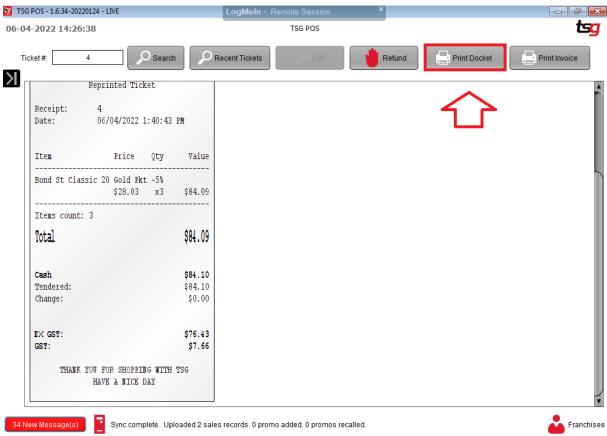
Touch the "Edit Sales" button



Select a ticket and touch the "OK" button

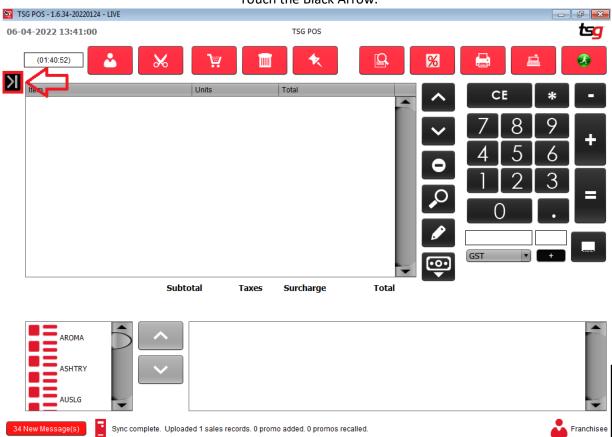


Touch the "Print Docket" Button

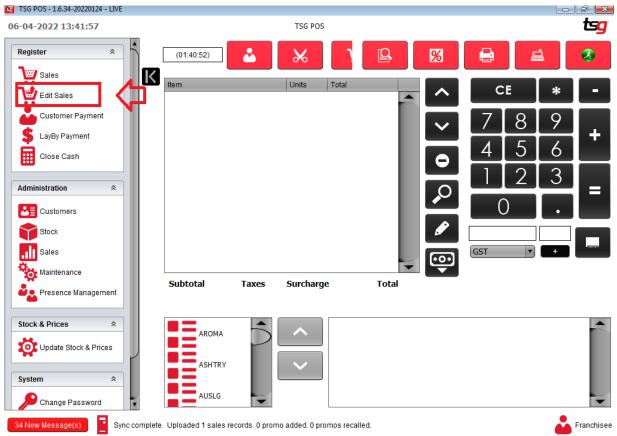


Refund a Sale

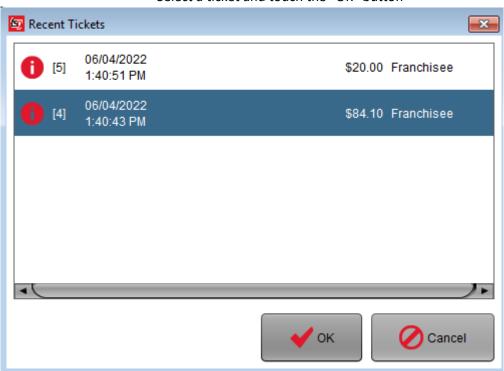
Touch the Black Arrow.



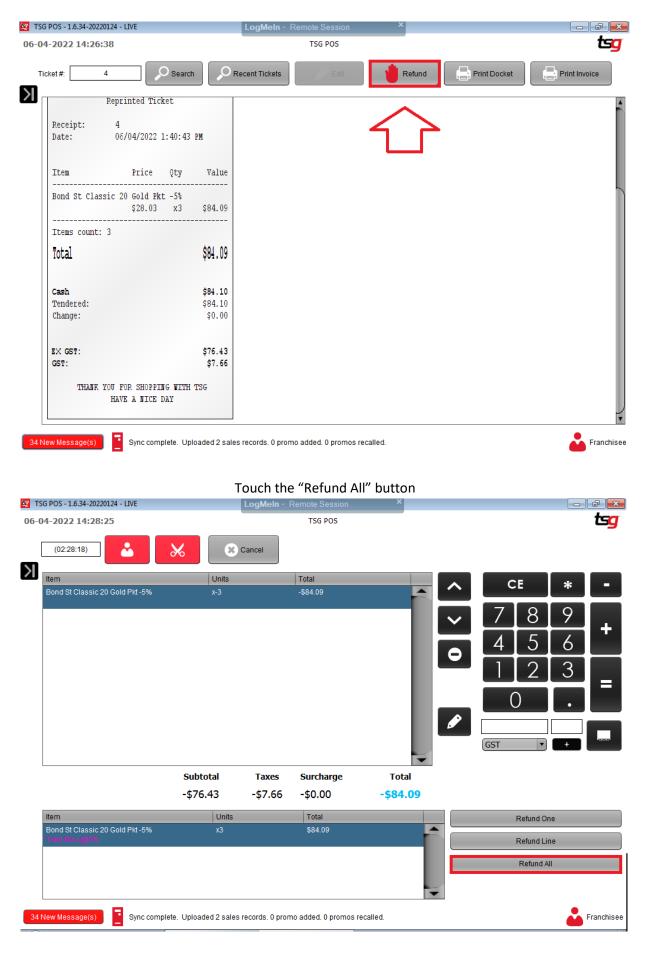
Touch the "Edit Sales" button



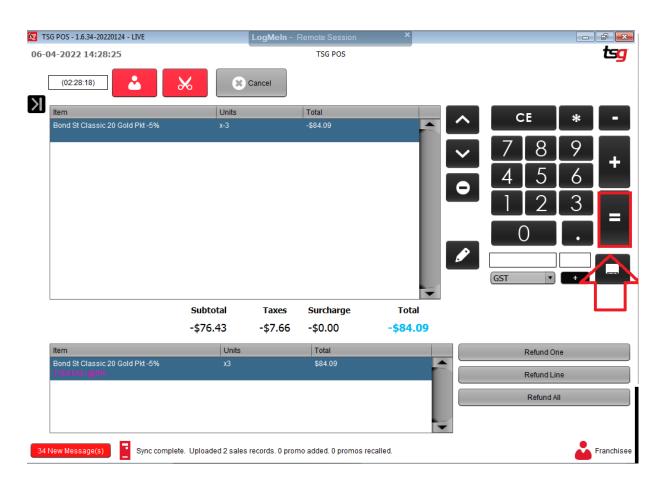
Select a ticket and touch the "OK" button

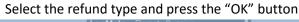


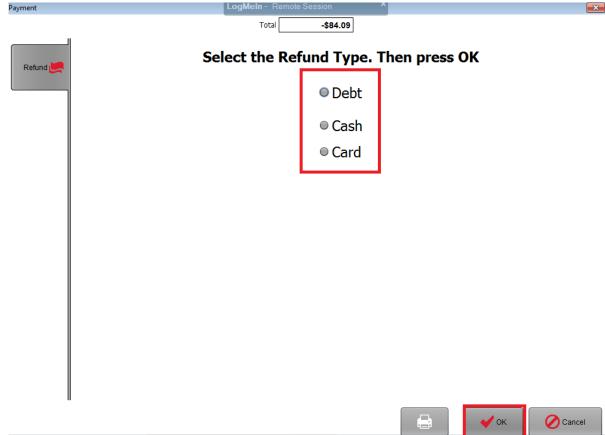
Touch the "Refund" Button



Touch the "=" button







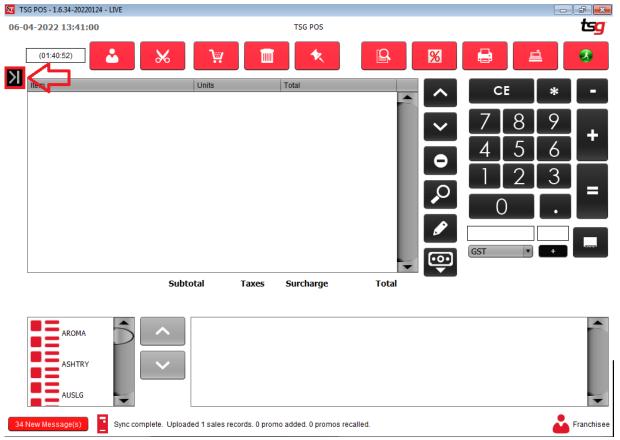
Page 39	

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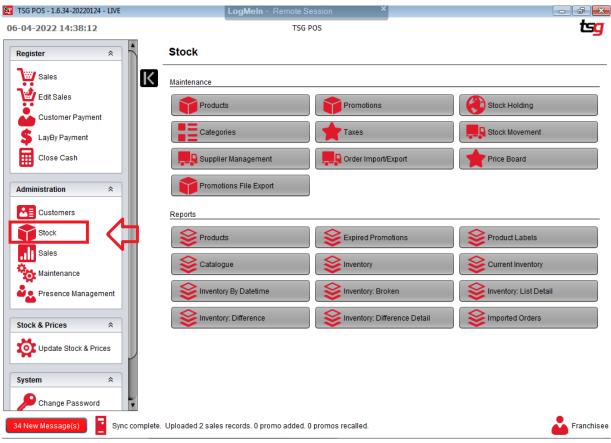
Promotions

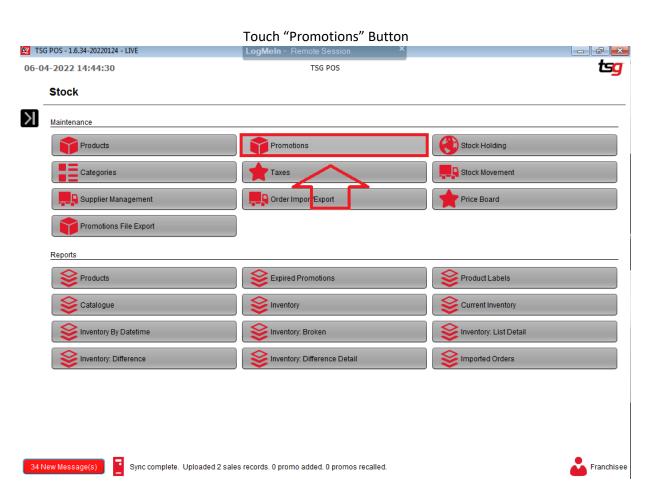
Creating an Over the Top Promotion

Touch the Black Arrow.

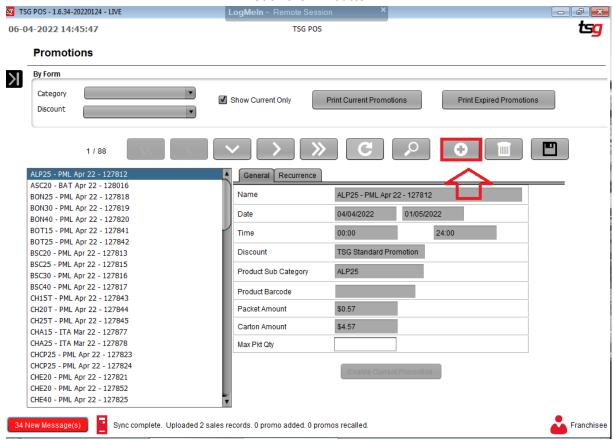


Touch the "Stock" button

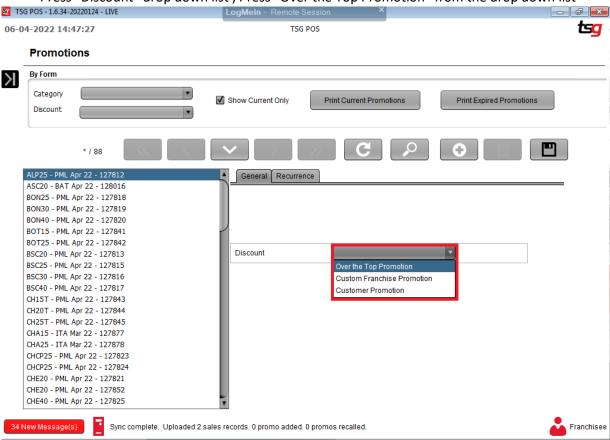


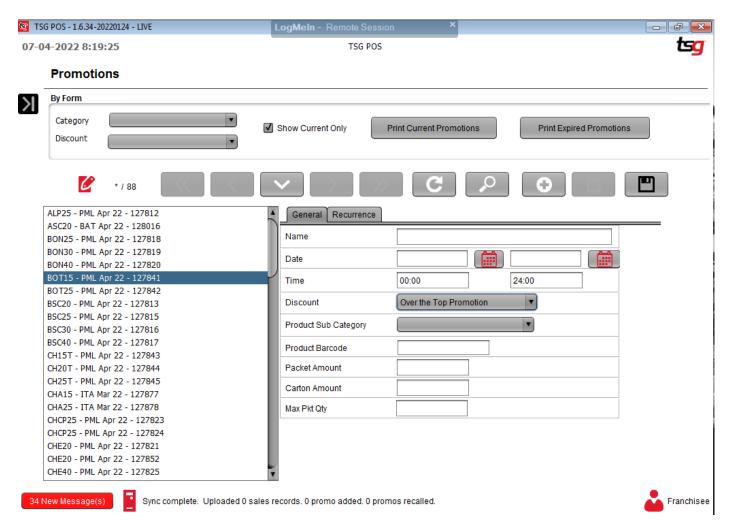


Touch the "+" button



Press "Discount" drop down list, Press "Over the Top Promotion" from the drop down list





On this page you will need to enter the following fields:

Name: REQUIRED FIELD. MUST be unique. Maximum length of 20 Characters

Start Date: REQUIRED FIELD. MUST be in the format DD/MM/YYYY Start date MUST be before end date

End Date: REQUIRED FIELD. MUST be in the format DD/MM/YYYY End date MUST be after start date

Please note, if the start date *AND* the end date are both in the past, you cannot save.

Start Time: REQUIRED FIELD. MUST be in 24 hour format HH:HH start time MUST be before end time

End Time: REQUIRED FIELD. MUST be in 24 hour format HH:HH end time MUST be after start time

Discount: REQUIRED FIELD.

Product Sub Category: Select from the drop down box. Select if you are doing a promotion based on Sub Category.

Product Sub Category *OR* Product Barcode need to be selected. Not Both.

Product Barcode: Type in the barcode of the product. Select if you are doing a promotion based on barcode

Product Sub Category *OR* Product Barcode need to be selected. Not Both.

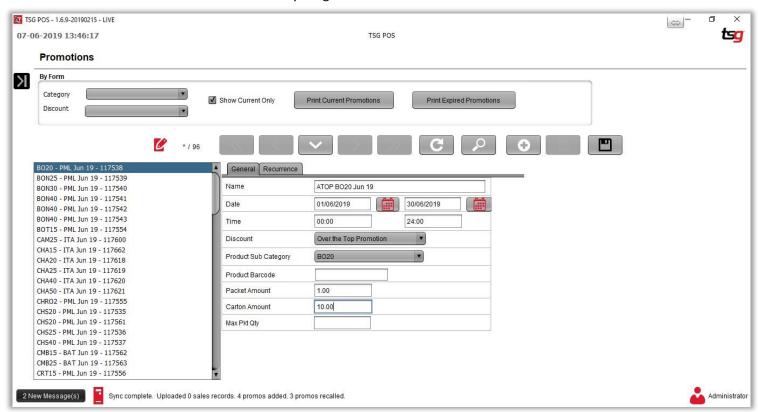
Packet Amount: <u>REQUIRED FIELD</u>. <u>MUST</u> be a valid dollar amount.

Carton Amount: REQUIRED FIELD. MUST be a valid dollar amount.

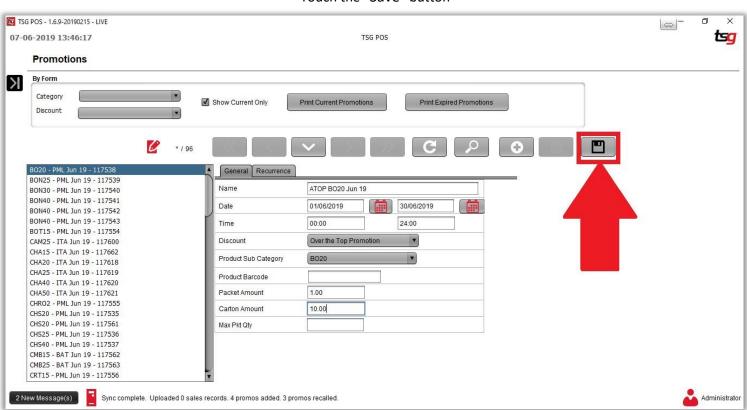
Max Pkt Qty: Enter the maximum number of packets that you want the promotion to be valid for. This

includes any packets that are still in cartons. This is not a required field.

Everything should be entered as below

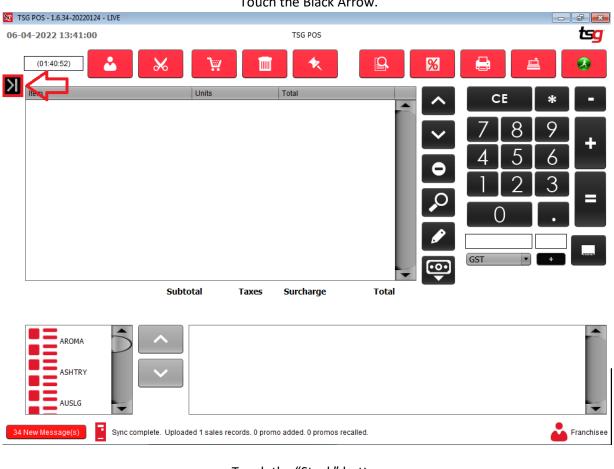


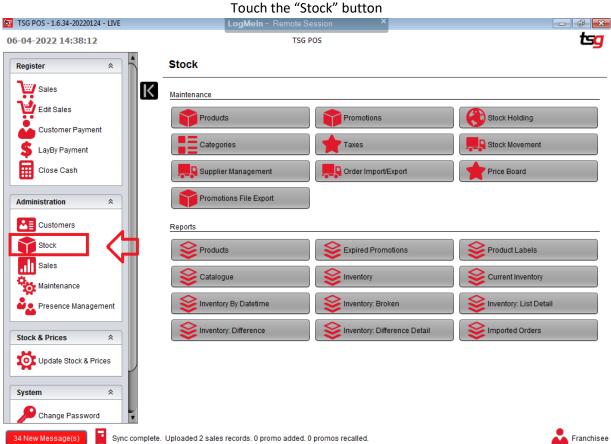
Touch the "Save" button

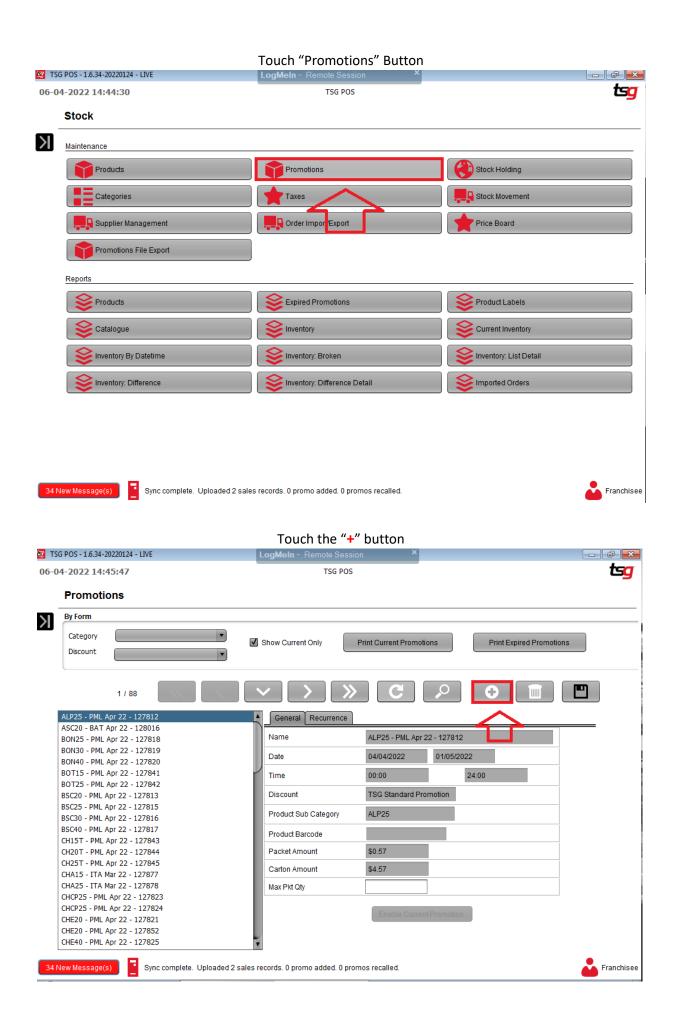


Creating a Custom Franchise Promotion

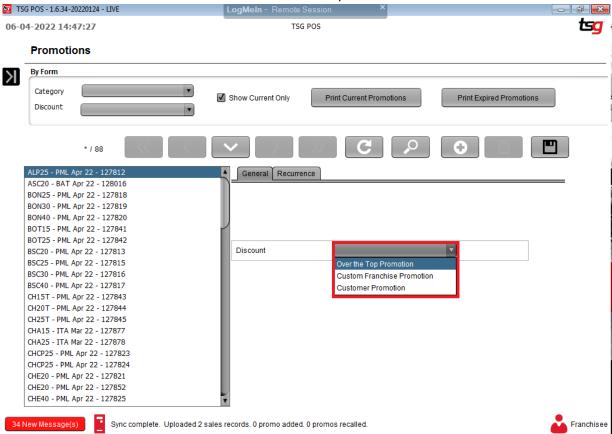
Touch the Black Arrow.



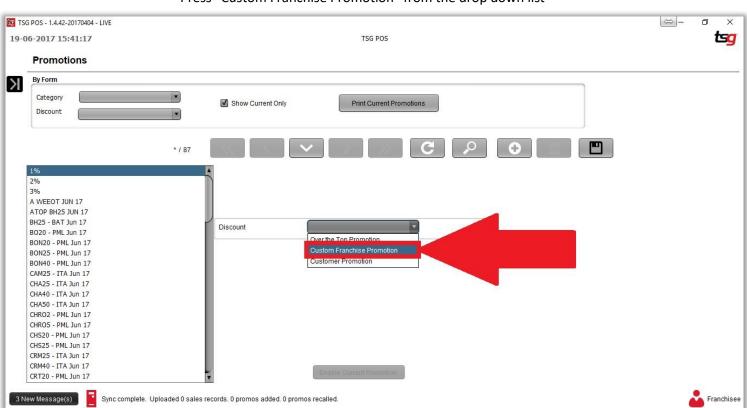


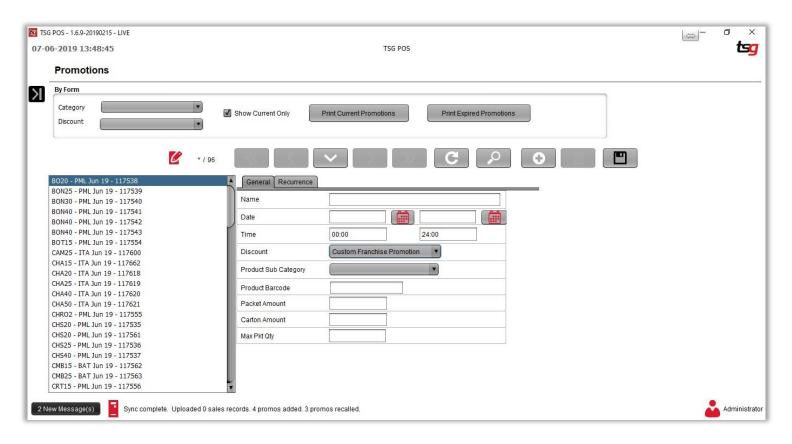


Press "Discount" drop down list



Press "Custom Franchise Promotion" from the drop down list





On this page you will need to enter the following fields:

Name: REQUIRED FIELD. MUST be unique. Maximum length of 20 Characters

Start Date: REQUIRED FIELD. MUST be in the format DD/MM/YYYY Start date MUST be before end date

End Date: REQUIRED FIELD. MUST be in the format DD/MM/YYYY End date MUST be after start date

Please note, if the start date *AND* the end date are both in the past, you cannot save.

Start Time: REQUIRED FIELD. MUST be in 24 hour format HH:HH start time MUST be before end time

End Time: REQUIRED FIELD. MUST be in 24 hour format HH:HH end time MUST be after start time

Discount: REQUIRED FIELD.

Product Sub Category: Select from the drop down box. Select if you are doing a promotion based on Sub Category.

Product Sub Category *OR* Product Barcode need to be selected. Not Both.

Product Barcode: Type in the barcode of the product. Select if you are doing a promotion based on barcode

Product Sub Category *OR* Product Barcode need to be selected. Not Both.

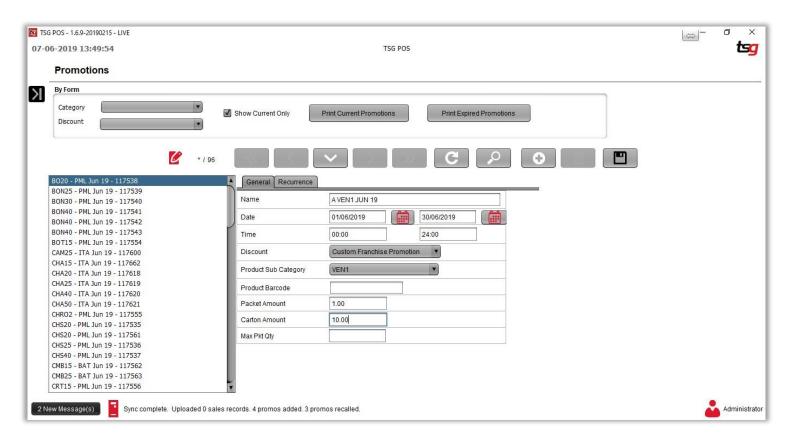
Packet Amount: <u>REQUIRED FIELD</u>. <u>MUST</u> be a valid dollar amount.

Carton Amount: <u>REQUIRED FIELD</u>. <u>MUST</u> be a valid dollar amount.

Max Pkt Qty: Enter the maximum number of packets that you want the promotion to be valid for. This

includes any packets that are still in cartons. This is not a required field.

Everything should be entered as below

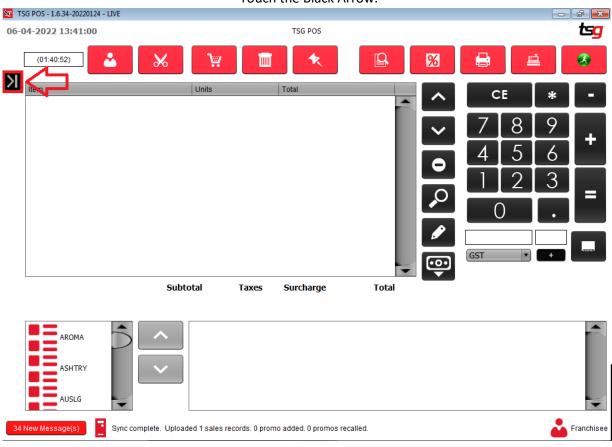


Touch the "Save" button

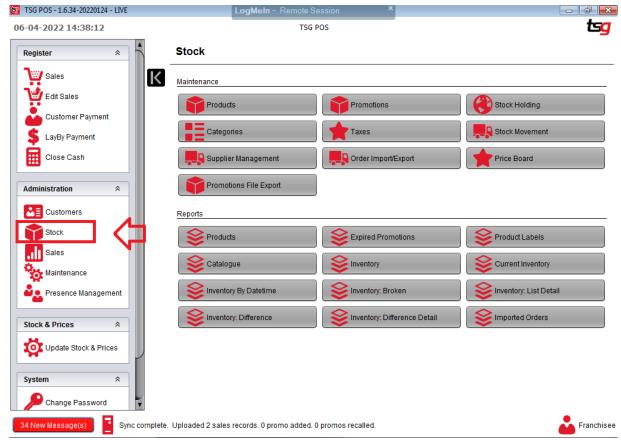


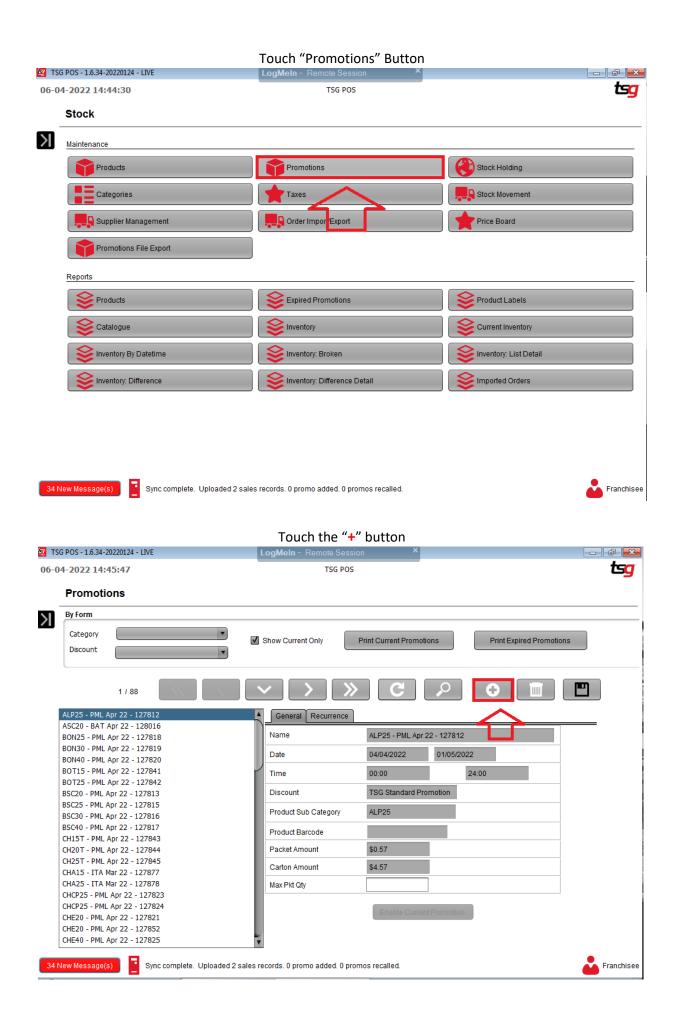
Creating a Customer Promotion

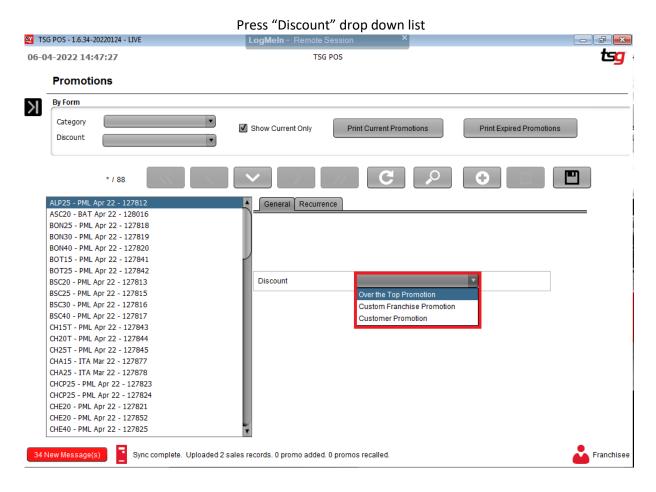
Touch the Black Arrow.



Touch the "Stock" button

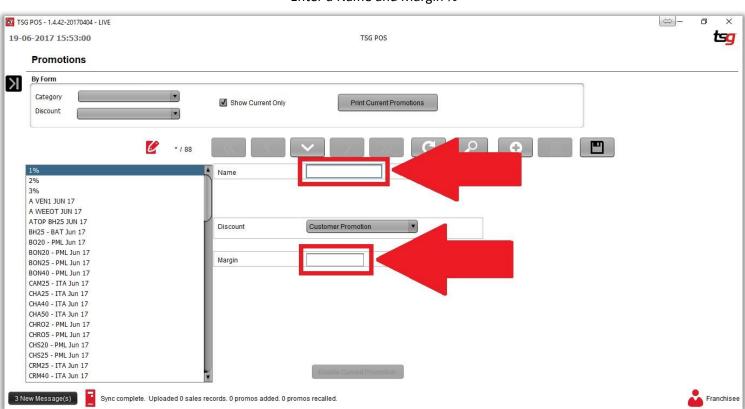




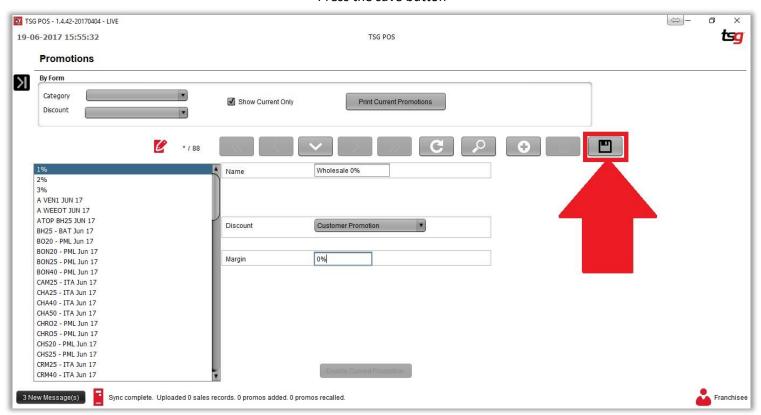


Press "Over the Top Promotion" from the drop down list

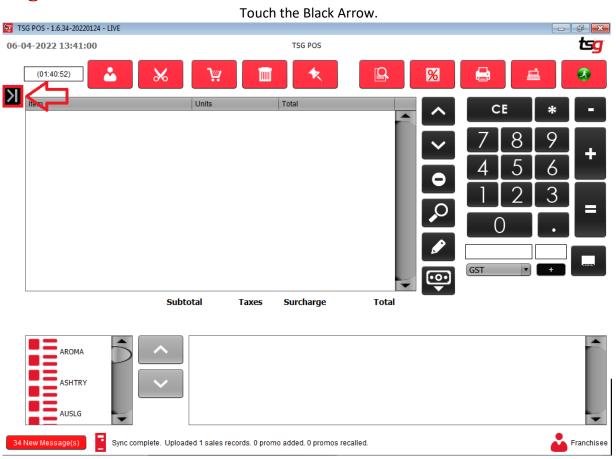
Enter a Name and Margin %



Press the save button

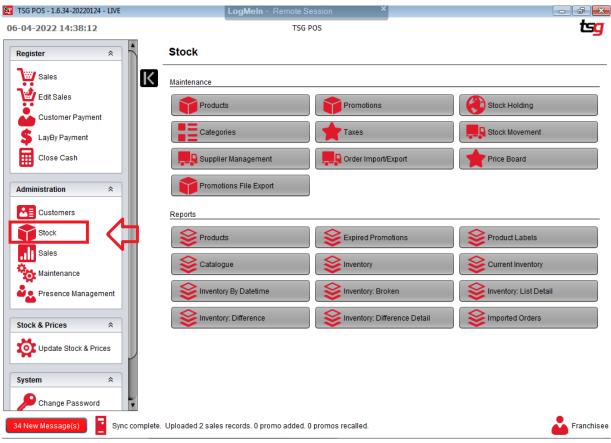


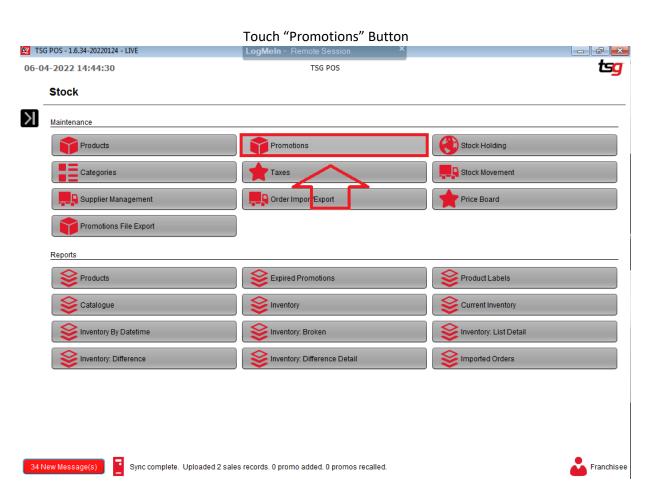
Printing Current Promotions



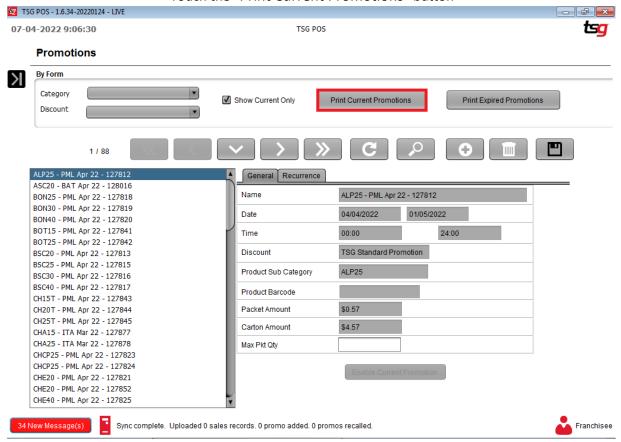
Page 54

Touch the "Stock" button





Touch the "Print Current Promotions" button

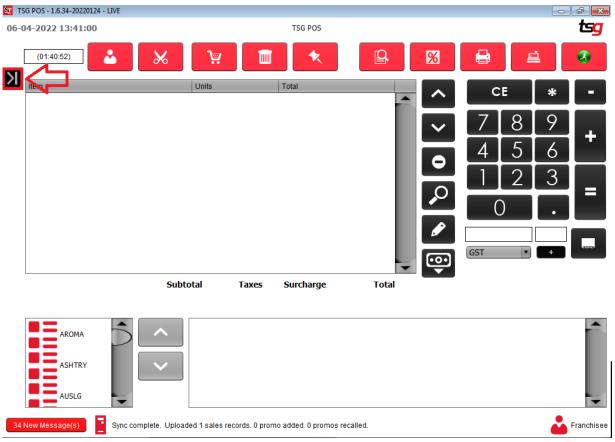


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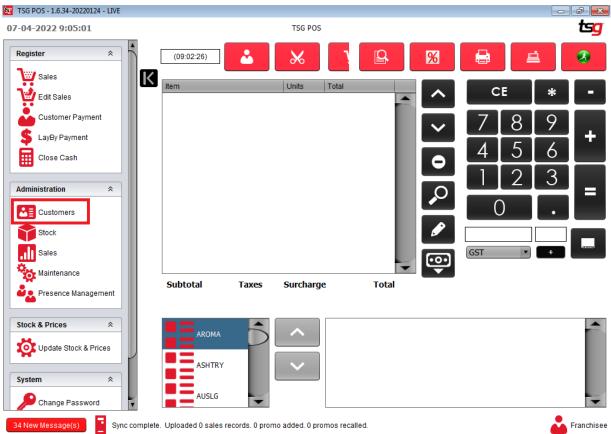
Customers

Creating a Customer

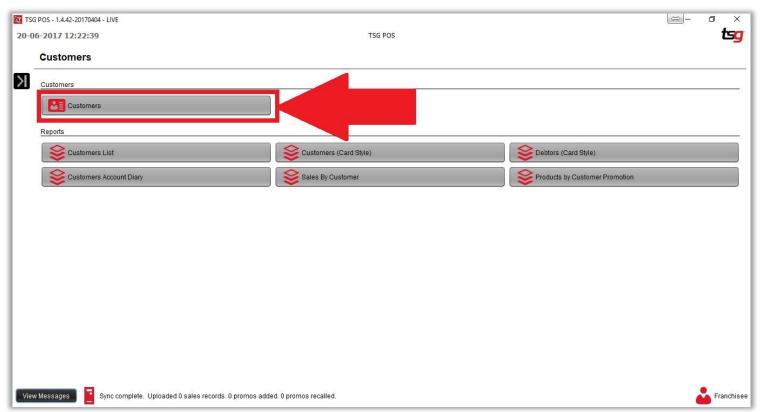
Touch the Black Arrow.



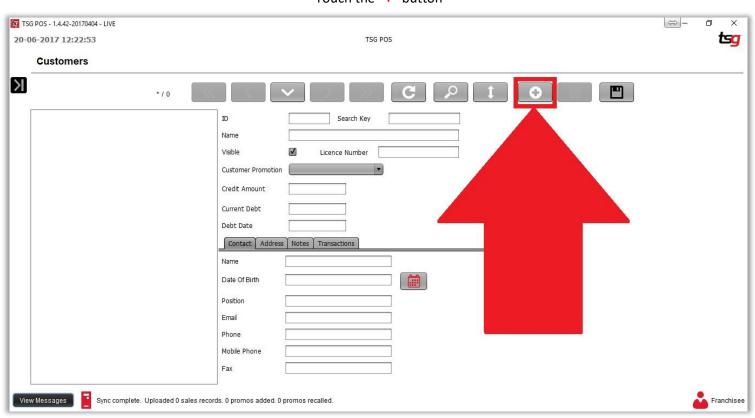
Touch the "Customers" button

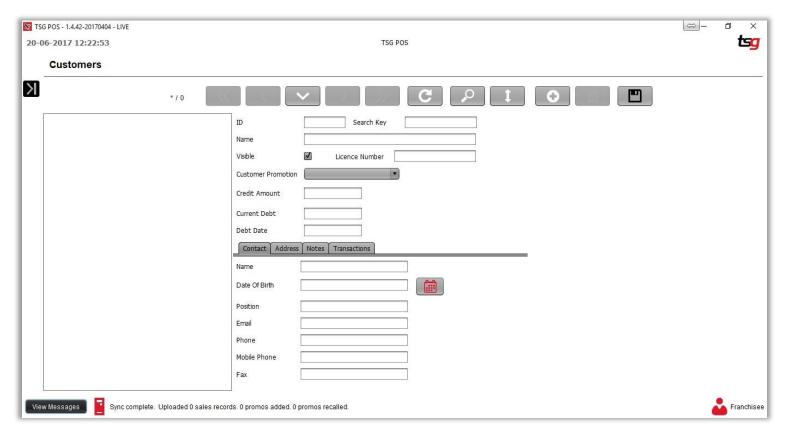


Touch the "Customers" Button



Touch the "+" button





On this page you will need to enter the following fields:

ID: <u>REQUIRED FIELD</u>. <u>MUST</u> be unique. Maximum length of 250 Characters

Search Key: <u>REQUIRED FIELD</u>. <u>MUST</u> be unique. Maximum length of 250 Characters

Name: REQUIRED FIELD. MUST be unique. Maximum length of 250 Characters Visible:

If checked, this customer will come up in searches.

Licence Number: Customer tobacco licence number (if required). This will show up on invoices if it exists.

Customer Promotion: Can be left blank if so desired.

Credit Amount: REQUIRED FIELD. MUST be a number.

Name: Maximum length of 250 Characters.

Date of Birth: Must be a valid date.

Position: Maximum length of 250 Characters.

Email: MUST be a valid email address.

Phone: MUST be a valid phone number.

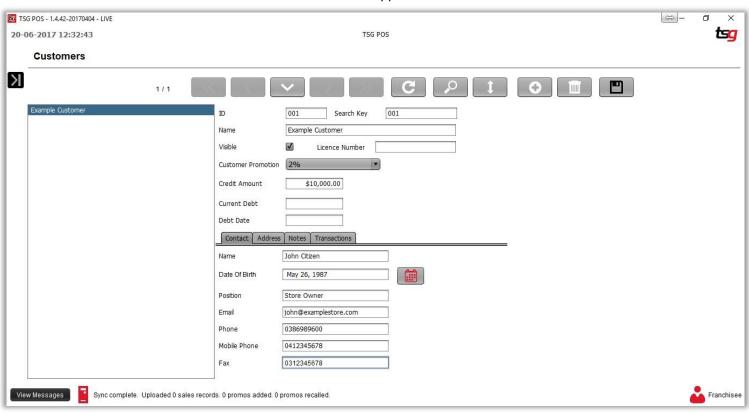
Mobile Phone: <u>MUST</u> be a valid mobile phone number.

Fax: MUST be a valid fax number.

Touch the "Save" Button

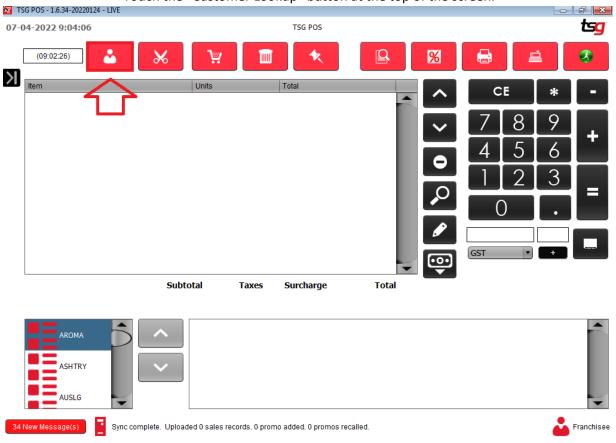


Your customer should now appear on the left hand side

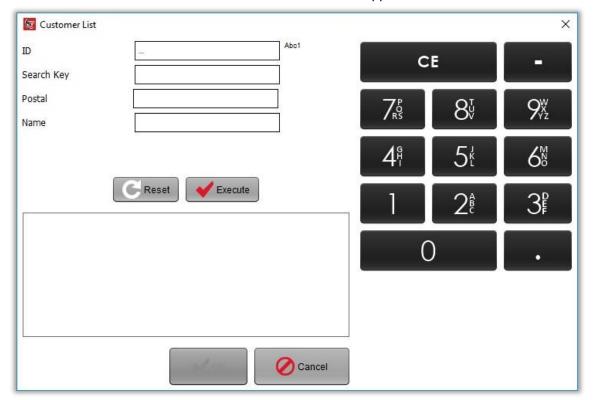


Completing a Customer sale (Debt)

Touch the "Customer Lookup" button at the top of the screen.



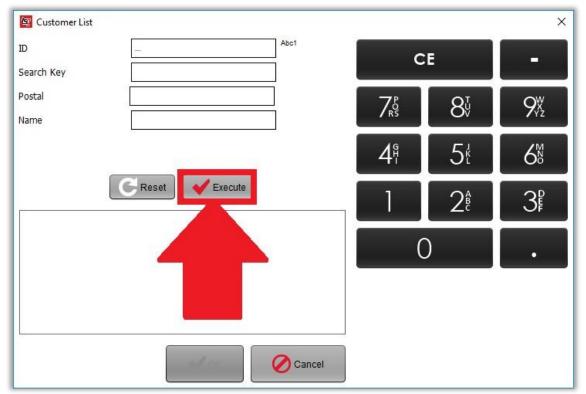
The below screen should now appear:



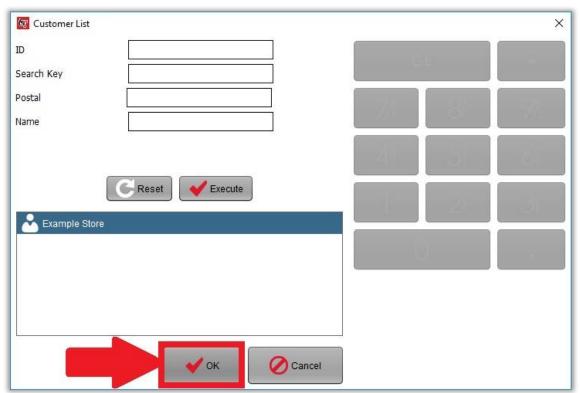
Enter any terms you wish to search by in the fields provided.

If you do not put any search terms in, the search will simply list all of the customers.

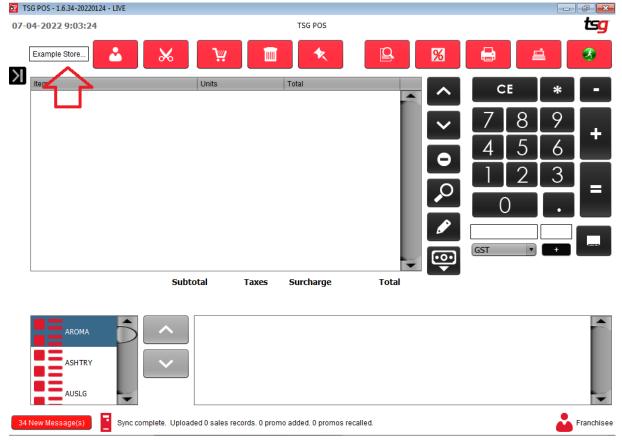
Touch the "Execute" button to begin the search.



Once the search has been completed you will see a screen with the results like below:



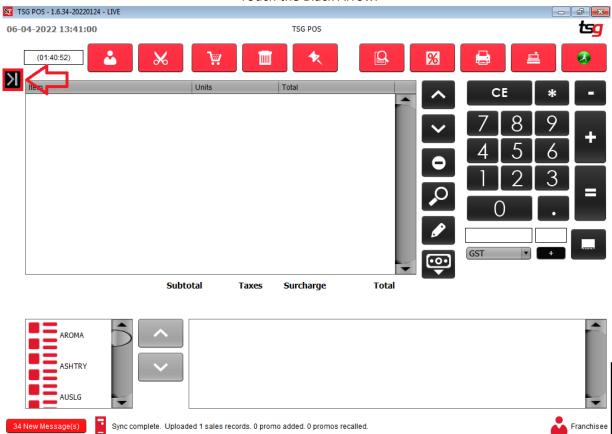
Select the customer from the list and touch the "ok" button. Your screen should now appear like below:



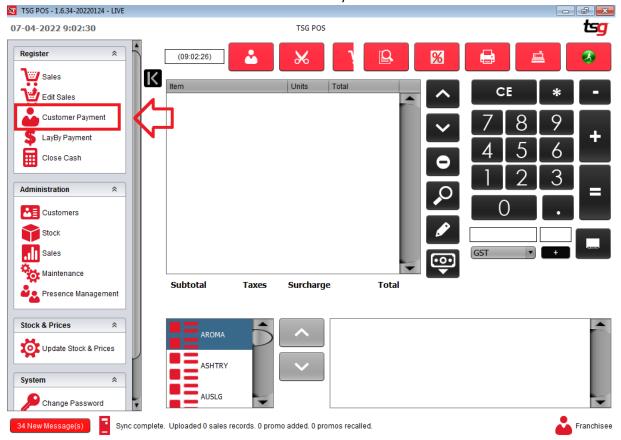
Note that the selected customer appears in the top left hand corner of the screen. This customer will remain for a single transaction and then default to having no customer.

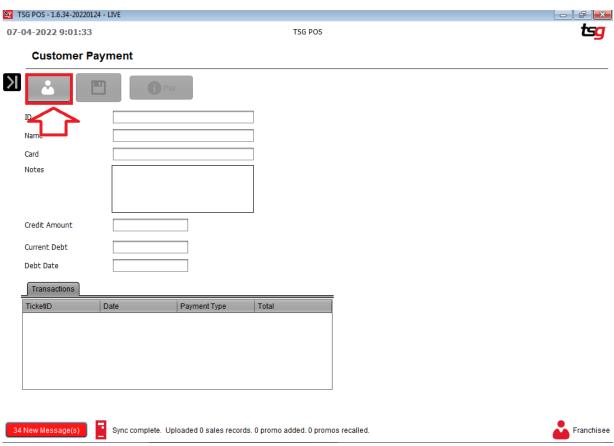
Paying a Customer Debt

Touch the Black Arrow.

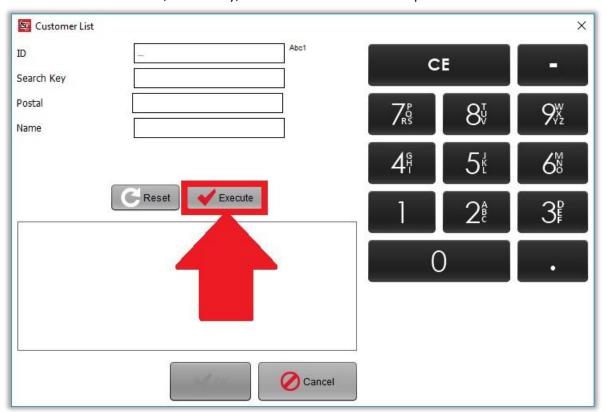


Touch the "Customer Payment" button

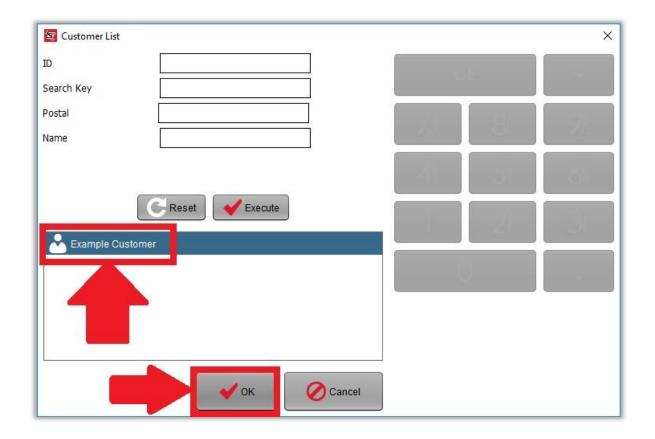




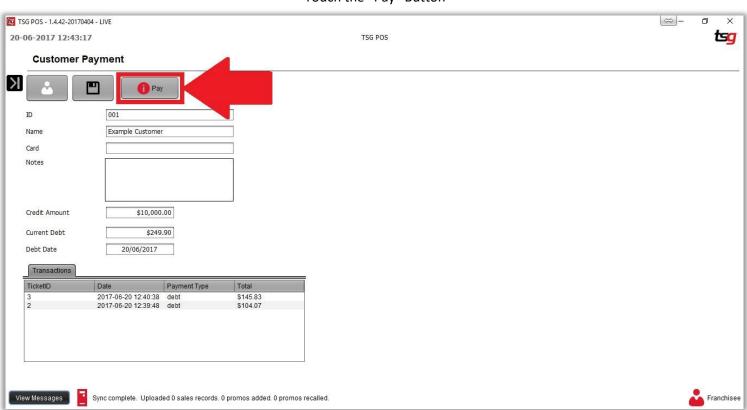
Enter an ID, Search Key, Postal Address or Name and press "Execute"



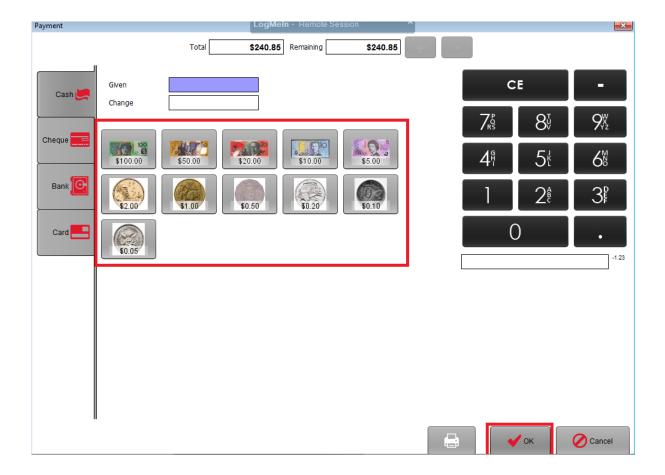
Select your customer and press "OK"



Touch the "Pay" Button



Enter the payment amount and touch "OK"

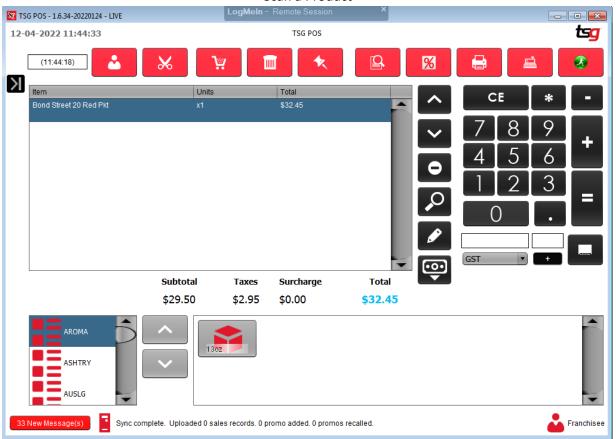


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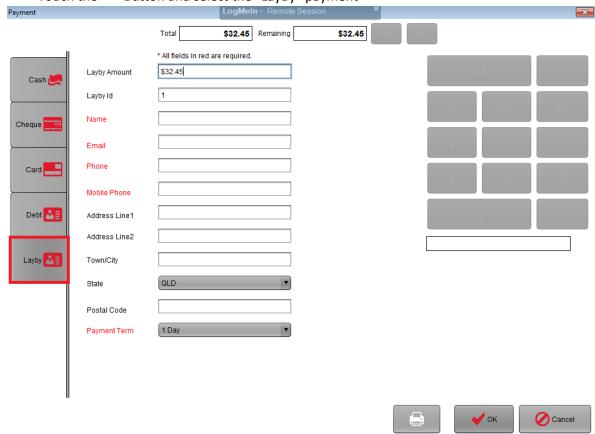
LayBy

Creating a Lay By

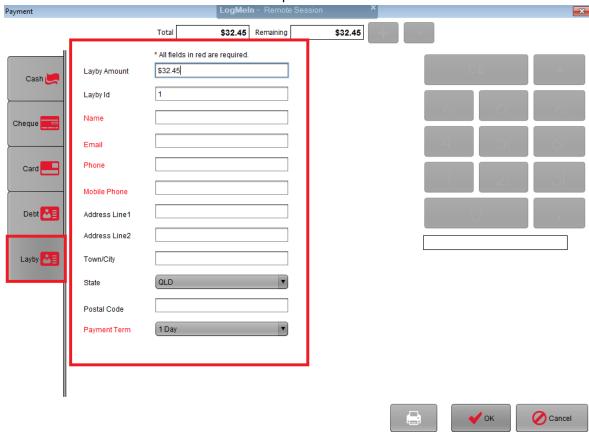
Scan a Product



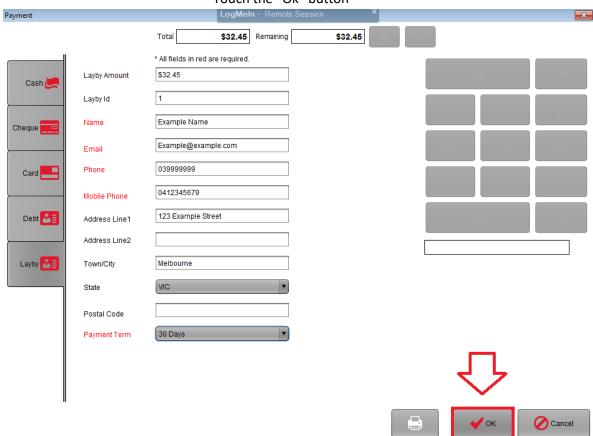
Touch the "=" Button and select the "LayBy" payment



Enter all of the required information

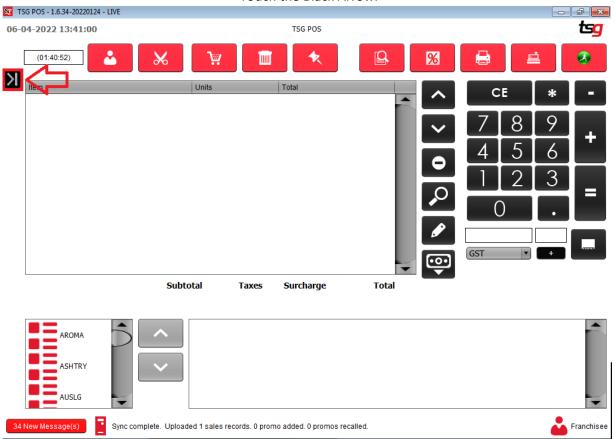


Touch the "Ok" button

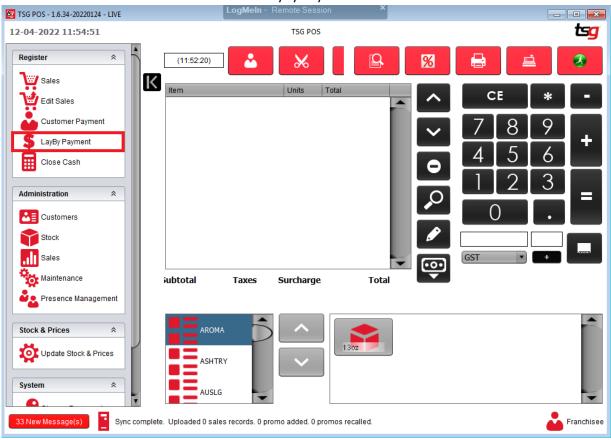


Paying a LayBy

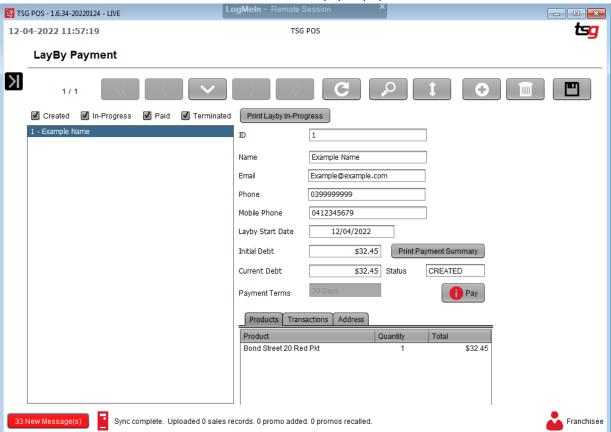
Touch the Black Arrow.



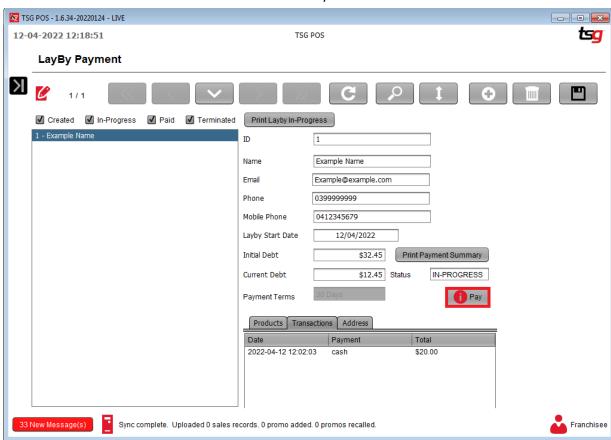
Touch the "LayBy Payment" button

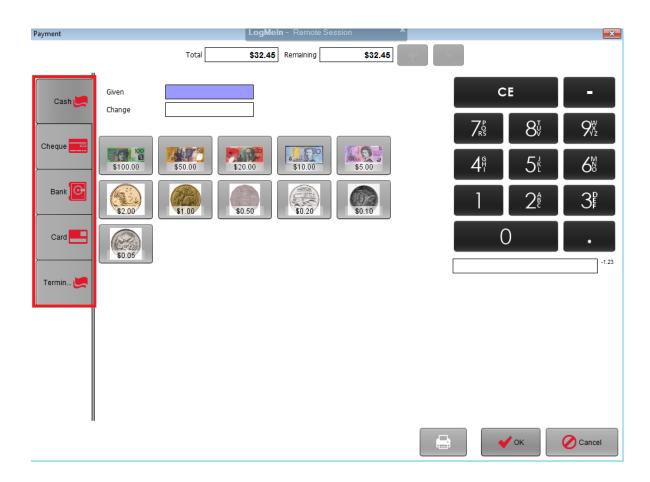


Touch "Select the layby to pay off"

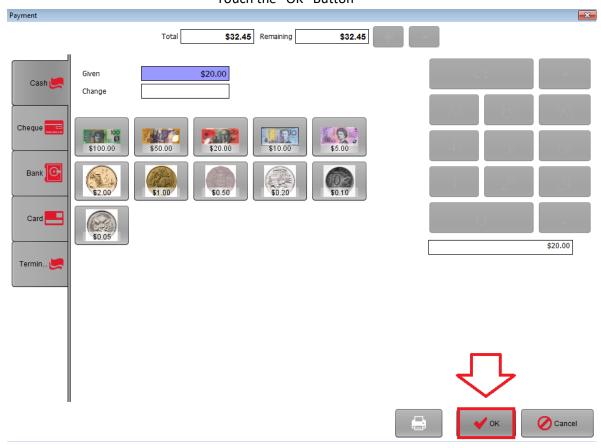


Touch the "Pay" Button

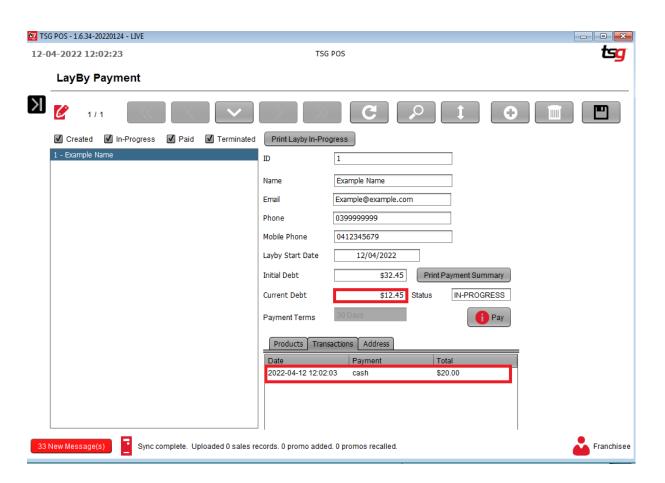




Enter the amount to be paid Touch the "OK" Button

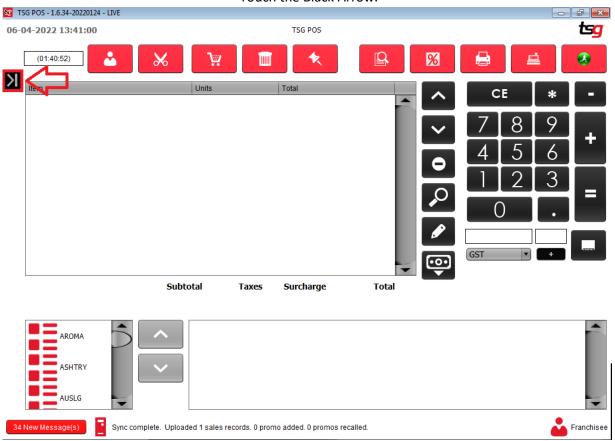




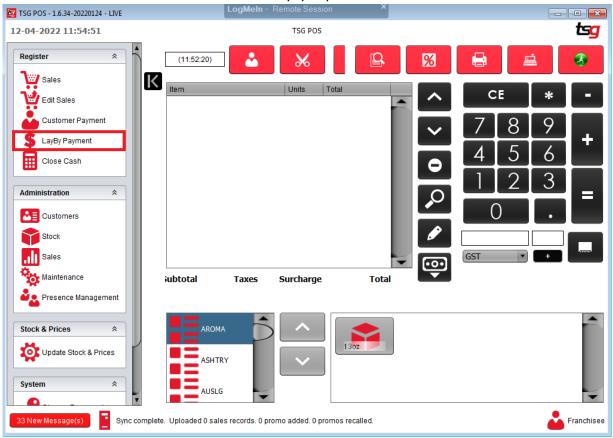


Terminating a LayBy

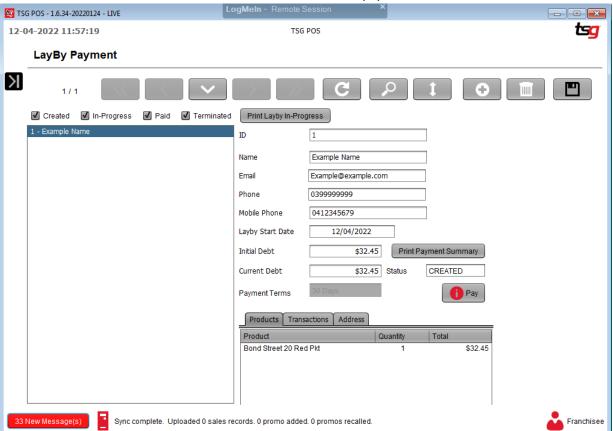
Touch the Black Arrow.



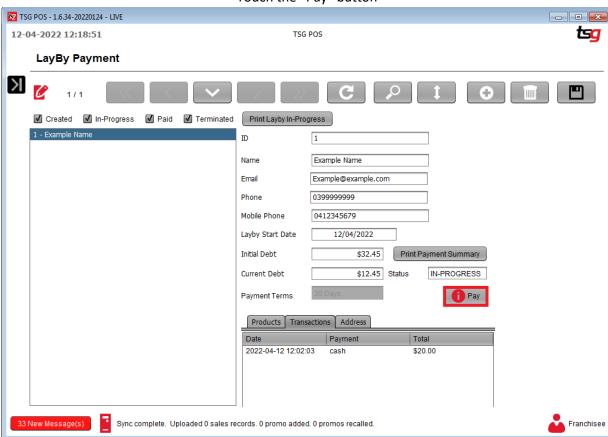
Touch the "Layby Payment" button



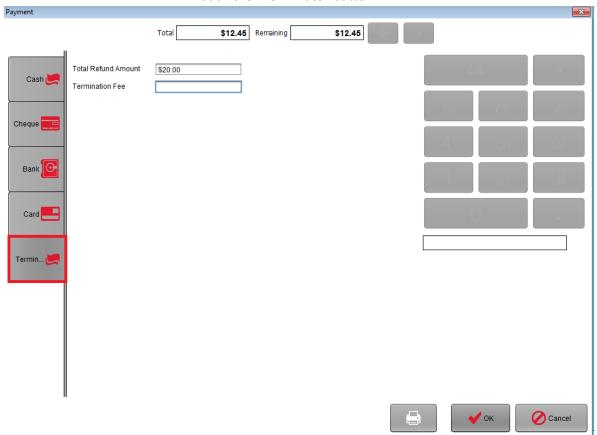
Select the relevant LayBy



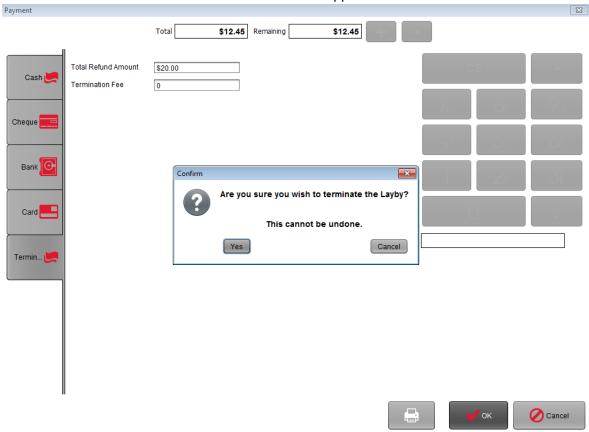
Touch the "Pay" button



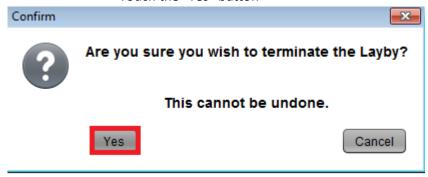
Touch the "Terminate" button



Enter a termination fee if applicable



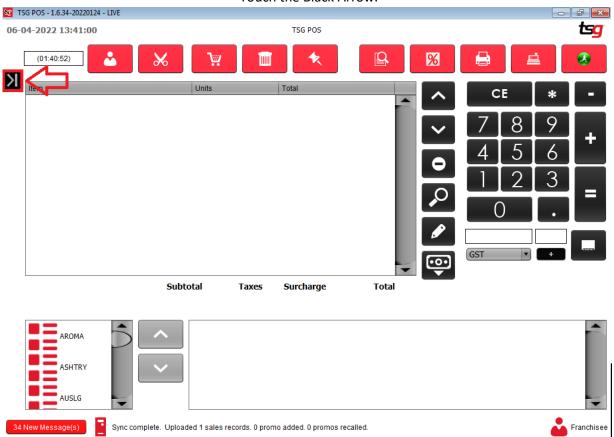
Touch the "Yes" button



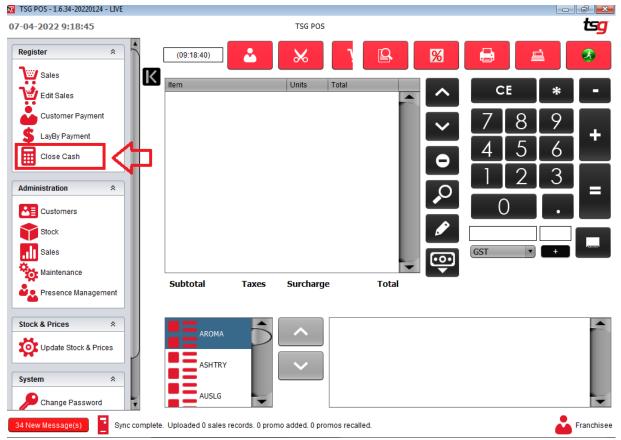
Close Cash

Close Cash

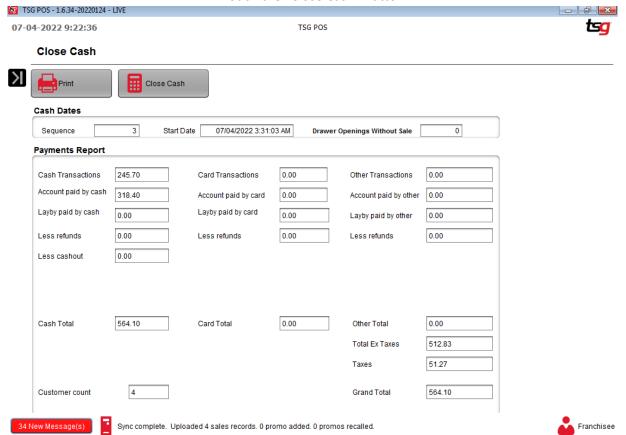
Touch the Black Arrow.



Touch the "Close Cash" button



Touch the "Close Cash" Button



Touch the "Yes" button

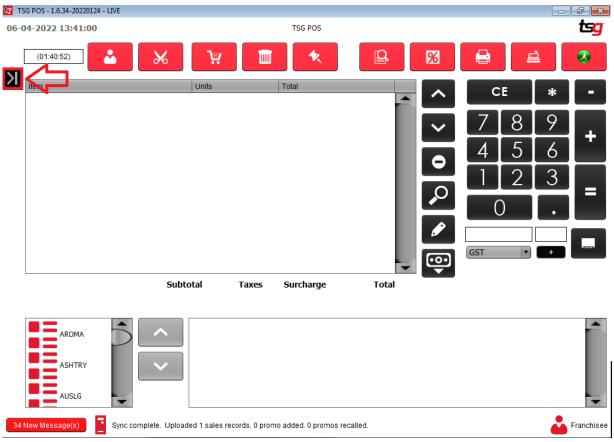


Touch the "OK" button

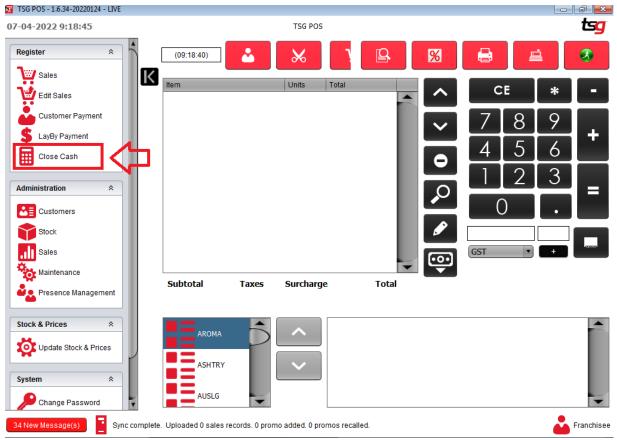


Partial Close Cash

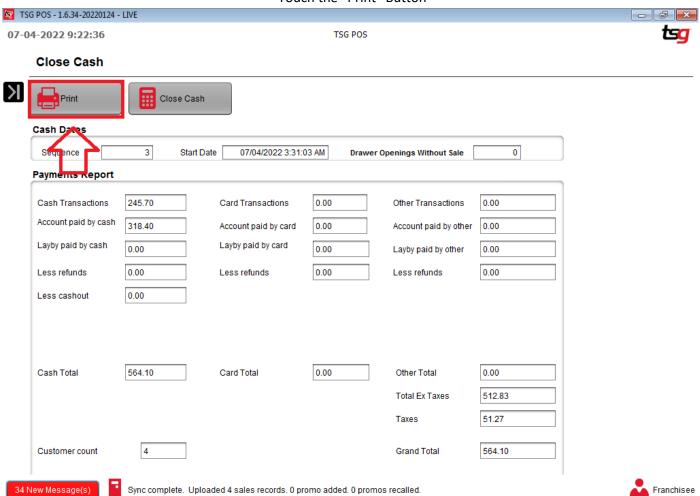
Touch the Black Arrow.



Touch the "Close Cash" button



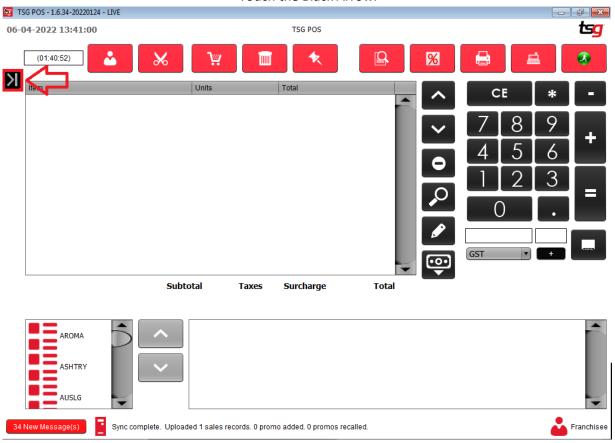
Touch the "Print" Button



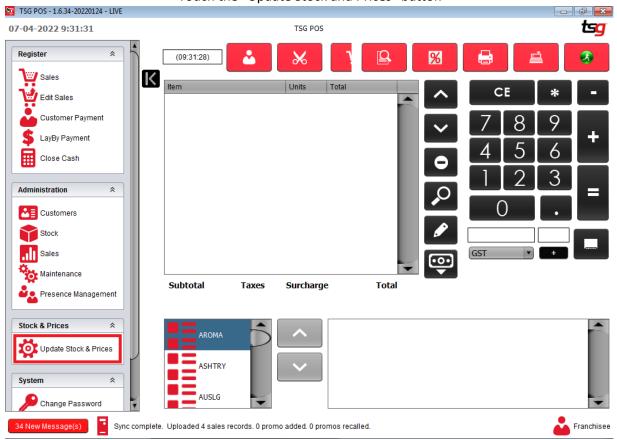
Stock Control

Update Stock and Prices

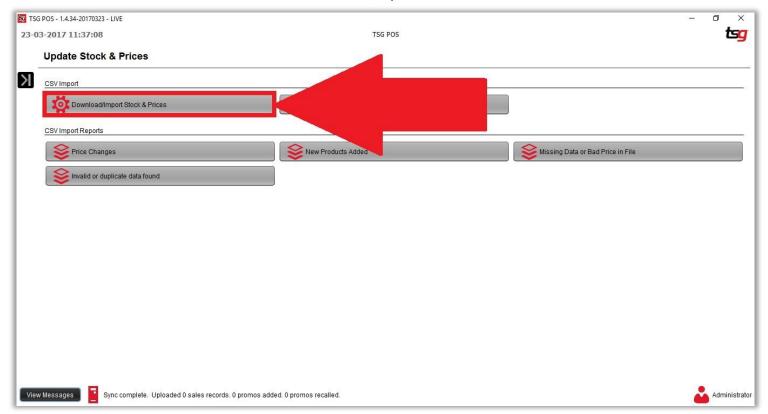
Touch the Black Arrow.



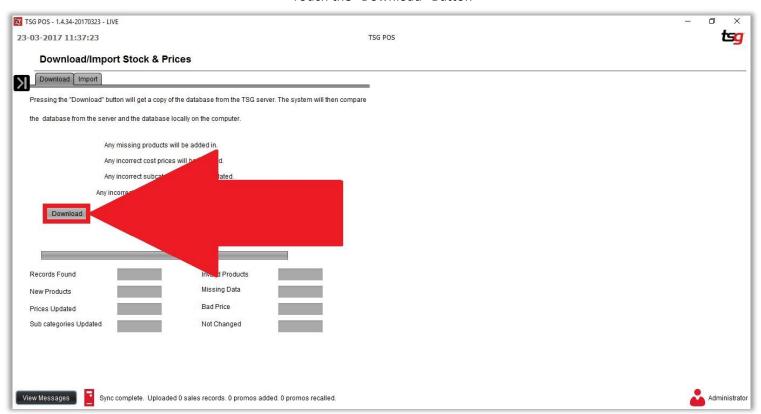
Touch the "Update Stock and Prices" button



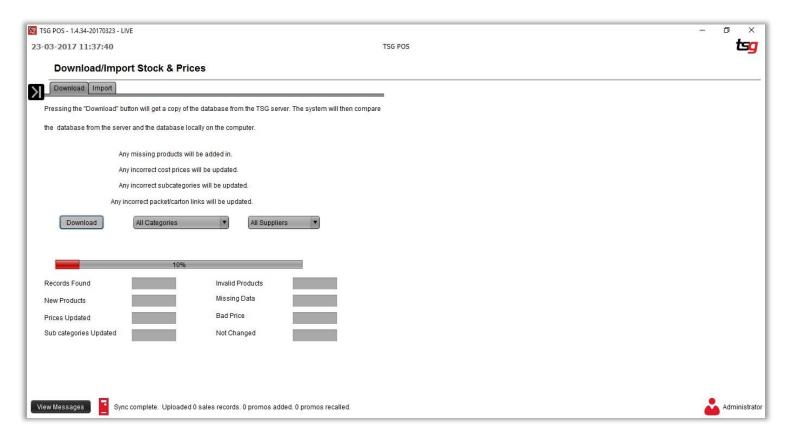
Touch "Download/Import Stock & Prices"



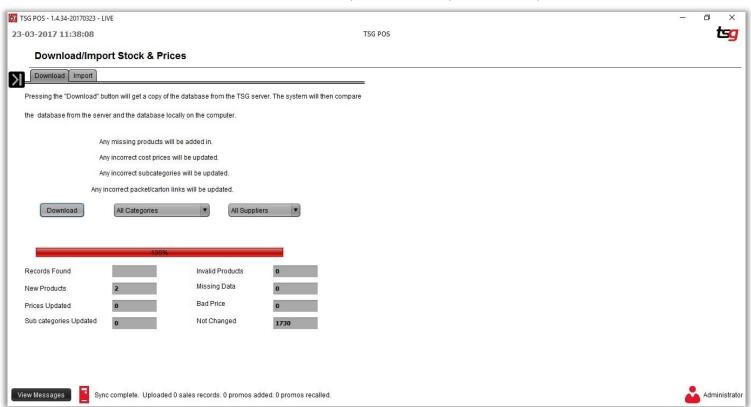
Touch the "Download" Button



Wait for the progress bar to get to 100%

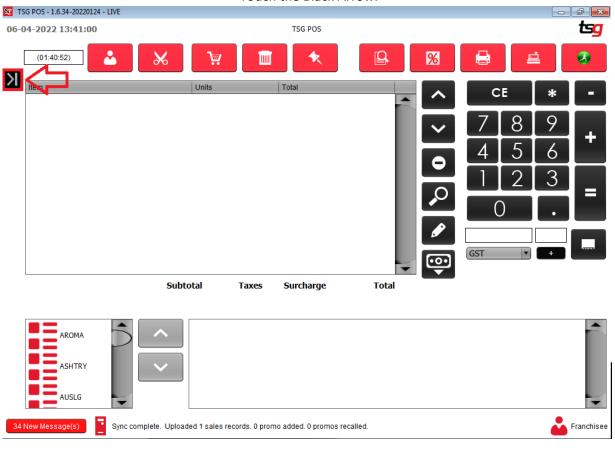


Once the bar hits 100% the Update stock and prices has completed.

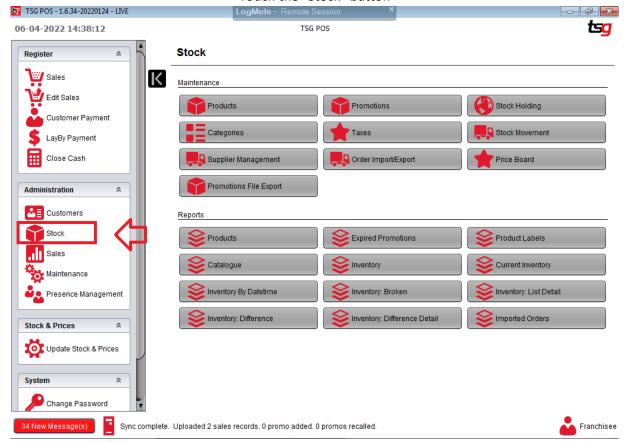


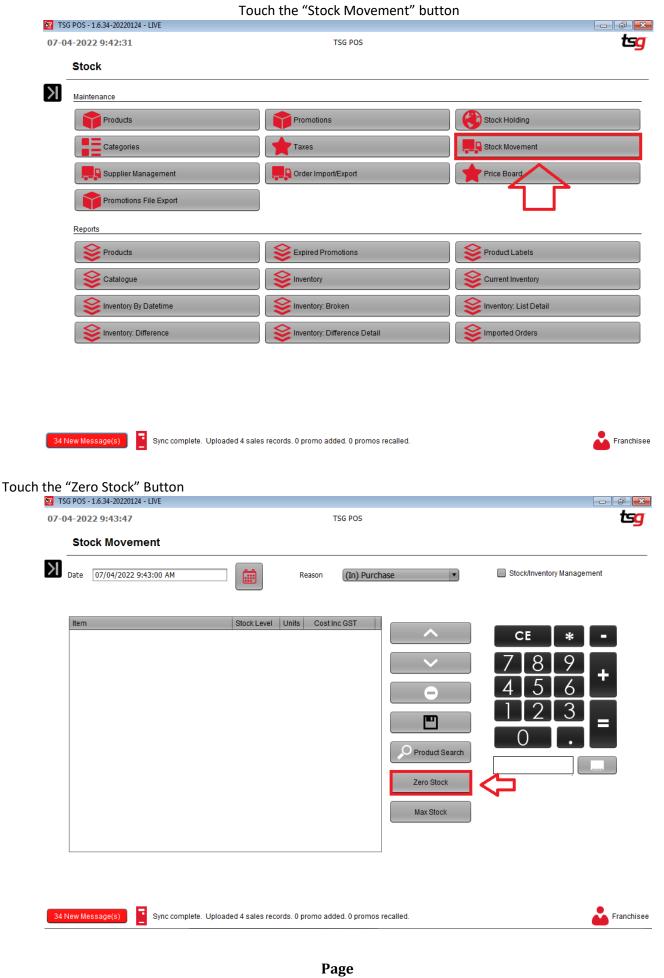
Completing a Stocktake

Touch the Black Arrow.

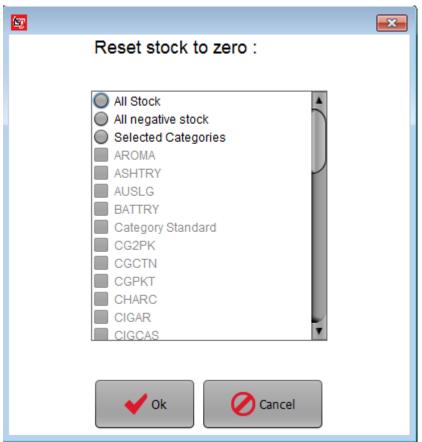




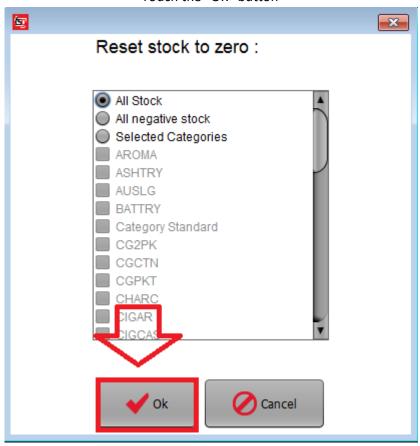




Select "All Stock"

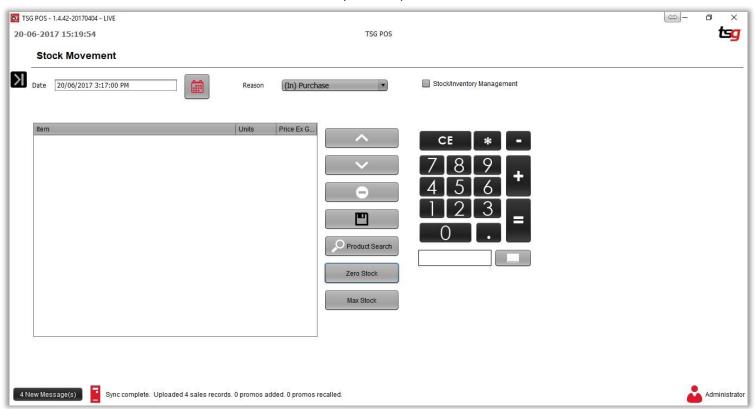


Touch the "OK" button



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Scan your first product



For this example we are using 5 Bond Street 40/160 Red Cartons.

Touch the "*" button



Touch the "5" button

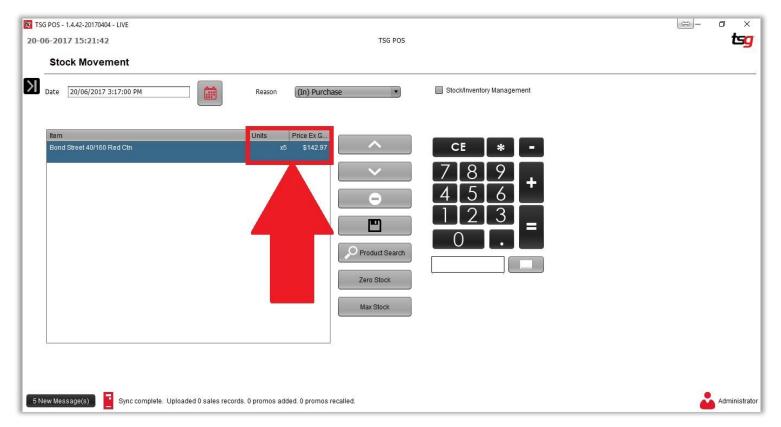
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Press the "+" button



Notice the units and Price Ex GST have changed.



Continue doing the stocktake until you have entered all products.

Touch the "Save" button

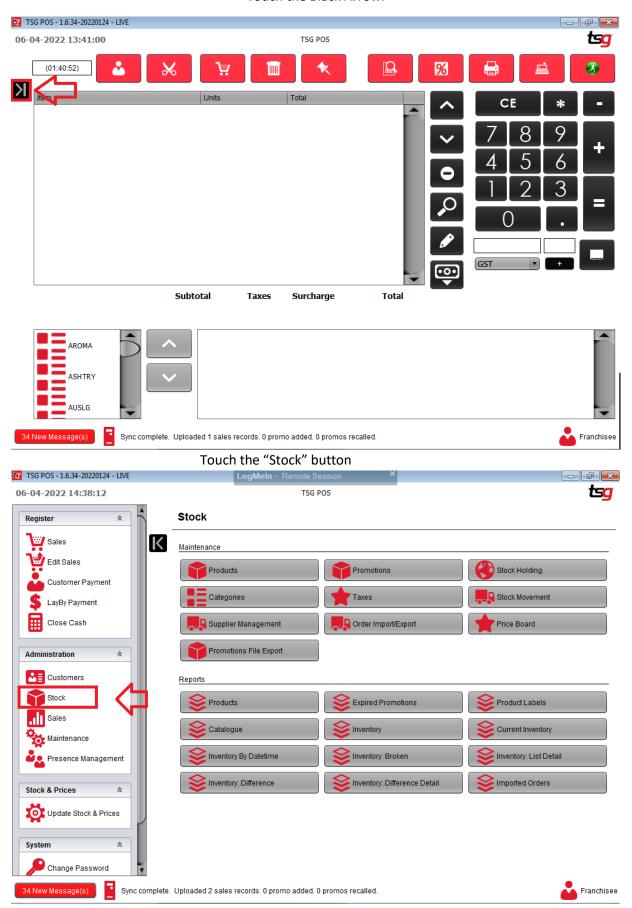


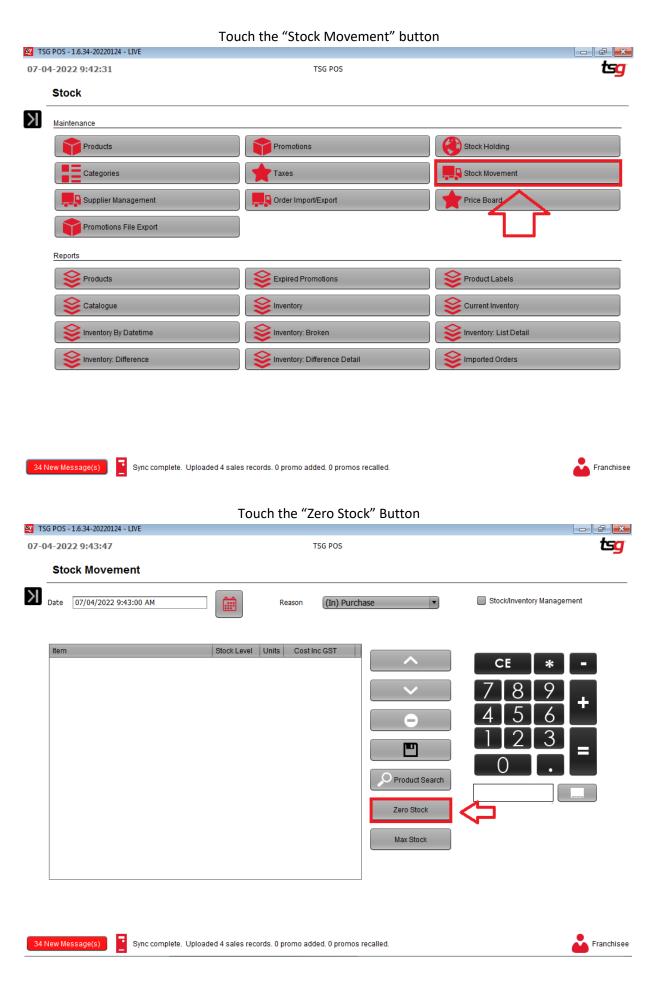
Touch the "Yes" button to confirm you have finished your stocktake.



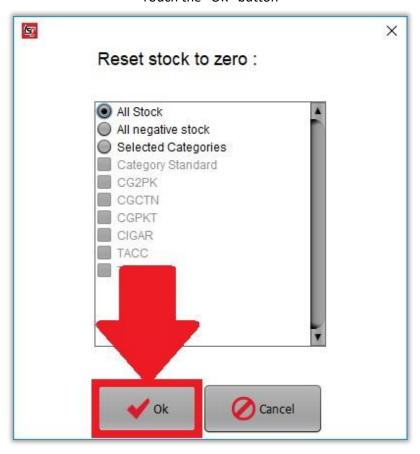
Set Stock Level to Zero

Touch the Black Arrow.



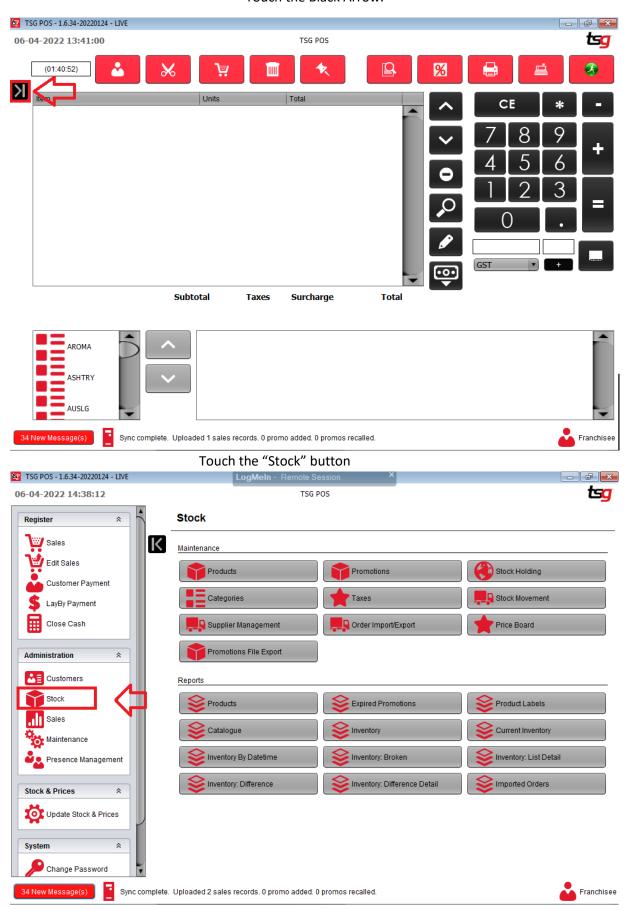


Touch the "OK" button

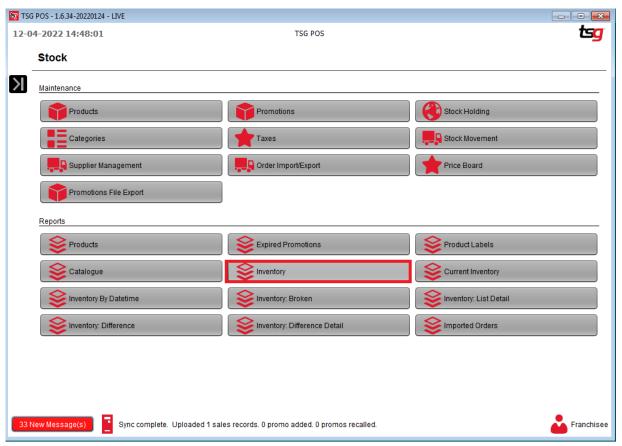


Check Inventory Level

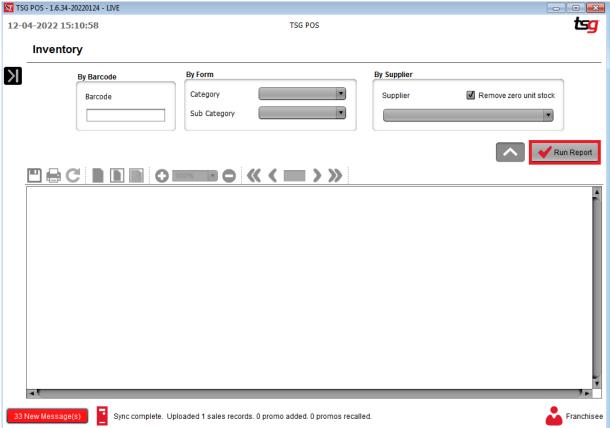
Touch the Black Arrow.

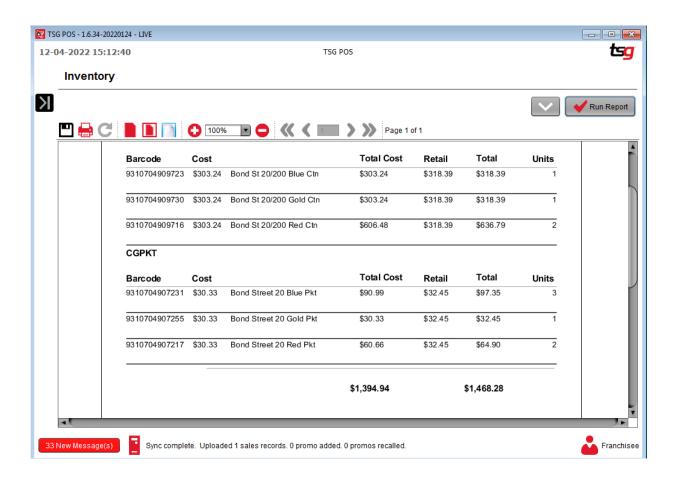


Touch the Inventory Button.



Touch the "Run Report" button

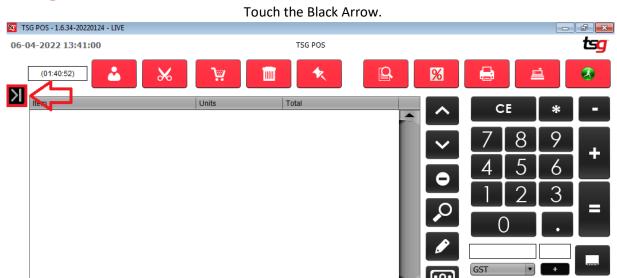




Exporting a Stock Order Based on Previous Sales

Subtotal

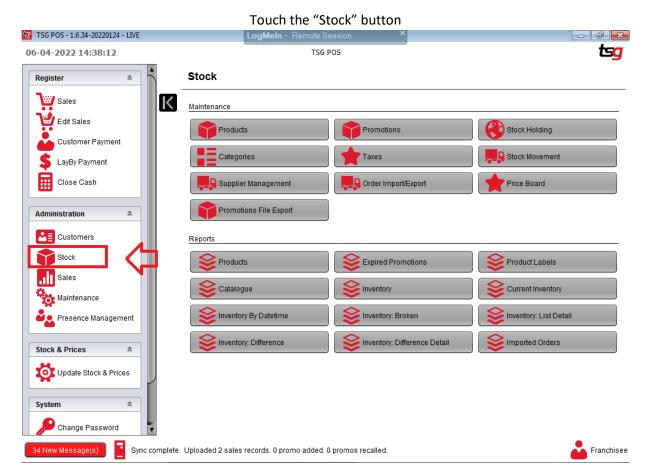
Taxes

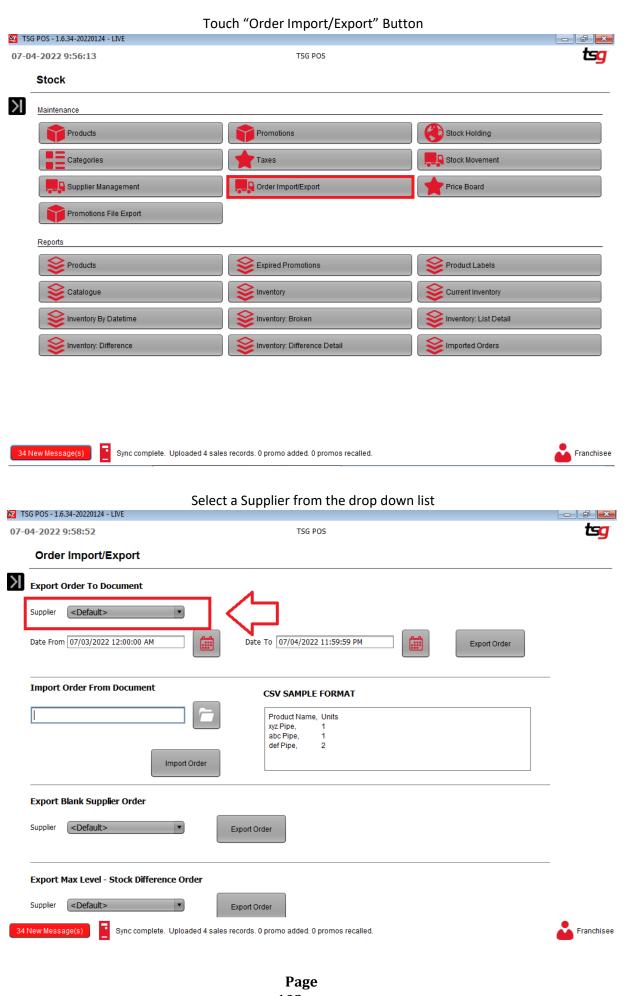


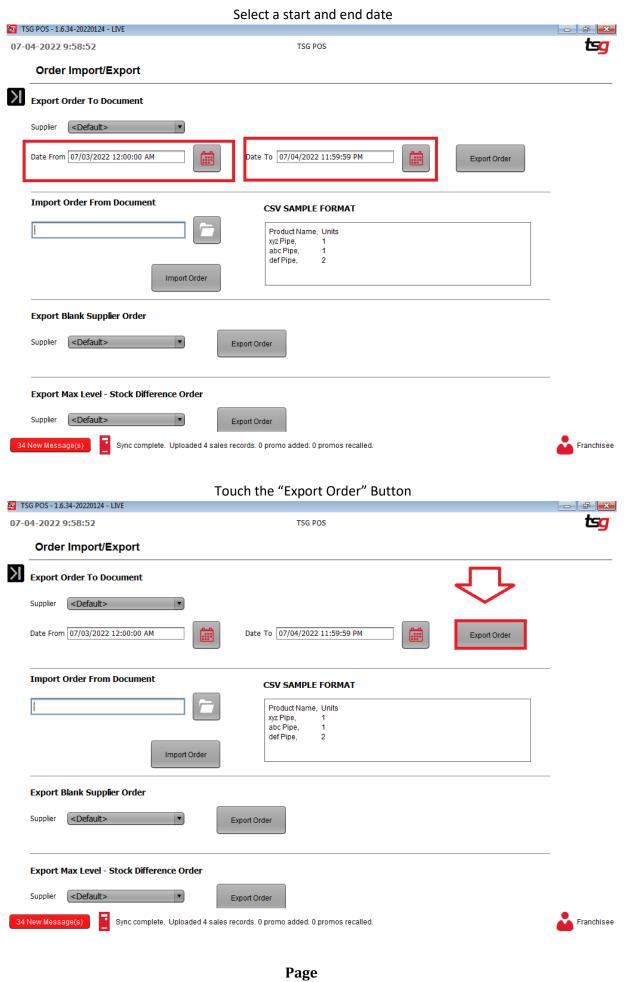


Surcharge

Total

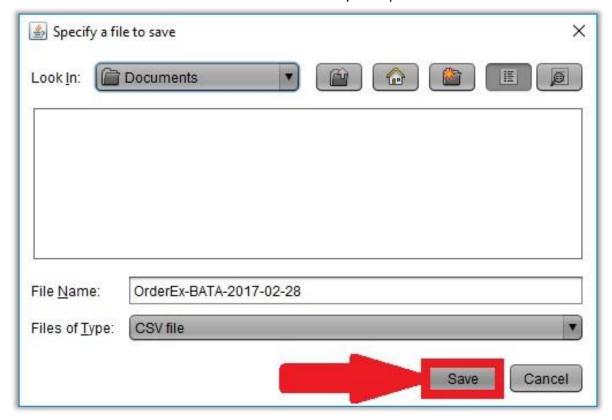






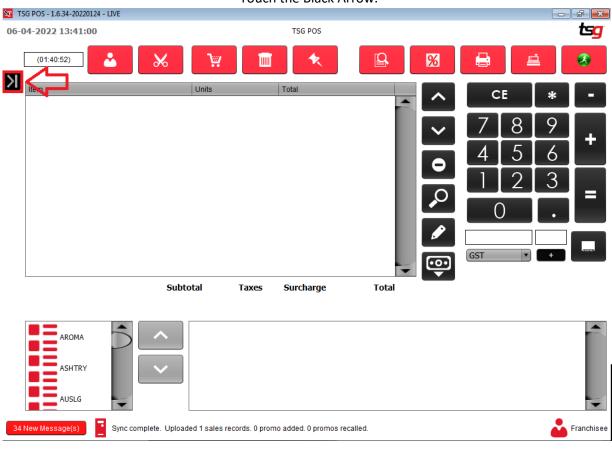
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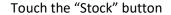
Touch the "Save" Button to save your exported order.

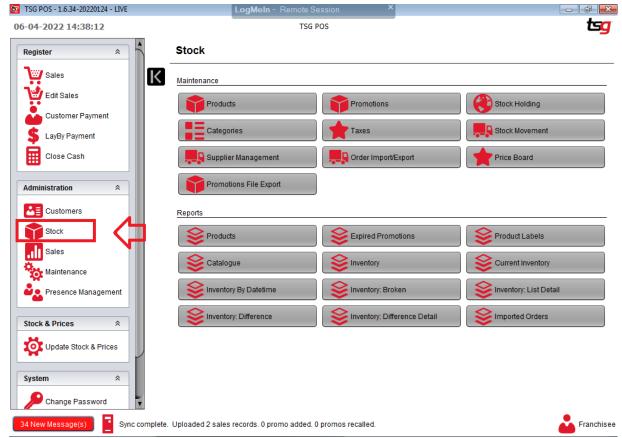


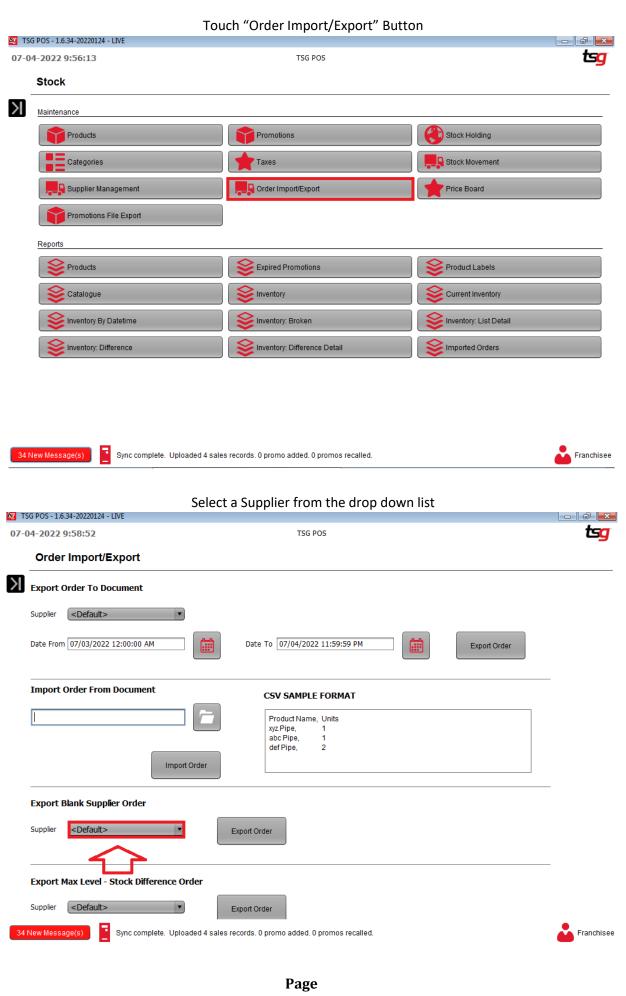
Exporting a Blank Stock Order

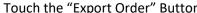
Touch the Black Arrow.

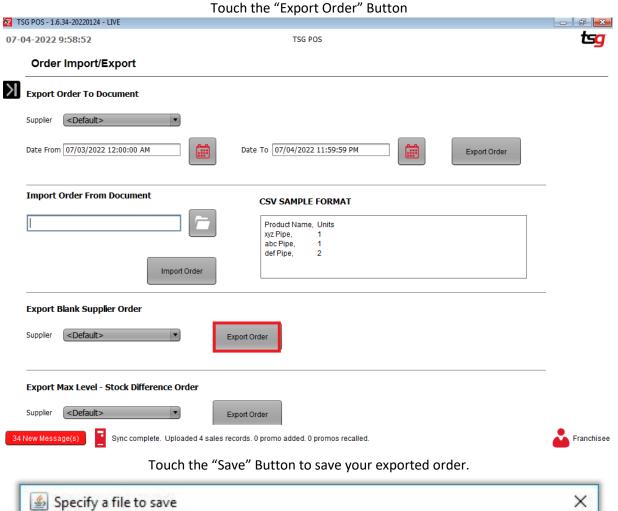


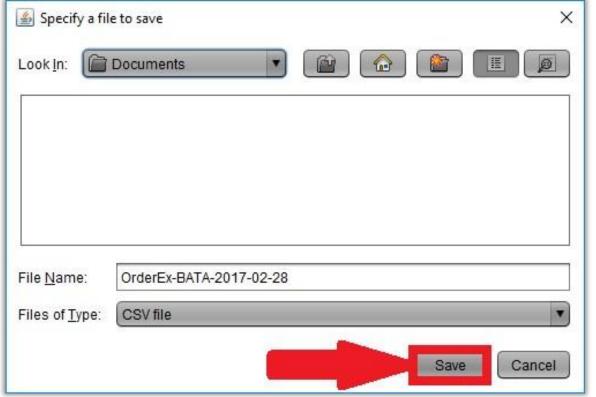






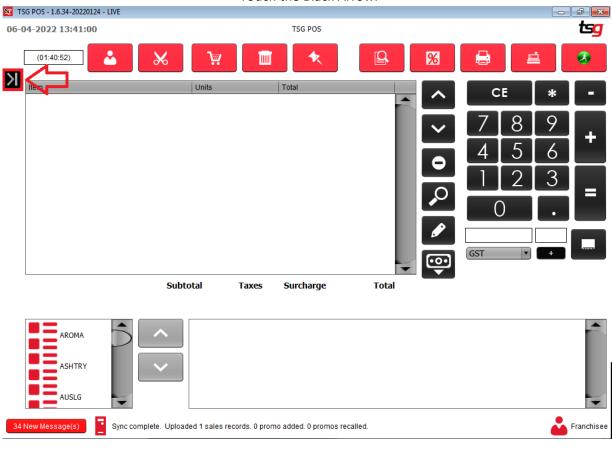




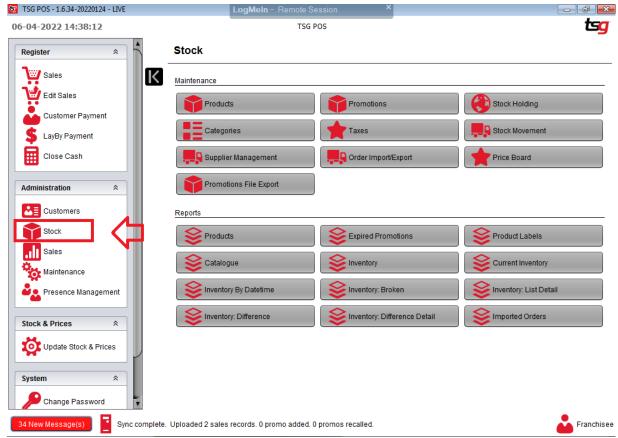


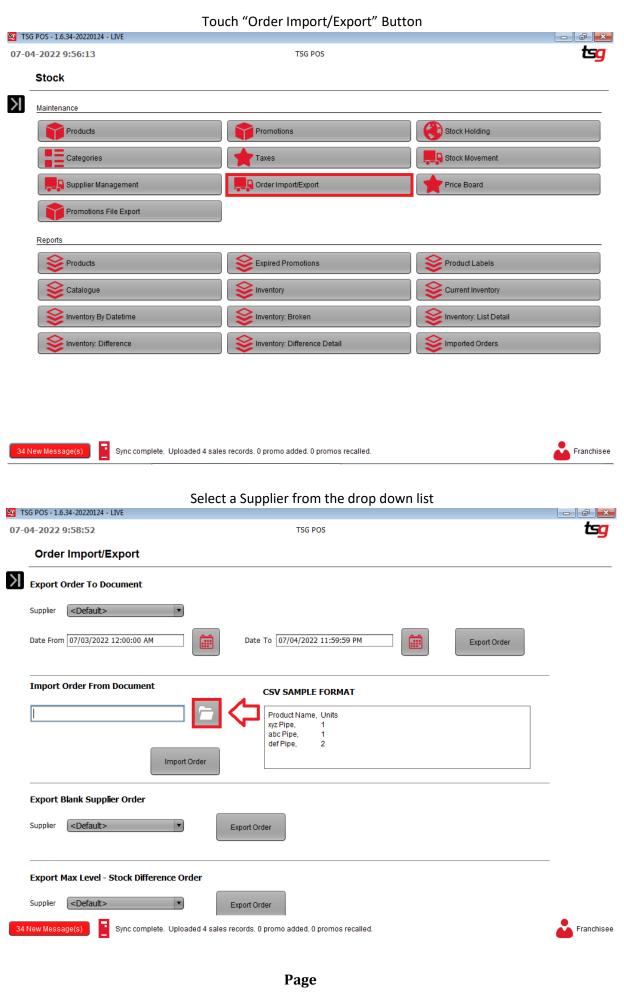
Importing a Stock Order

Touch the Black Arrow.

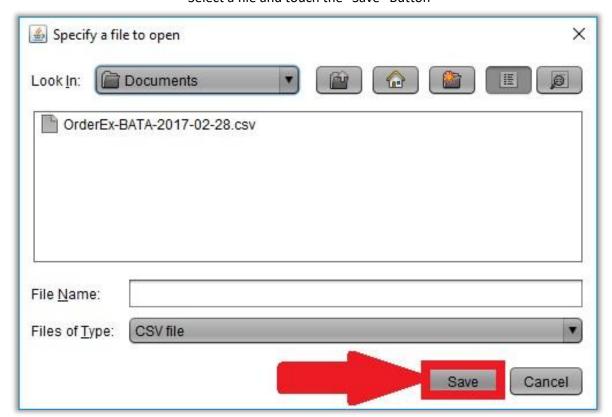




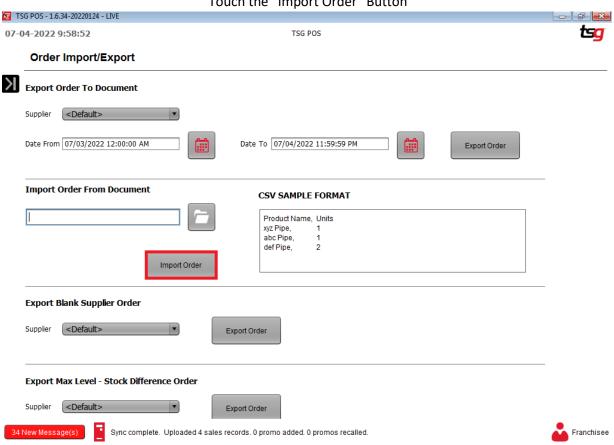




Select a file and touch the "Save" Button

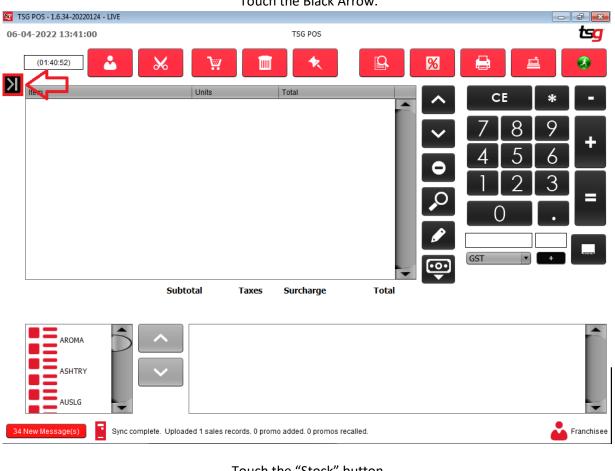


Touch the "Import Order" Button

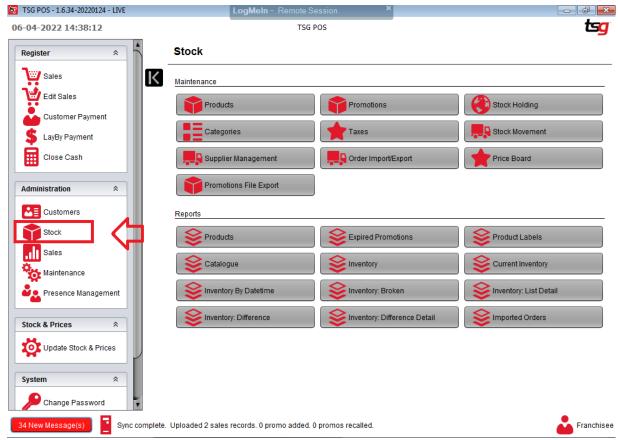


Check on Imported Order

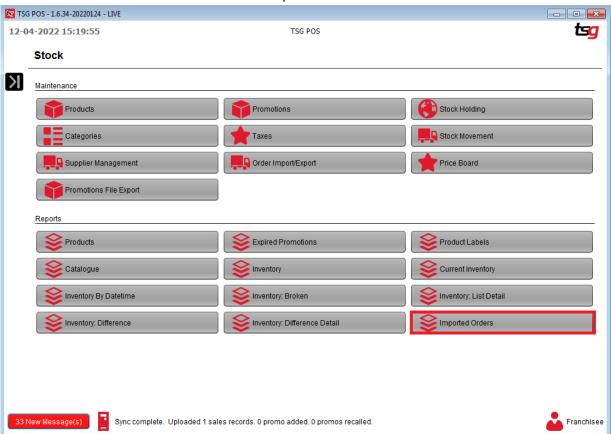
Touch the Black Arrow.



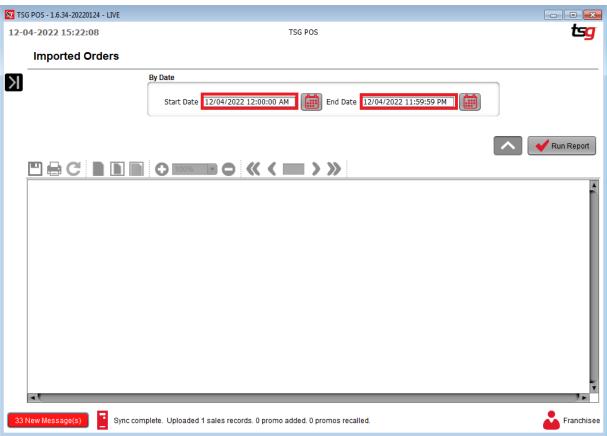


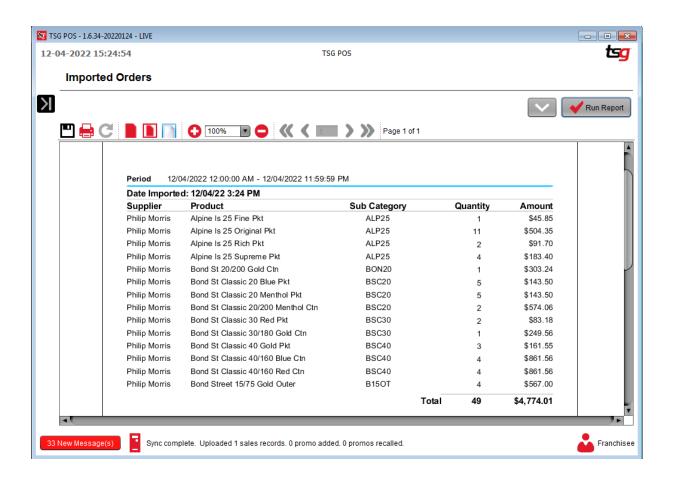


Touch "Imported Orders" Button



Select start and end date

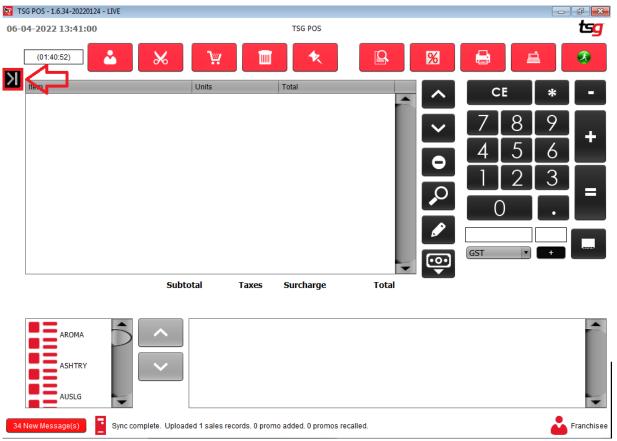




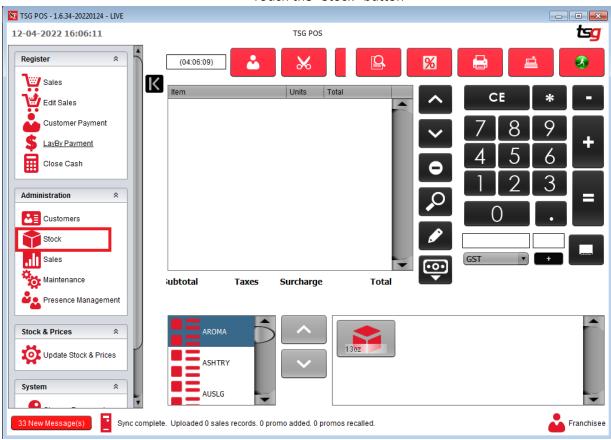
Price Board

Update Price Board

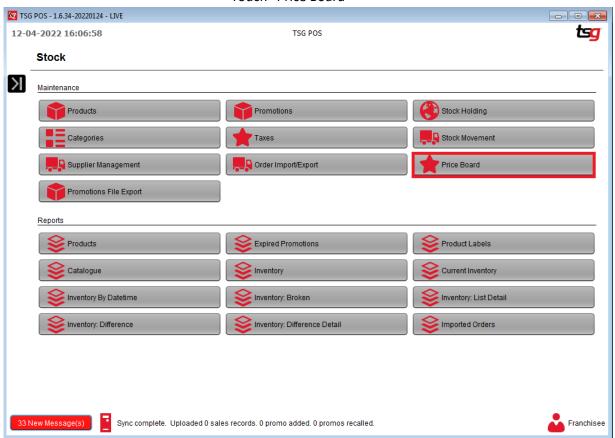
Touch the Black Arrow.



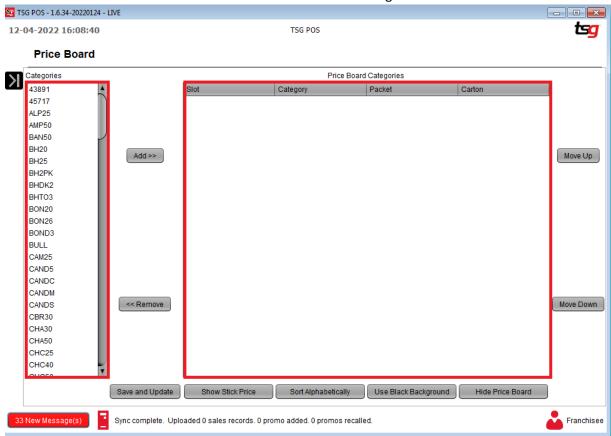
Touch the "Stock" button



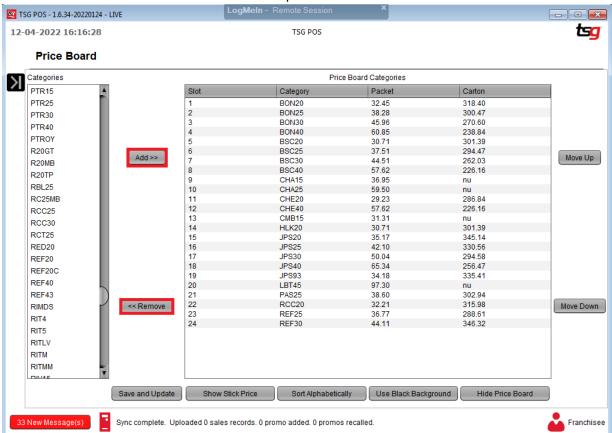
Touch "Price Board"



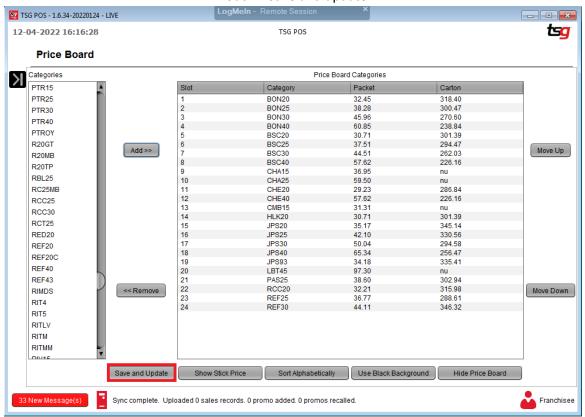
Touch "Add" or "Remove" button to manage

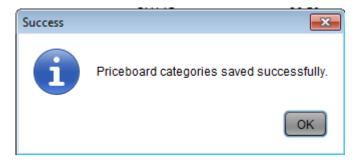


Add 24 products in slot



Touch "Save and update"

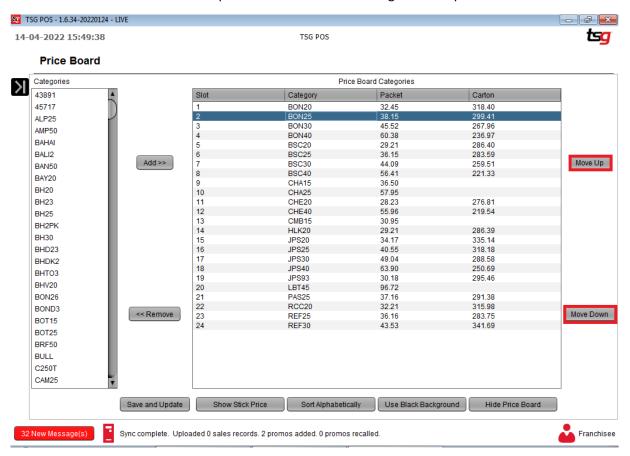




Move slot up and down

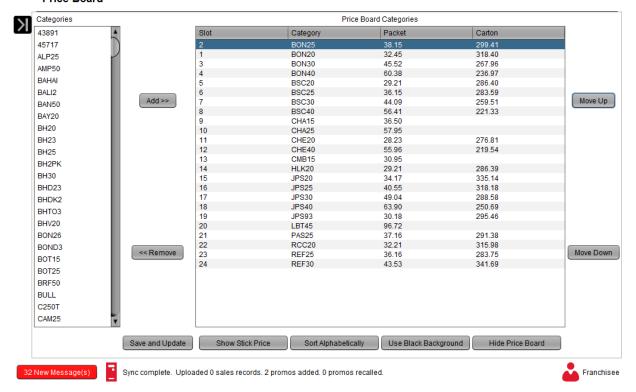
Select the product

Touch "Move up" or "Move down" to manage the slot position

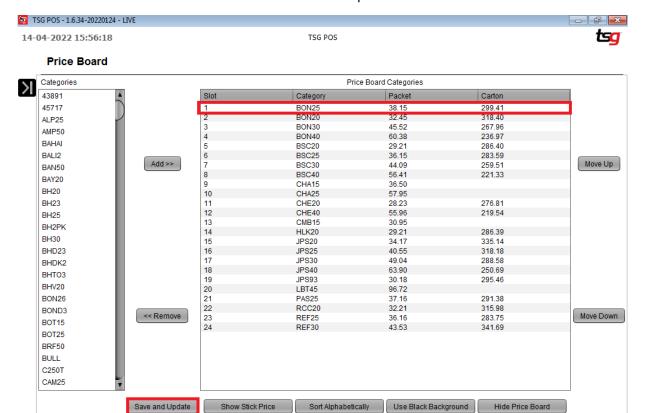




Price Board



Touch "save and update"



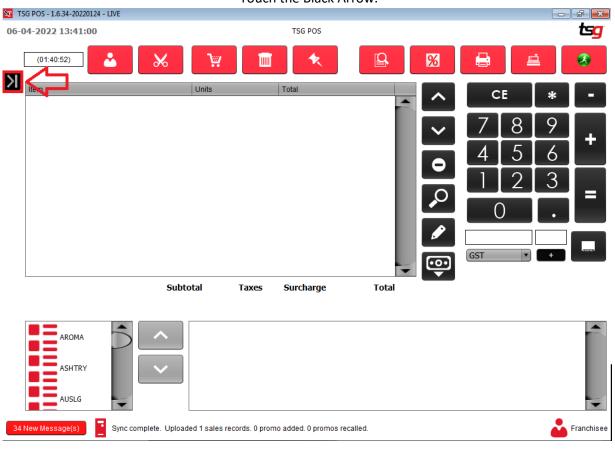
Franchisee

Sync complete. Uploaded 0 sales records. 2 promos added. 0 promos recalled.

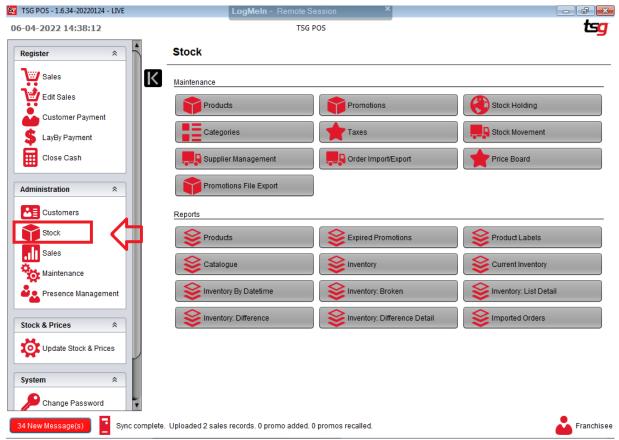
<u>Suppliers</u>

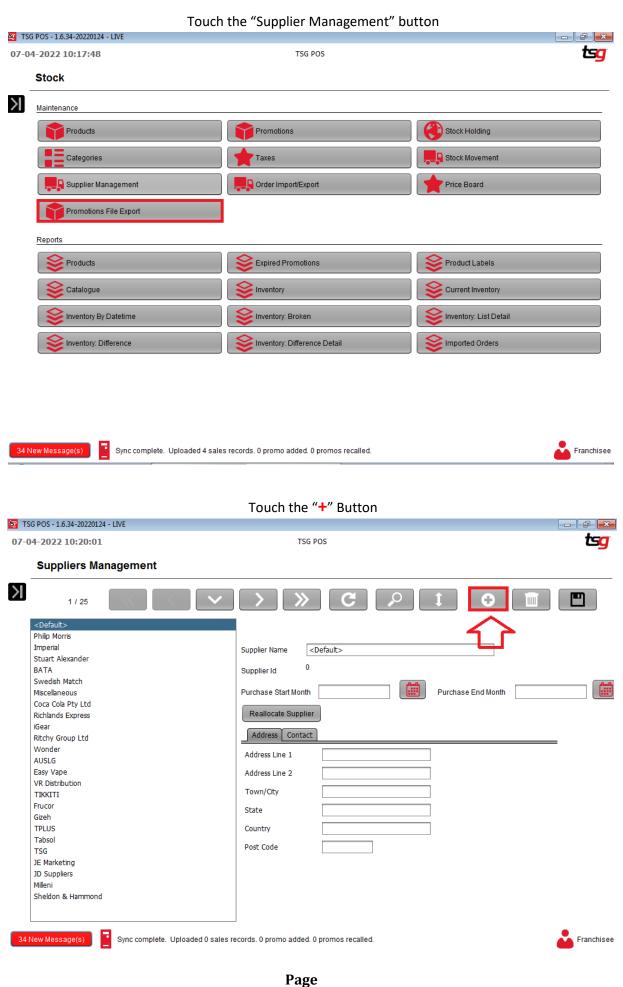
Creating a Supplier

Touch the Black Arrow.

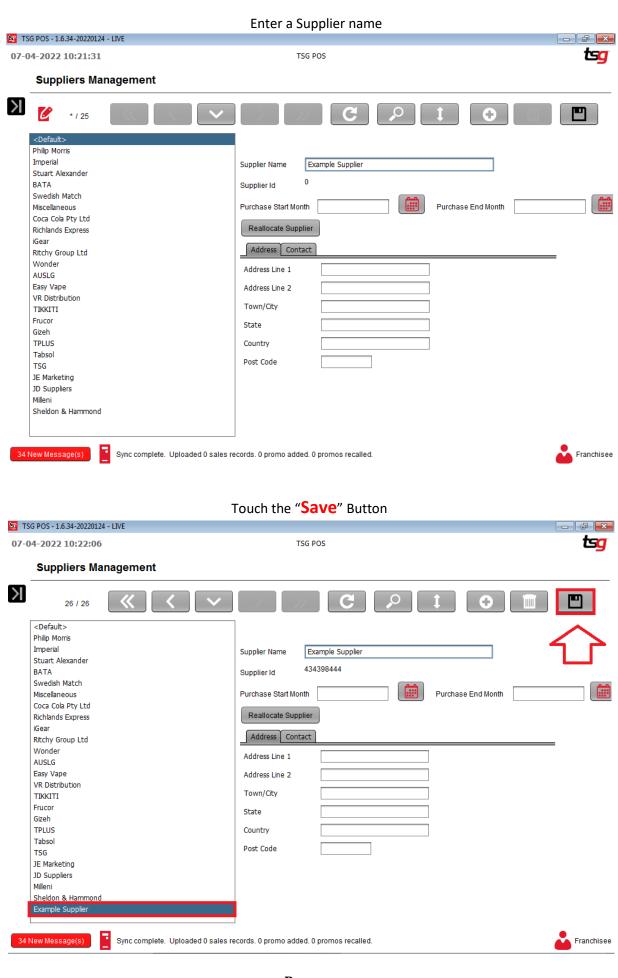


Touch the "Stock" button





Page

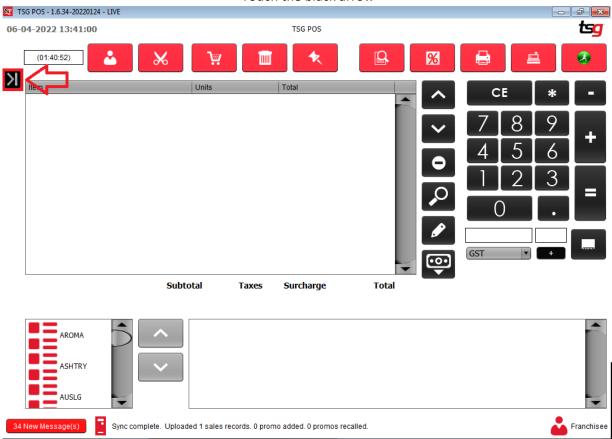


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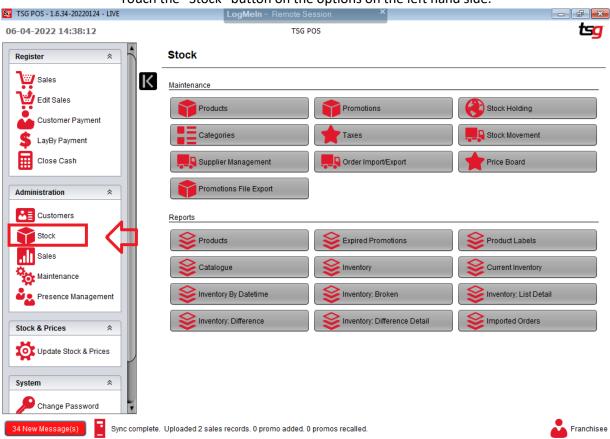
Products

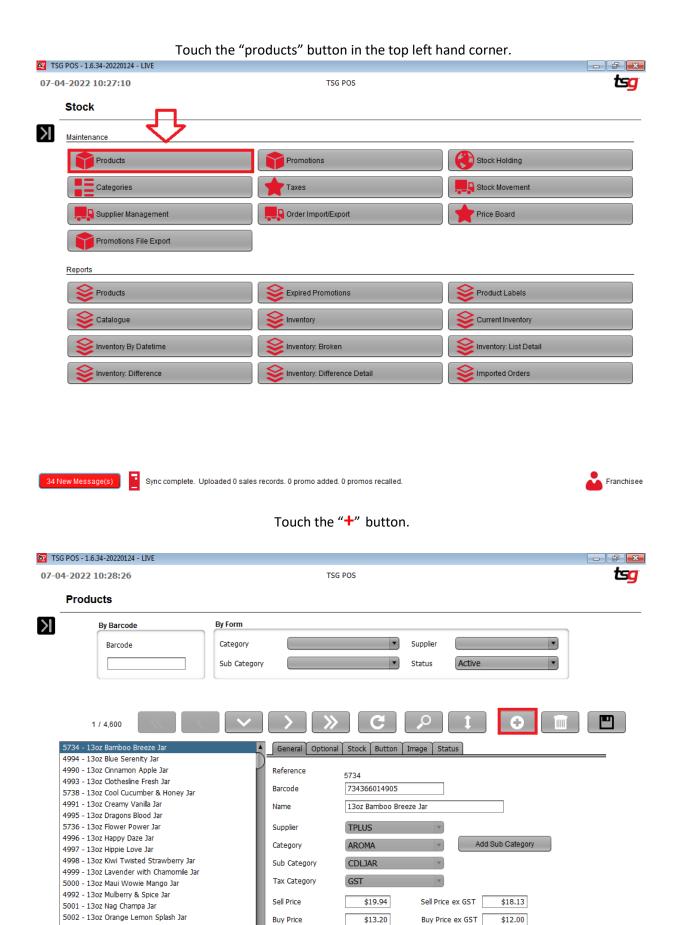
Creating a Product

Touch the black arrow



Touch the "Stock" button on the options on the left hand side.





Apply to Category

Sync complete. Uploaded 0 sales records. 0 promo added. 0 promos recalled.

Margin

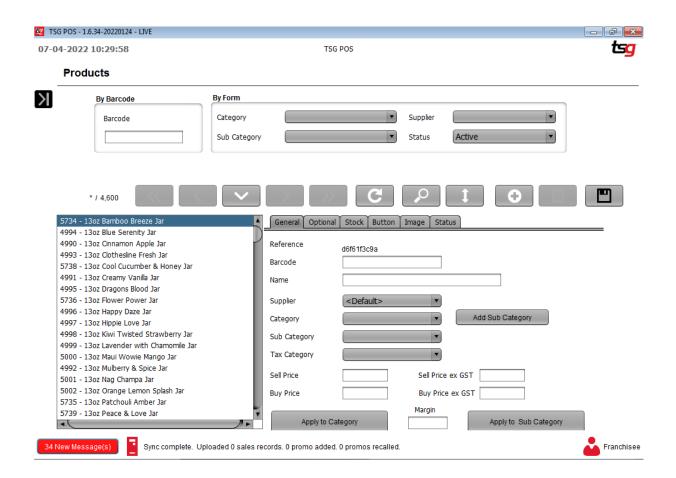
51.08%

Apply to Sub Category

Franchisee

5735 - 13oz Patchouli Amber Jar

5739 - 13oz Peace & Love Jar



You should now have a blank screen like below:

On this page you will need to enter the following fields:

Barcode: MUST be unique. CANNOT be longer than 15 characters

Name: MUST be unique. The more specific and descriptive the name, the better.

Supplier: MUST be selected from the drop down list. This cannot be left blank.

Category: MUST be selected from the drop down list. This cannot be left blank.

Sub Category: Can be left blank if so desired however it is recommended to select one if possible.

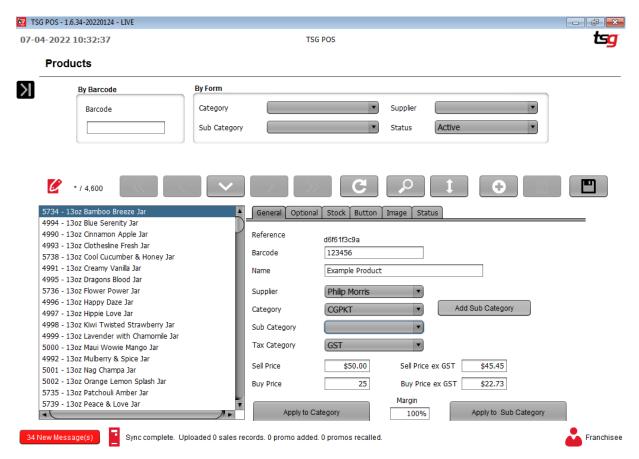
Tax Category: MUST be selected from the drop down list. This cannot be left blank.

Buy Price: MUST be populated. Enter your buy price INCLUDING GST.

Sell Price: MUST be populated. Enter your sell price INCLUDING GST

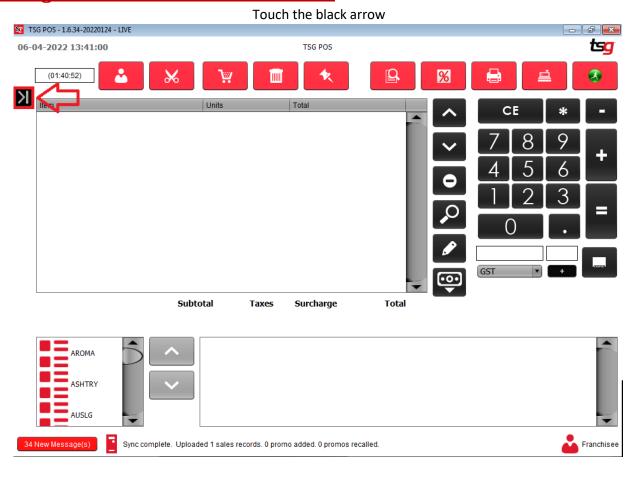
Note that the "Margin", "Sell Price ex GST" and "Buy Price ex GST" are automatically calculated after the "Buy Price" and "Sell Price" are entered.

Your screen should now look like below:



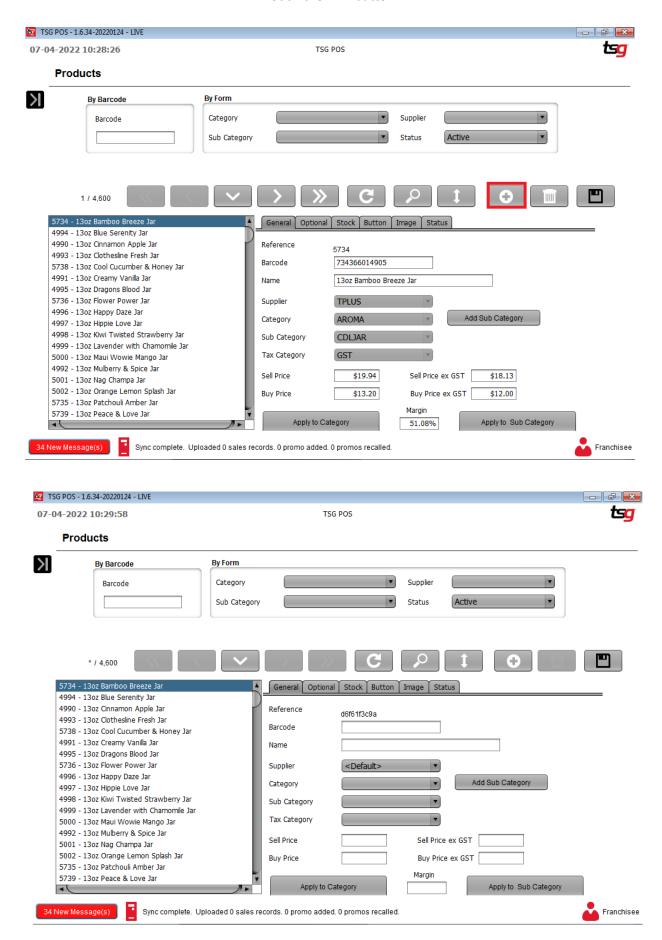
Touch the "Save" button to save the product

Creating a Link for Packet and Carton



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Touch the "Stock" button on the options on the left hand side. TSG POS - 1.6.34-20220124 - LIVE tsq 06-04-2022 14:38:12 TSG POS Stock Sales K Maintenance 🖆 Edit Sales Stock Holding Products **Customer Payment** Taxes Categories Stock Movement LayBy Payment Close Cash Supplier Management Order Import/Export Price Board Promotions File Export Administration \$ Customers Reports Product Labels Products Expired Promotions Sales Current Inventory Catalogue Inventory Maintenance Inventory: List Detail Inventory By Datetime Inventory: Broken Presence Management Inventory: Difference Detail Inventory: Difference Imported Orders Stock & Prices Update Stock & Prices System Change Password 34 New Message(s) Sync complete. Uploaded 2 sales records, 0 promo added, 0 promos recalled. Franchisee Touch the "products" button in the top left hand corner. STSG POS - 1.6.34-20220124 - LIVE tsg 07-04-2022 10:27:10 TSG POS Stock K Products Promotions Stock Holding Categories Stock Movement Taxes Supplier Management Order Import/Export Price Board Promotions File Export Products Expired Promotions Product Labels Current Inventory Inventory By Datetime Inventory: Broken Inventory: List Detail Inventory: Difference Detail Imported Orders Inventory: Difference Sync complete. Uploaded 0 sales records. 0 promo added. 0 promos recalled. Franchisee



You should now have a blank screen like below:

On this page you will need to enter the following fields:

Barcode: MUST be unique. CANNOT be longer than 15 characters

Name: MUST be unique. The more specific and descriptive the name, the better.

Supplier: MUST be selected from the drop down list. This cannot be left blank.

Category: MUST be selected from the drop down list. This cannot be left blank.

Sub Category: Can be left blank if so desired however it is recommended to select one if possible.

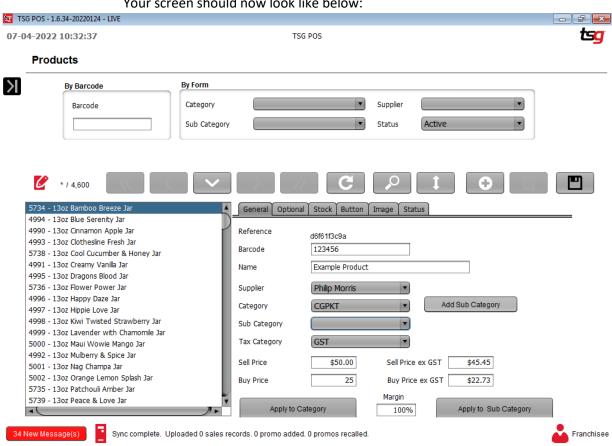
Tax Category: MUST be selected from the drop down list. This cannot be left blank.

Buy Price: MUST be populated. Enter your buy price INCLUDING GST.

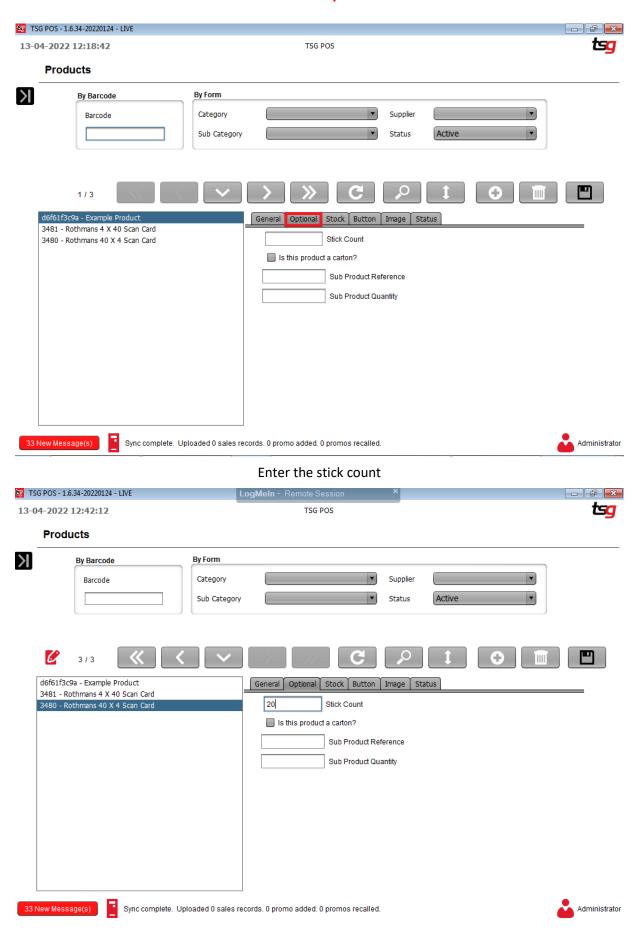
Sell Price: MUST be populated. Enter your sell price INCLUDING GST

Note that the "Margin", "Sell Price ex GST" and "Buy Price ex GST" are automatically calculated after the "Buy Price" and "Sell Price" are entered.

Create a product for packet Your screen should now look like below:

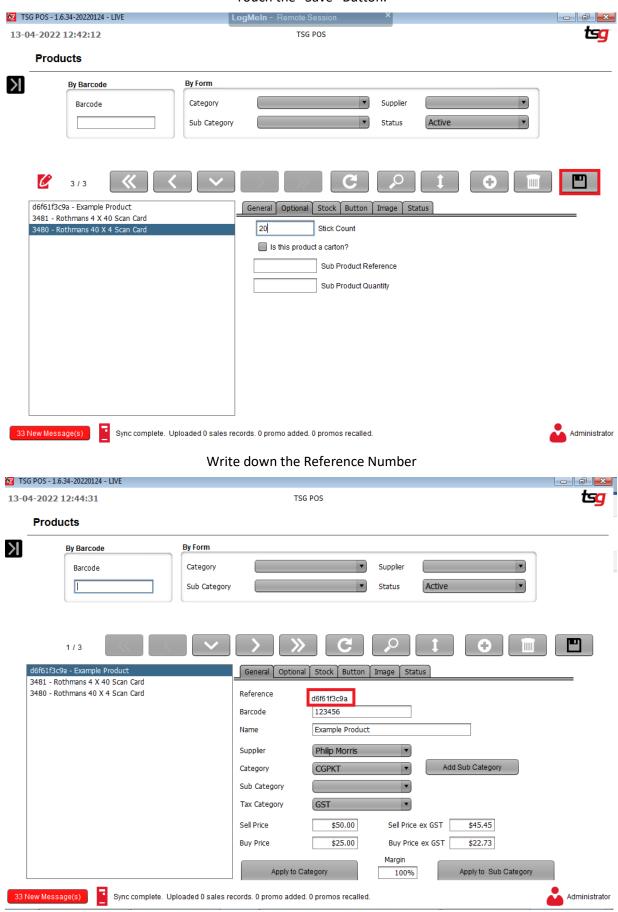


Touch the "Optional" button.

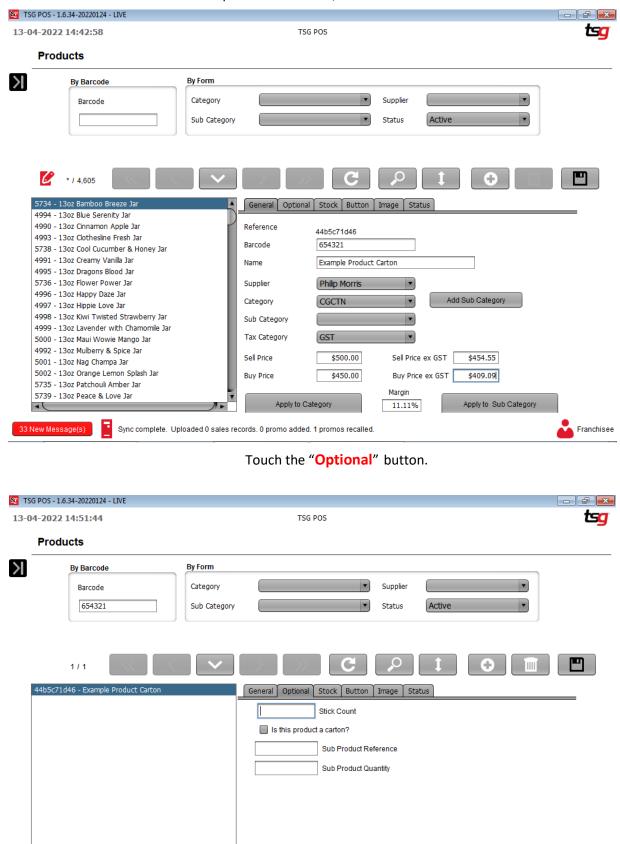


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Touch the "Save" Button.



Create a new product for carton, touch the "Save" button



Franchisee

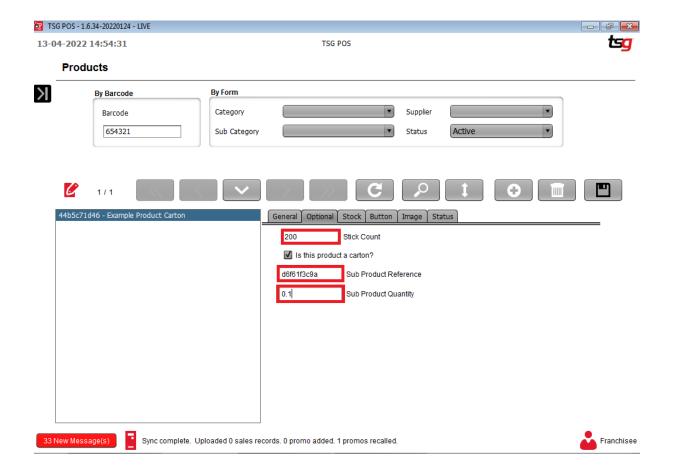
Sync complete. Uploaded 0 sales records. 0 promo added. 1 promos recalled.

Fill in stick count: Stick count for this carton.

Is this product a carton: Untick if it is a packet and tick if it is a carton

Sub Product Reference: The reference number for packet

Sub Product Quantity: Stick count of packet divided by stick count of carton e.g. 20/200=0.1



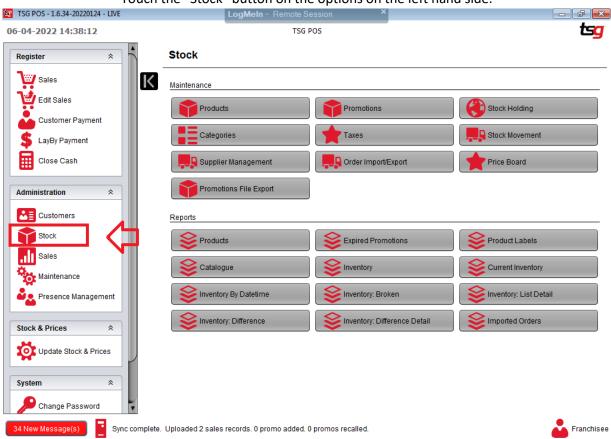
Touch the "Save" button

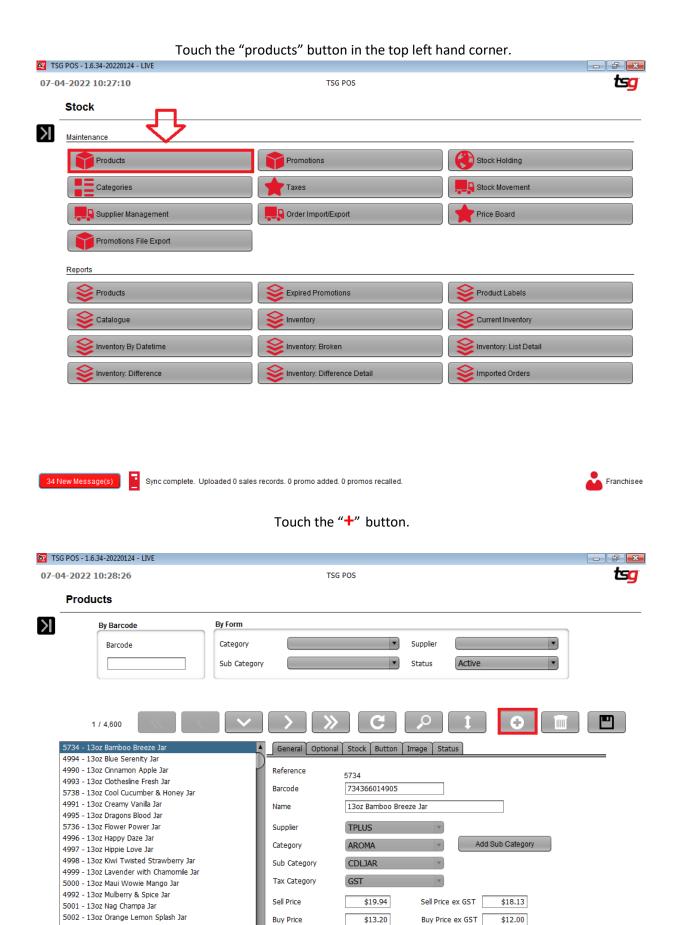
Creating a Variable Price Product

Touch the black arrow



Touch the "Stock" button on the options on the left hand side.





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Apply to Category

Sync complete. Uploaded 0 sales records. 0 promo added. 0 promos recalled.

Margin

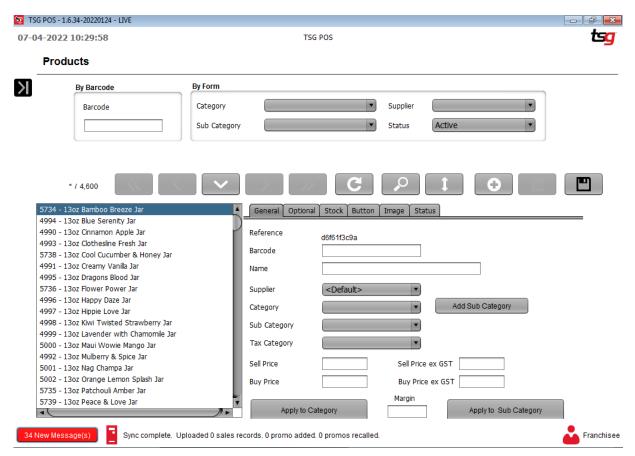
51.08%

Apply to Sub Category

Franchisee

5735 - 13oz Patchouli Amber Jar

5739 - 13oz Peace & Love Jar



You should now have a blank screen like below:

On this page you will need to enter the following fields:

Barcode: MUST be unique. CANNOT be longer than 15 characters

Name: MUST be unique. The more specific and descriptive the name, the better.

Supplier: <u>MUST</u> be selected from the drop down list. This cannot be left blank.

Category: MUST be selected from the drop down list. This cannot be left blank.

Sub Category: Can be left blank if so desired however it is recommended to select one if possible.

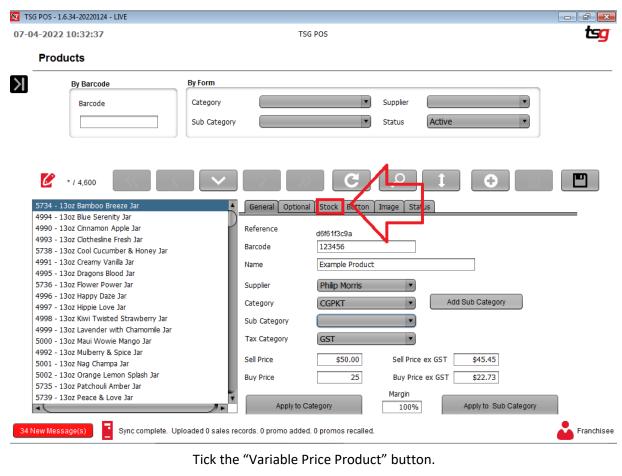
Tax Category: MUST be selected from the drop down list. This cannot be left blank.

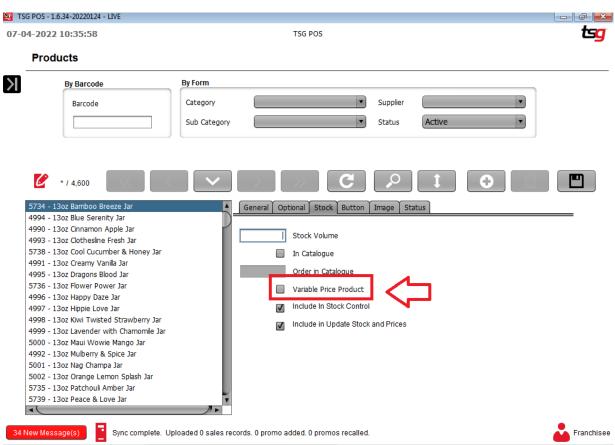
Buy Price: MUST be populated. Enter your buy price INCLUDING GST.

Sell Price: MUST be populated. Enter your sell price INCLUDING GST

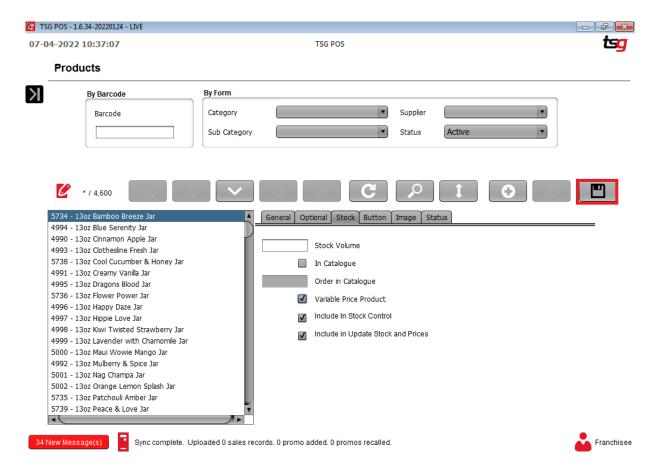
Note that the "Margin", "Sell Price ex GST" and "Buy Price ex GST" are automatically calculated after the "Buy Price" and "Sell Price" are entered.

Touch the "Stock" button.



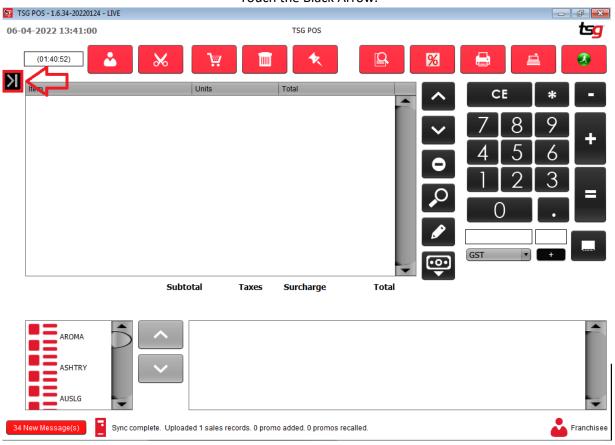


Touch the "Save" button to complete the product.



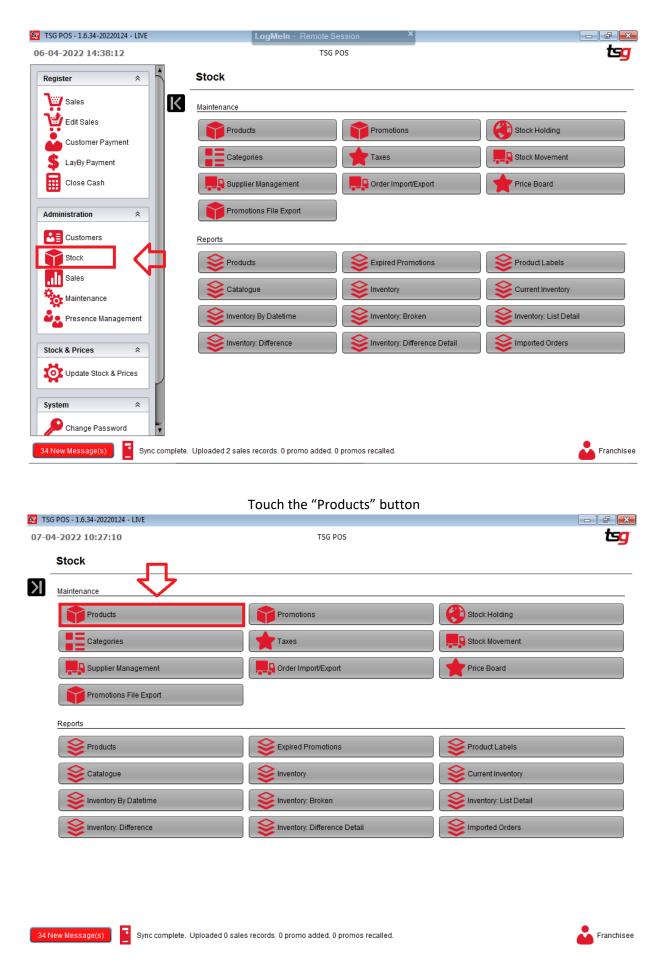
Adding a Product to the Catalogue

Touch the Black Arrow.

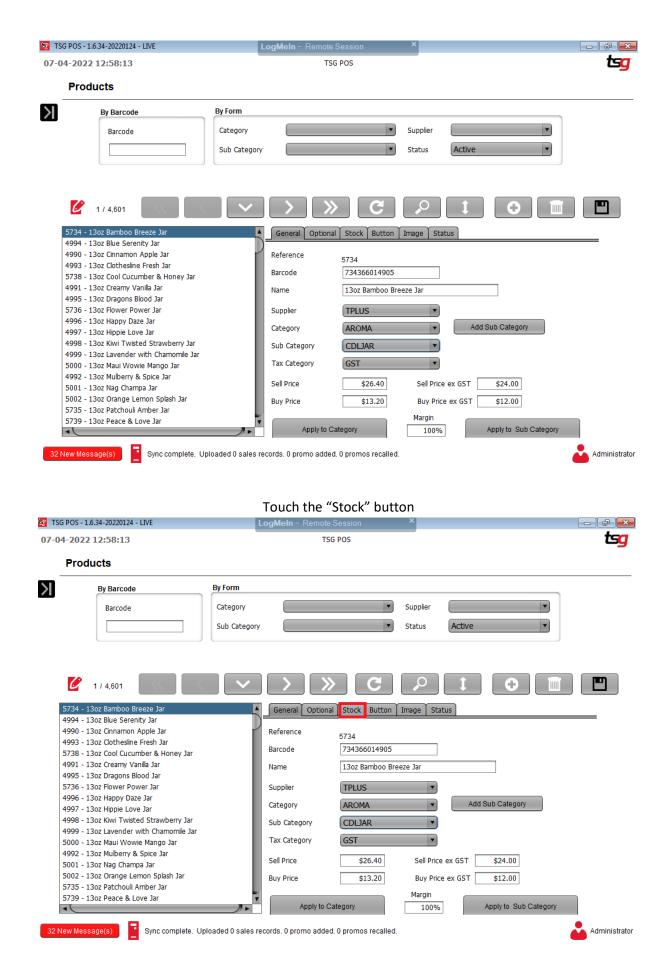


Touch the "Stock" button

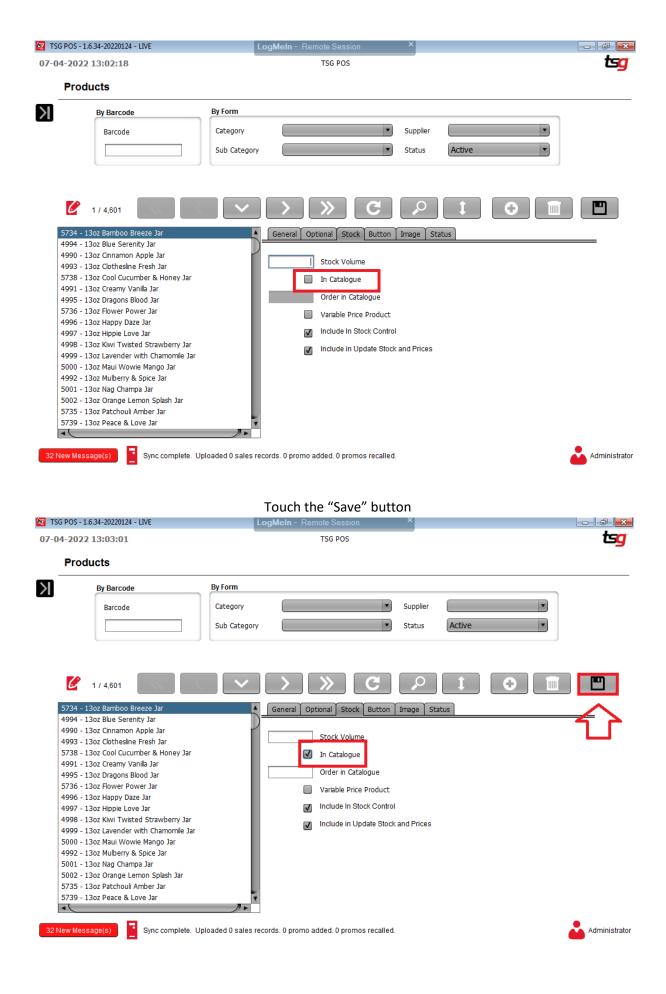
Page 141

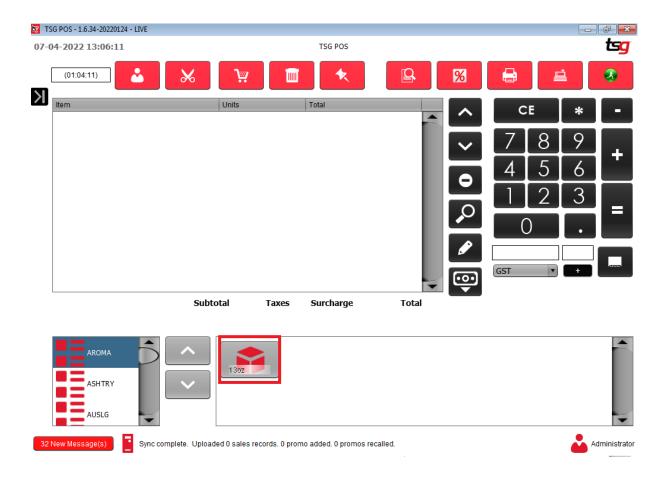


Select your desired product

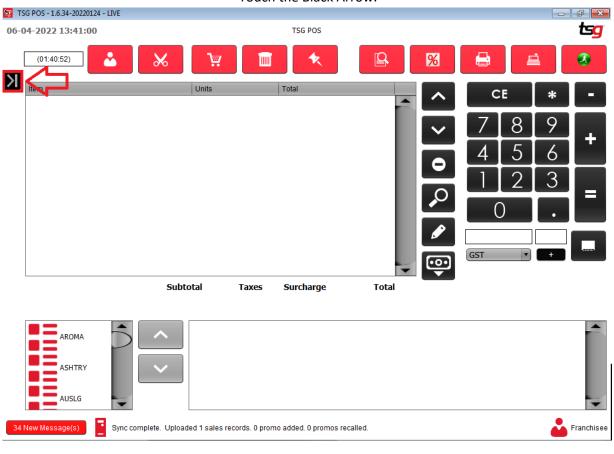


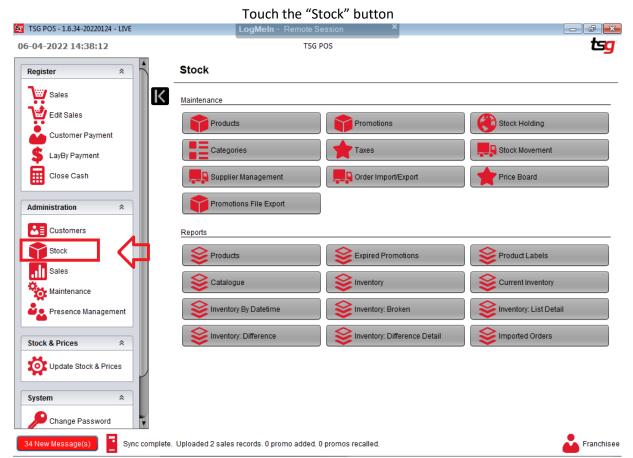
Tick the "In Catalogue" button box

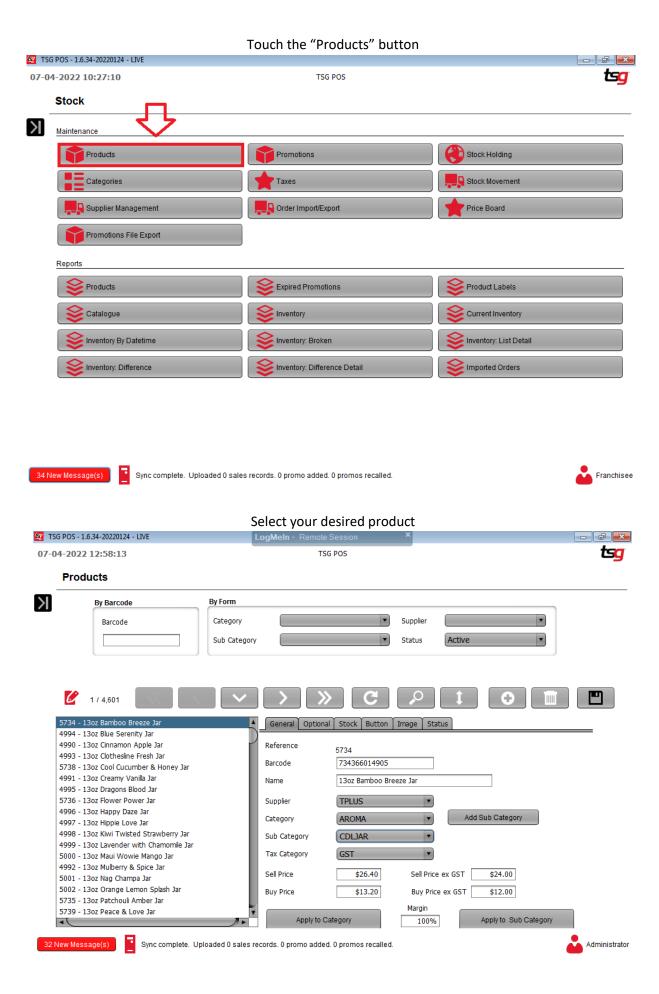


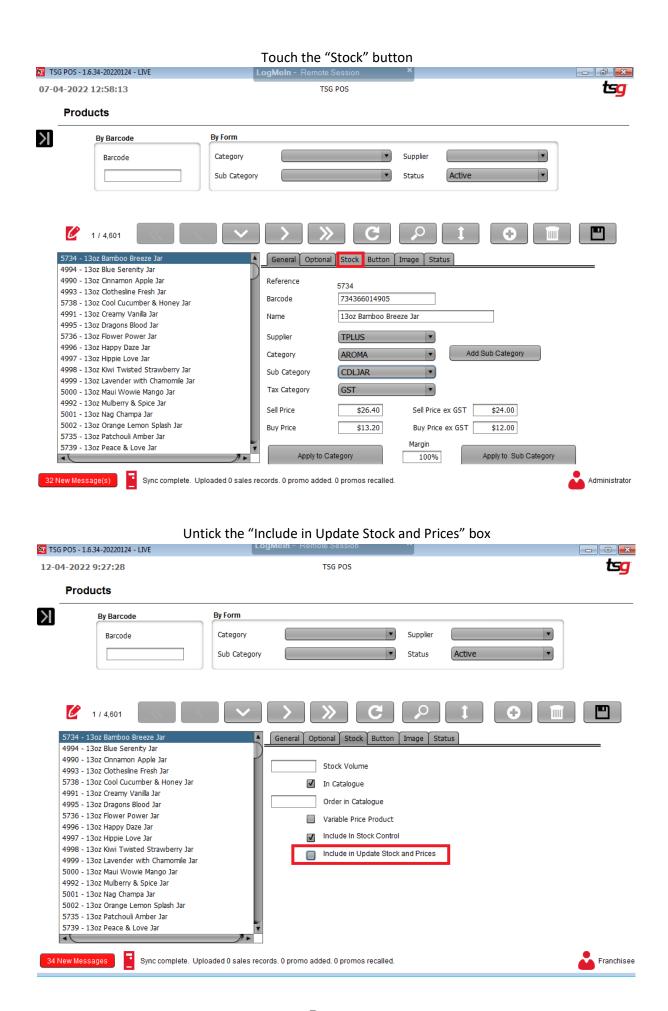


Removing a Product from Update Stock and Prices

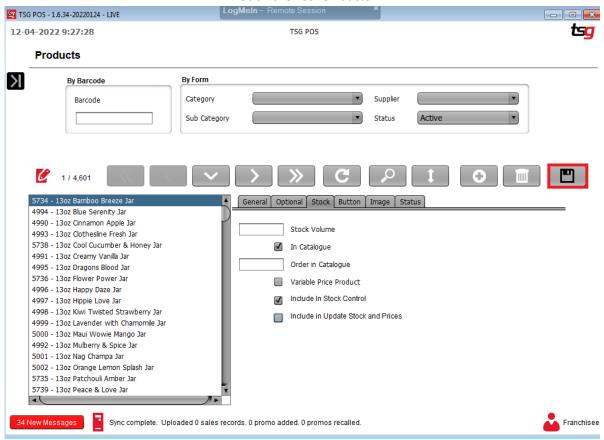




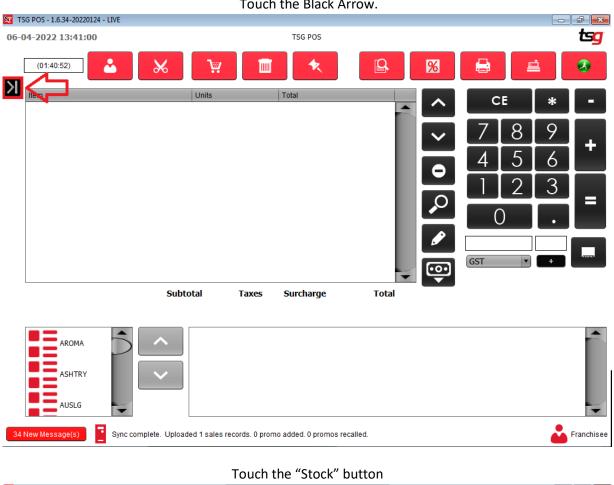


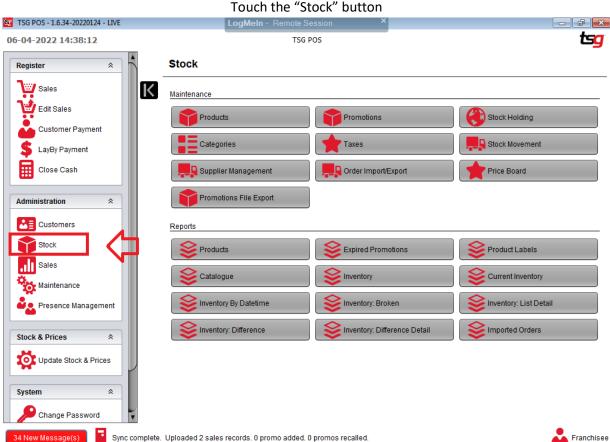


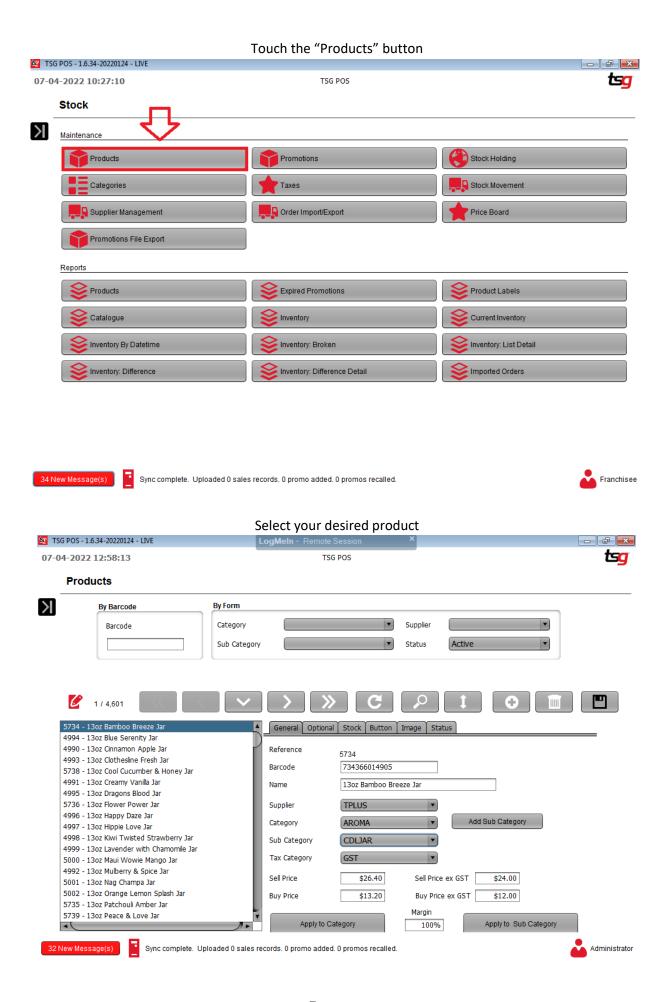
Touch the "Save" button



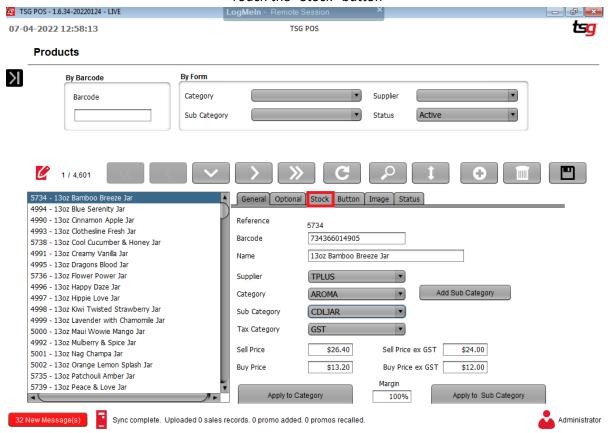
Removing a Product from Stock Control



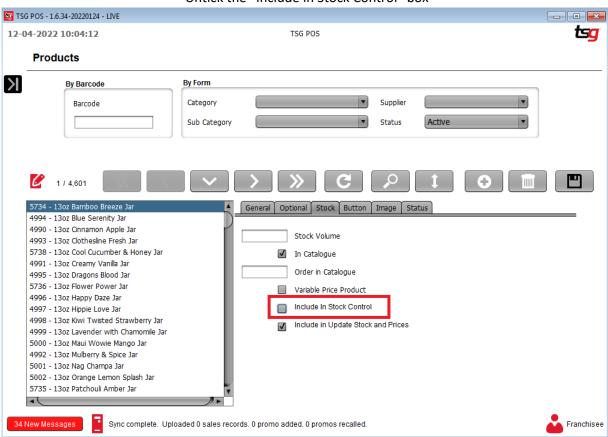




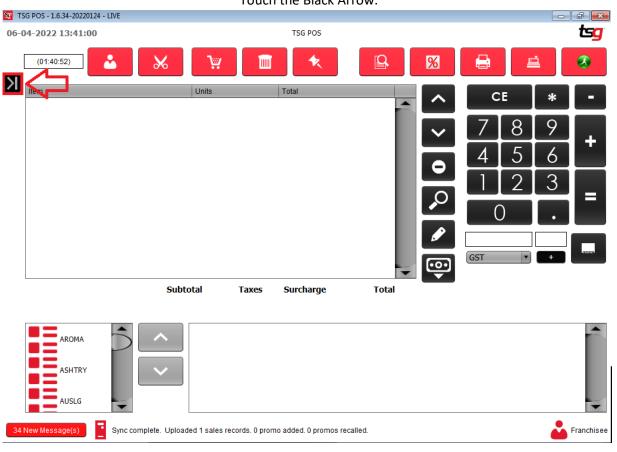
Touch the "Stock" button



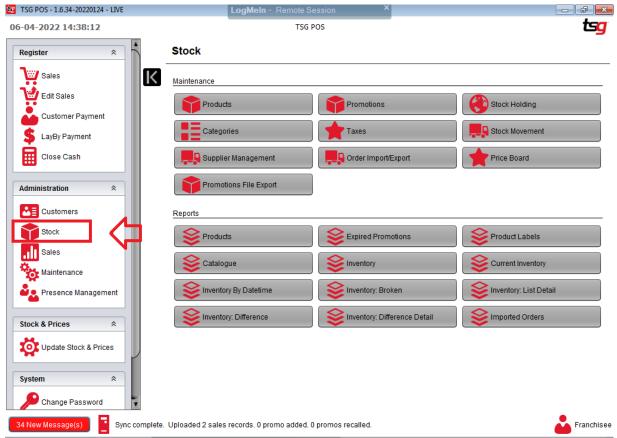
Untick the "Include in Stock Control" box

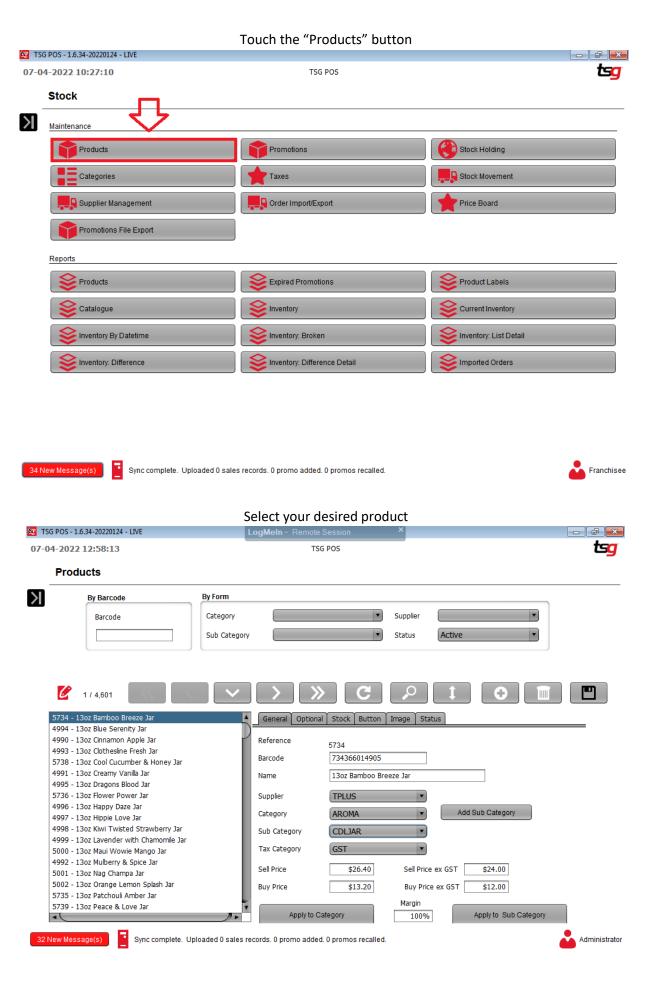


Activate/Deactivate Product

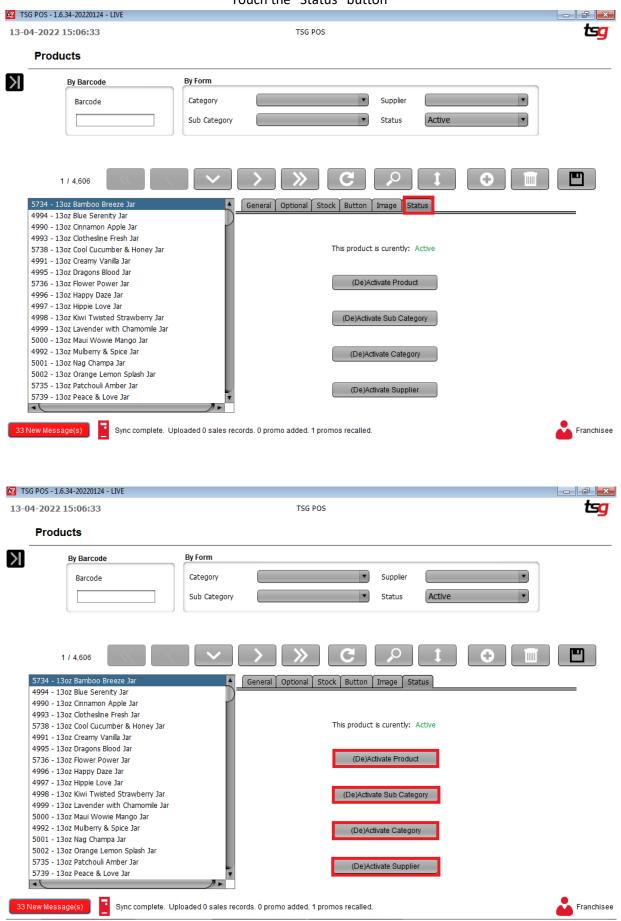








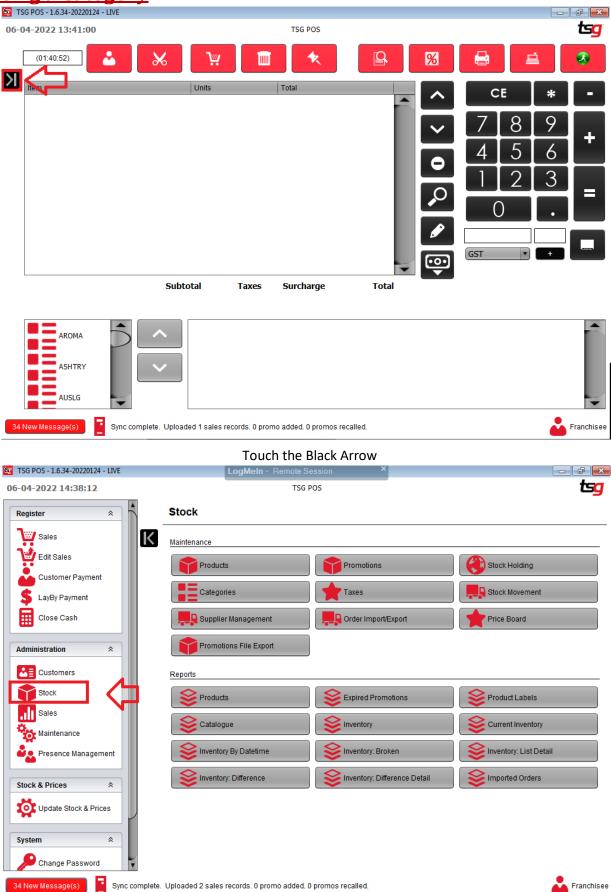
Touch the "Status" button



- Deactivate/Activate that product.
- Deactivate/Activate the whole subcategory that product is under.
- Deactivate/Activate the whole category that product is under.
- Deactivate/Activate the whole supplier that product is under.

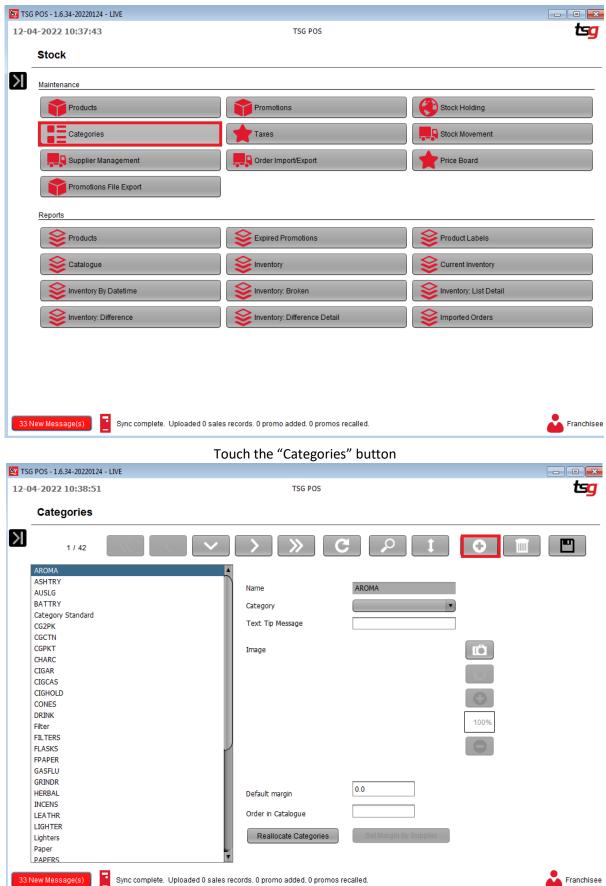
Categories

Creating a Category



Touch the "Stock" button.

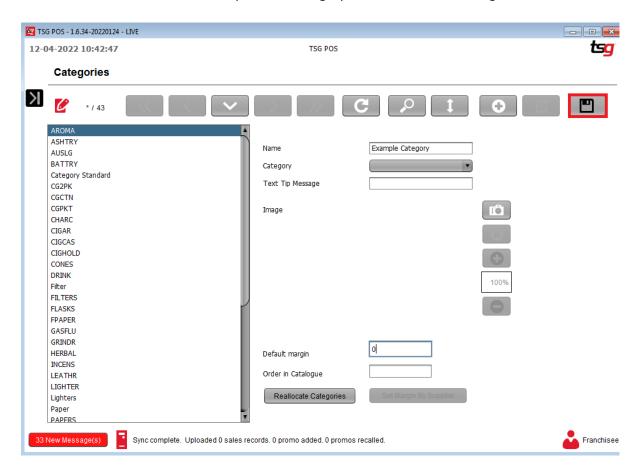
Your screen should now look like below:



Touch the "Plus" button to add a new category Your screen should now look like below:

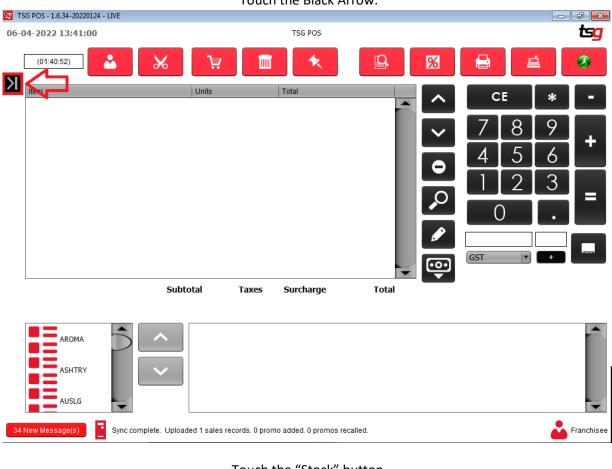


Enter a name for your new category as well as a default margin.

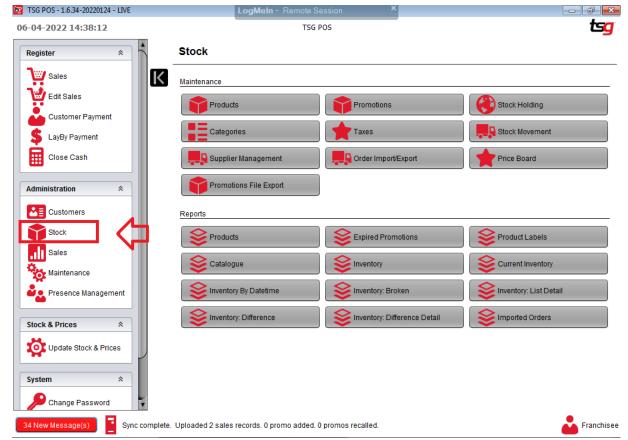


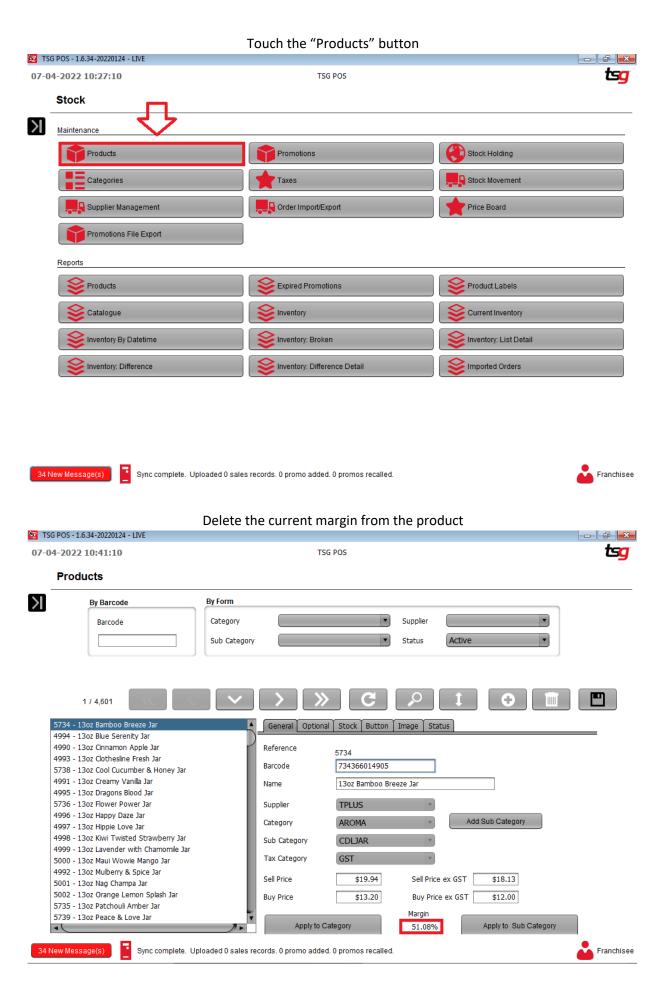
Finally, touch the "Save" button to save your new category

Applying a Margin to a Non-Tobacco Category

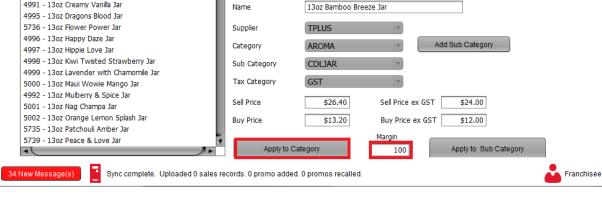




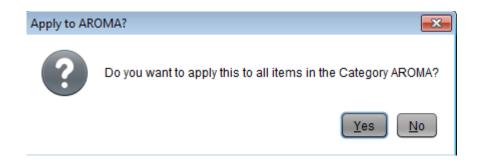




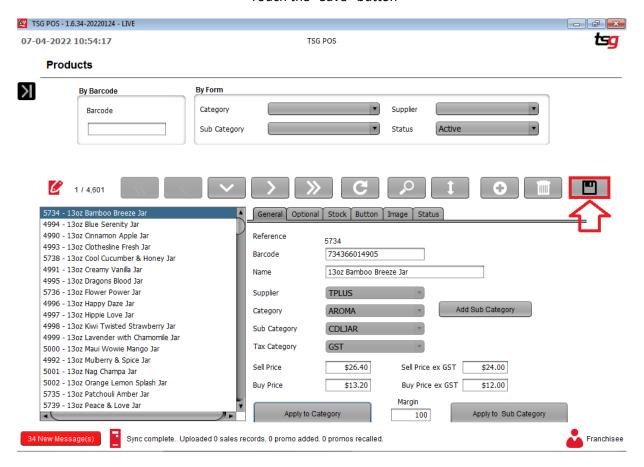
Enter the new margin TSG POS - 1.6.34-20220124 - LIVE - F X tsq 07-04-2022 10:43:21 TSG POS **Products** K By Form By Barcode Category Supplier Barcode Sub Category Status 1 / 4,601 5734 - 13oz Bamboo Breeze Ja General Optional Stock Button Image Status 4994 - 13oz Blue Serenity Jar 4990 - 13oz Cinnamon Apple Jar Reference 5734 4993 - 13oz Clothesline Fresh Jar 734366014905 Barcode 5738 - 13oz Cool Cucumber & Honey Jar 4991 - 13oz Creamy Vanilla Jar 13oz Bamboo Breeze Jar Name 4995 - 13oz Dragons Blood Jar 5736 - 13oz Flower Power Jan Supplier TPLUS 4996 - 13oz Happy Daze Jar Add Sub Category AROMA Category 4997 - 13oz Hippie Love Jar 4998 - 13oz Kiwi Twisted Strawberry Jar Sub Category CDLJAR 4999 - 13oz Lavender with Chamomile Jar Tax Category GST 5000 - 13oz Maui Wowie Mango Jar 4992 - 13oz Mulberry & Spice Jar Sell Price Sell Price ex GST 5001 - 13oz Nag Champa Jar 5002 - 13oz Orange Lemon Splash Jar \$13.20 Buy Price Buy Price ex GST \$12.00 5735 - 13oz Patchouli Amber Jar Margin 5739 - 13oz Peace & Love Jan Apply to Sub Category 34 New Message(s) Sync complete. Uploaded 0 sales records. 0 promo added. 0 promos recalled. Franchisee Touch the "Apply to Category" button TSG POS - 1.6.34-20220124 - LIVE tsq 07-04-2022 10:52:12 TSG POS **Products** K By Barcode By Form Category Barcode Sub Category Status Active 1 / 4,601 5734 - 13oz Bamboo Breeze Jar General Optional Stock Button Image Status 4994 - 13oz Blue Serenity Jar 4990 - 13oz Cinnamon Apple Jar Reference 4993 - 13oz Clothesline Fresh Jar 734366014905 Barcode 5738 - 13oz Cool Cucumber & Honey Jar 4991 - 13oz Creamy Vanilla Jar 13oz Bamboo Breeze Jar Name 4995 - 13oz Dragons Blood Jar 5736 - 13oz Flower Power Jar Supplier



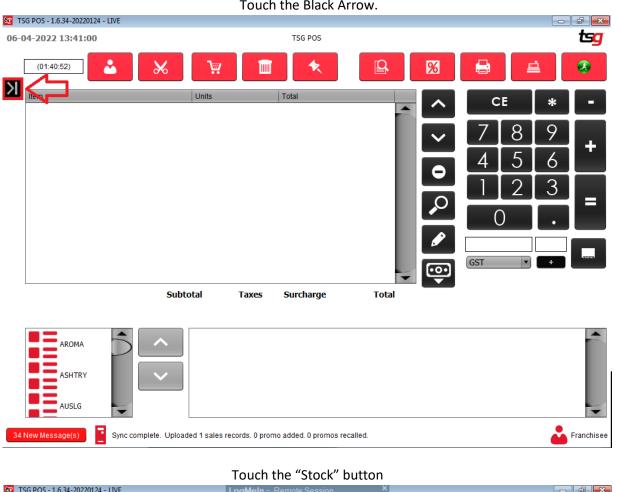
Touch the "Yes" button

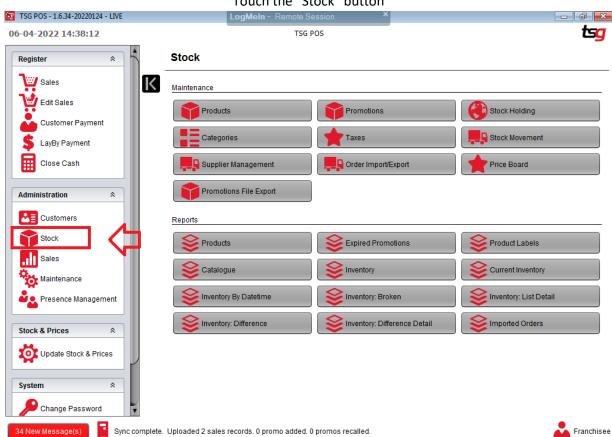


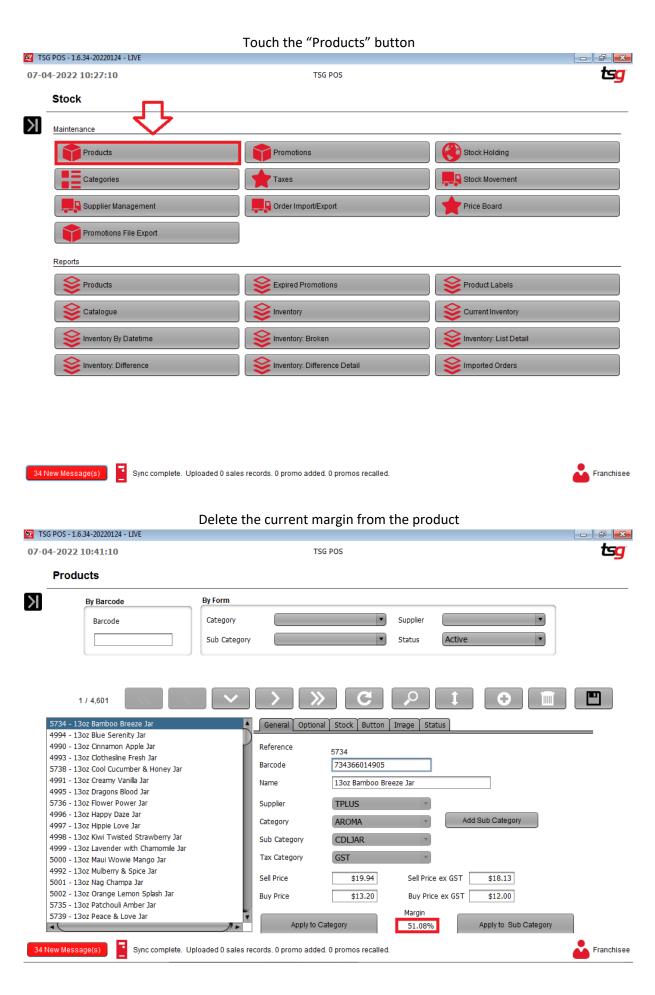
Touch the "Save" button



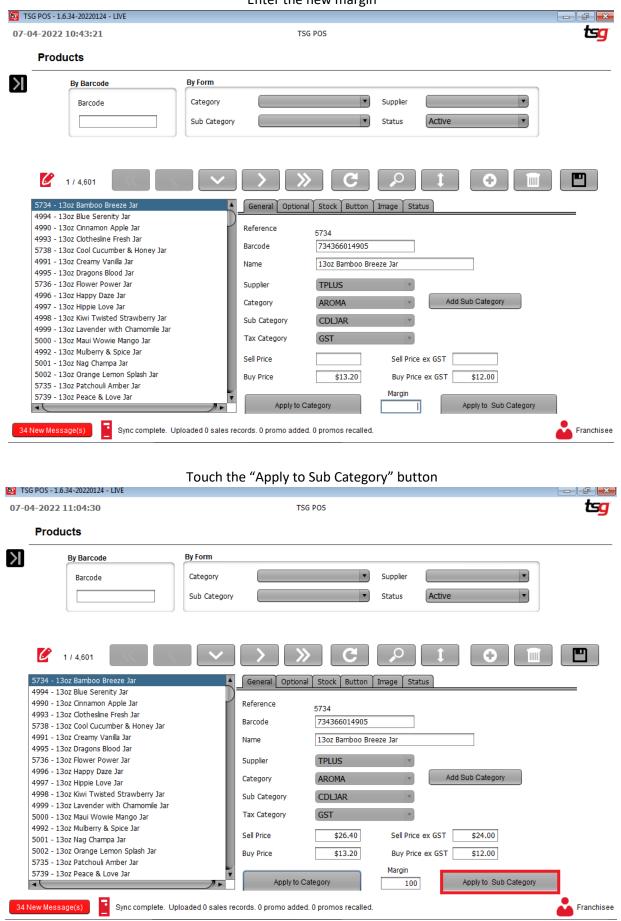
Applying a Margin to a Sub Category



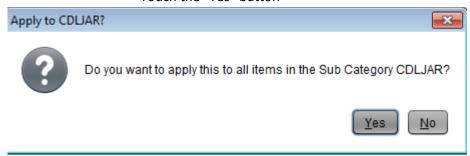




Enter the new margin



Touch the "Yes" button

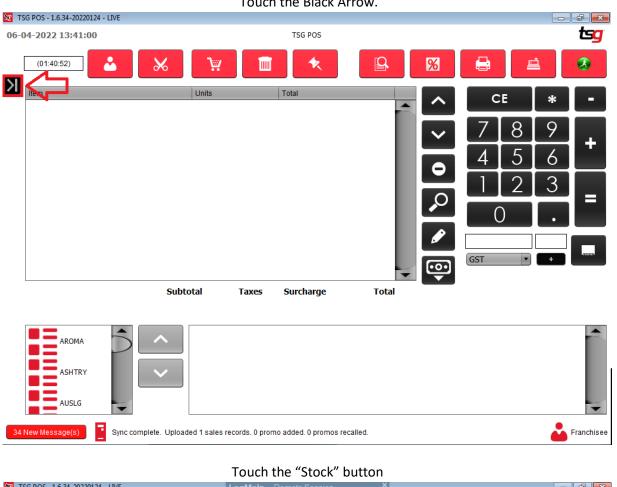


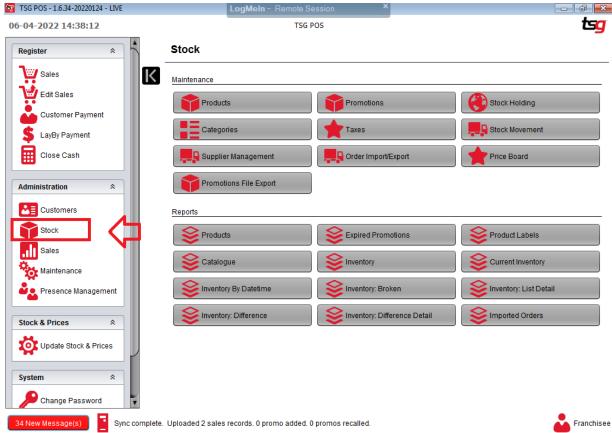
Touch the "Save" button



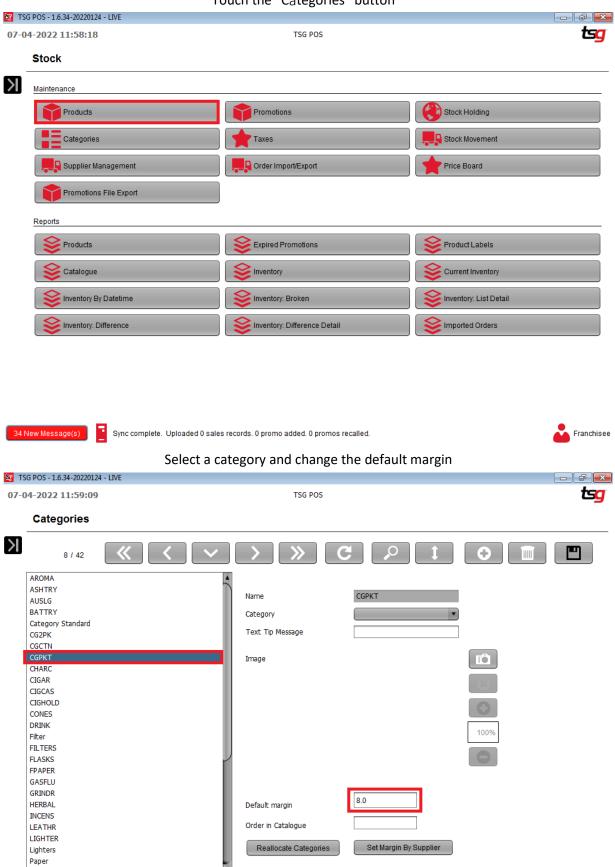
Applying a Margin to A Tobacco Category







Touch the "Categories" button

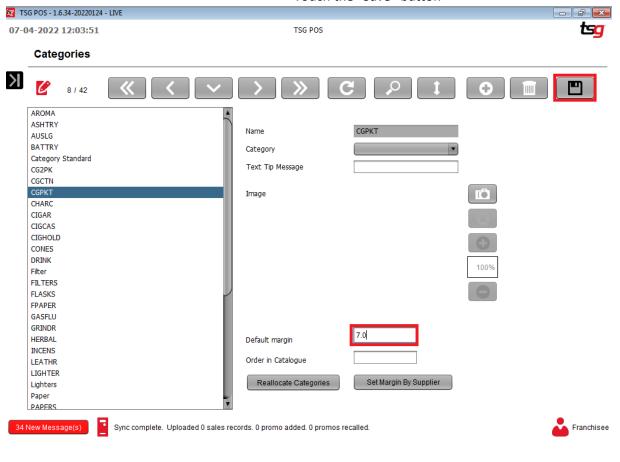


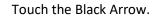
Sync complete. Uploaded 0 sales records. 0 promo added. 0 promos recalled.

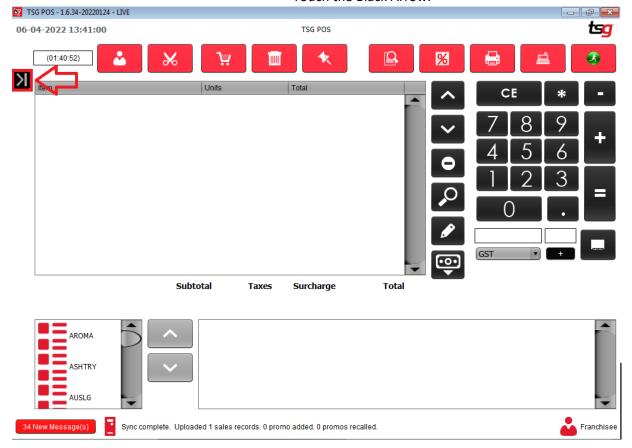
Franchisee

PAPERS

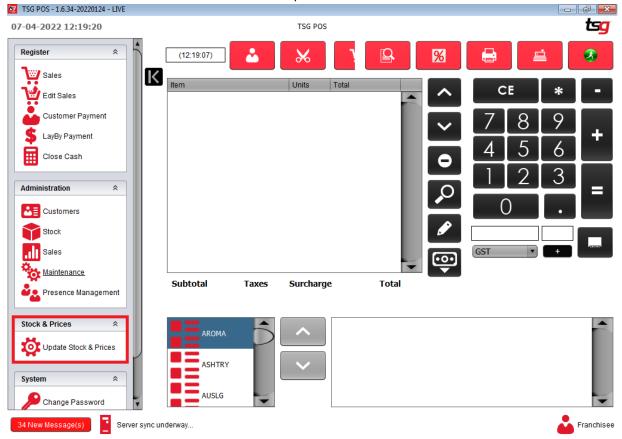
Touch the "Save" button



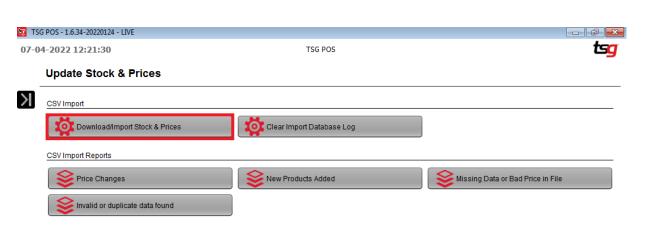




Touch the Update Stock and Price.

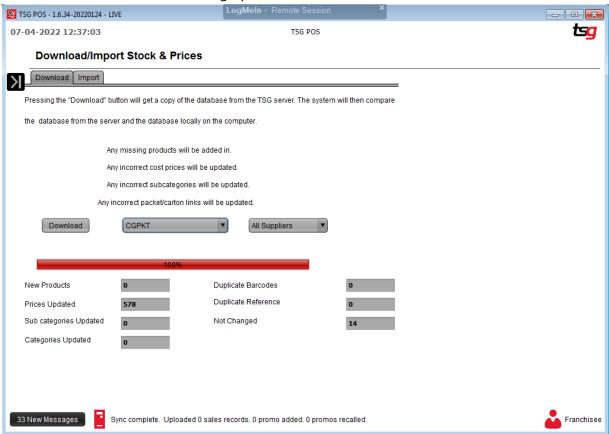


Touch the Download/Import Stock & Price

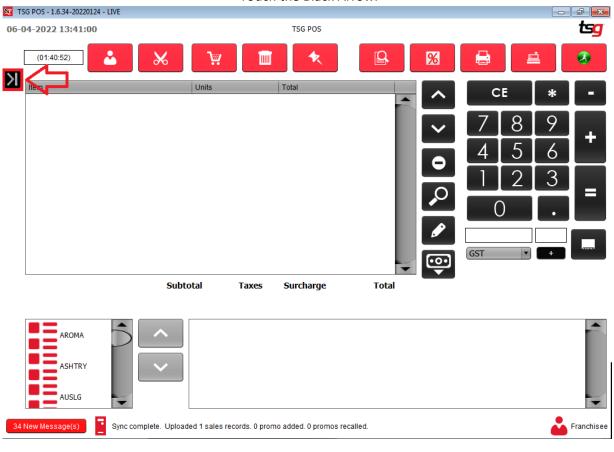




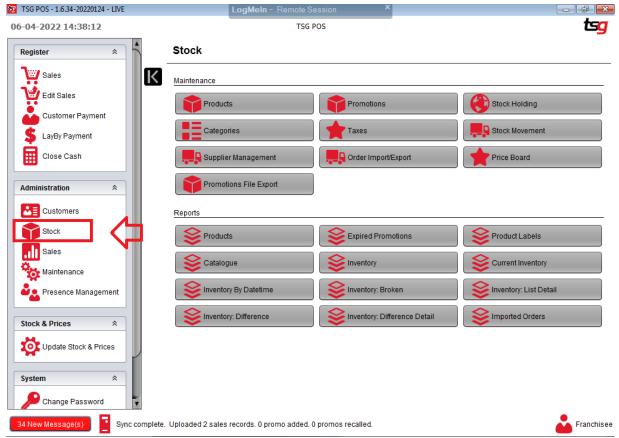
Select the category and Touch Download



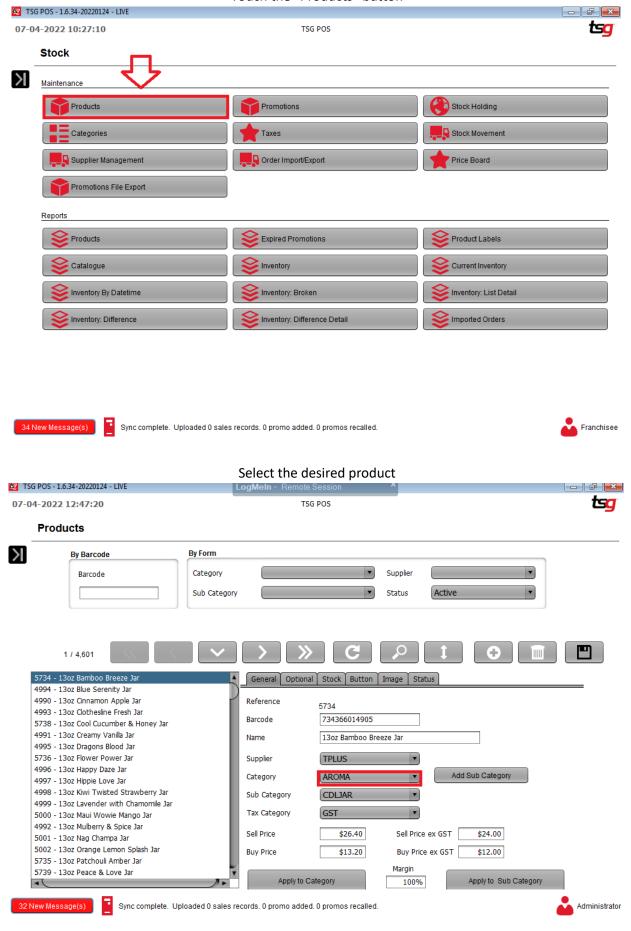
Changing a Category

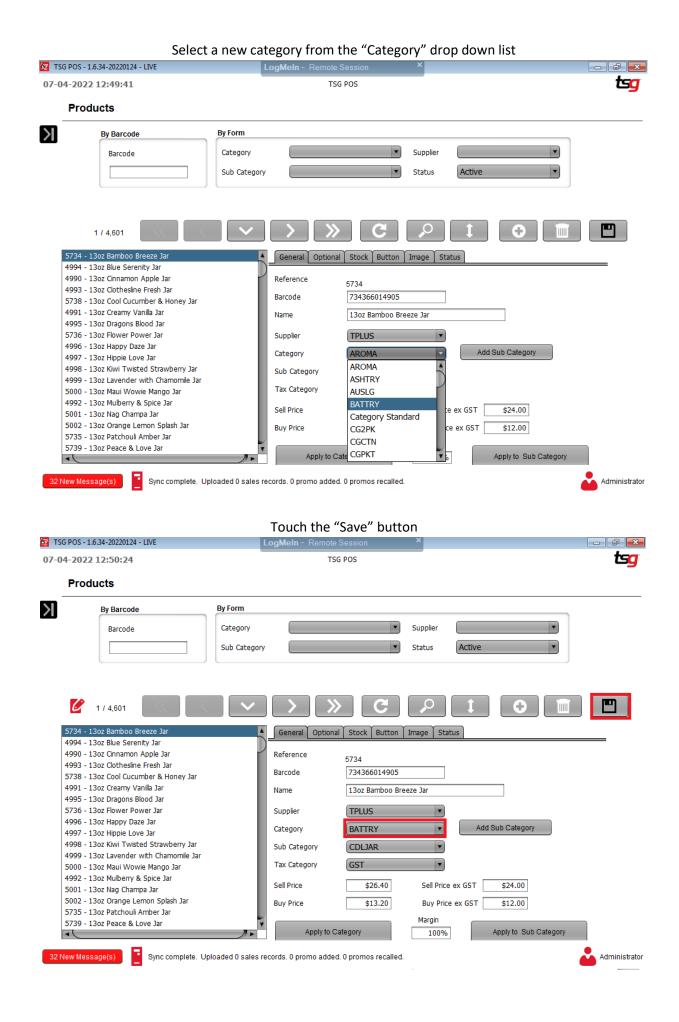




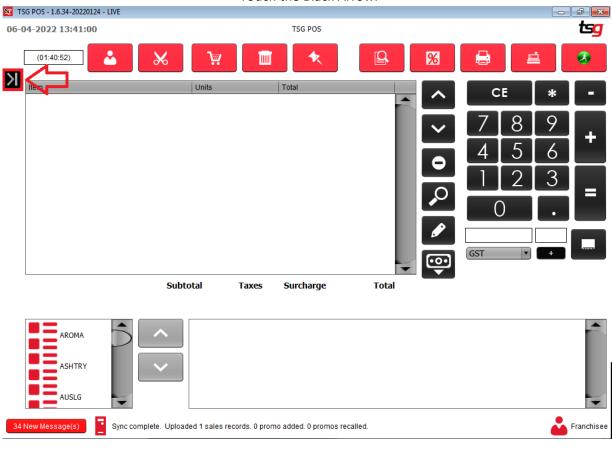


Touch the "Products" button

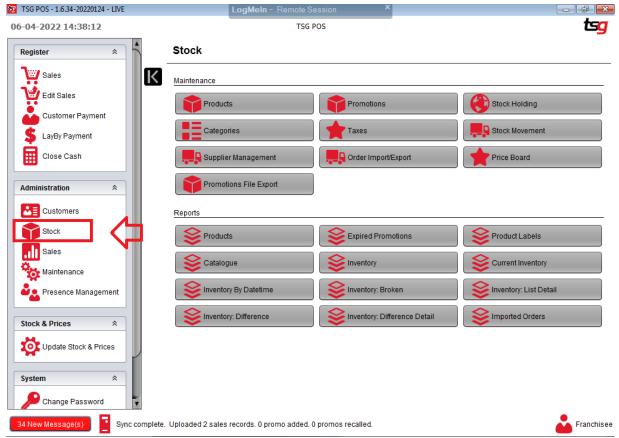


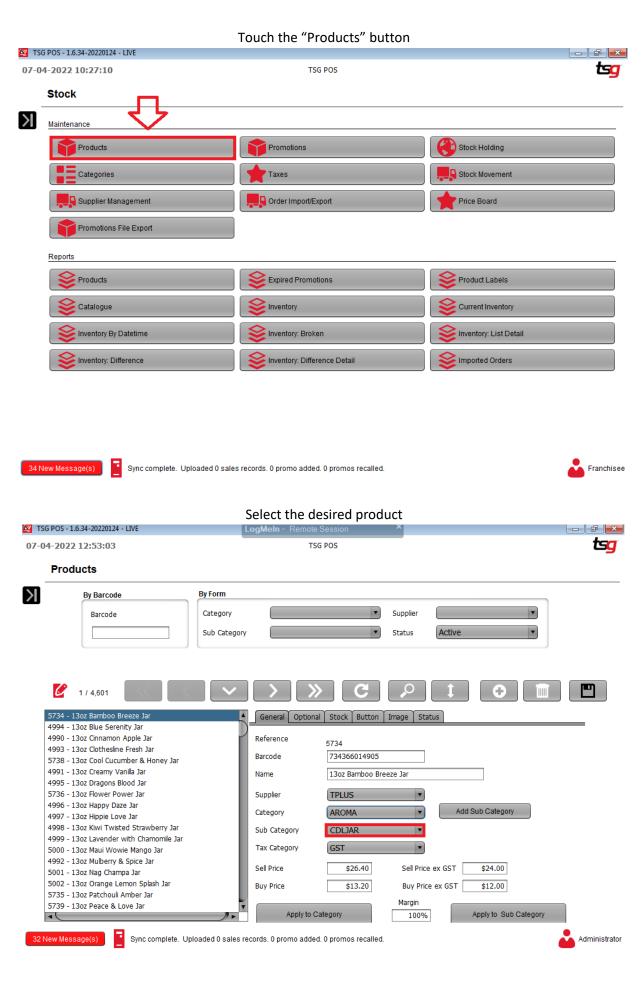


Changing a Sub Category

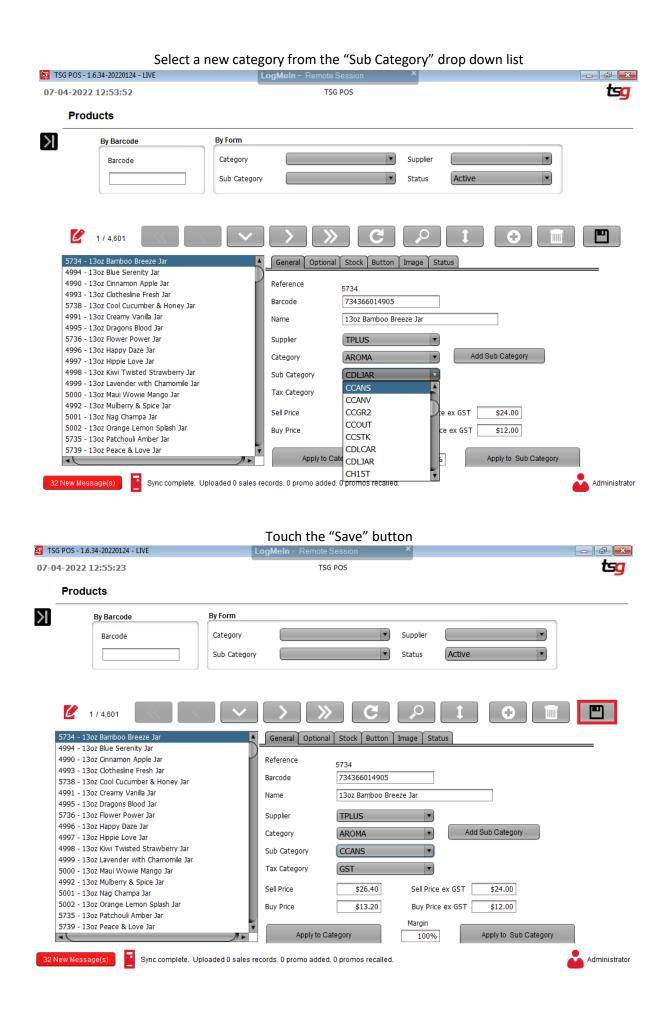






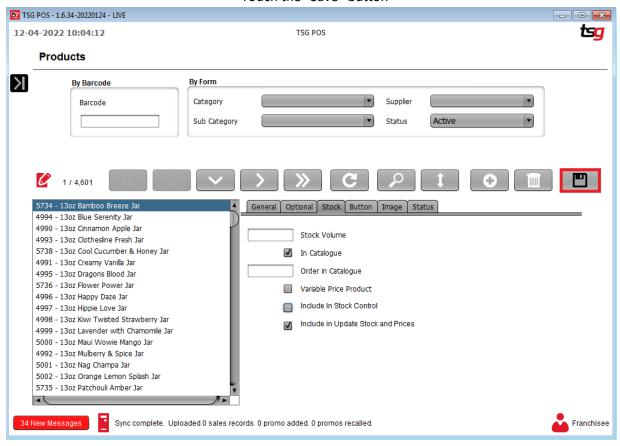


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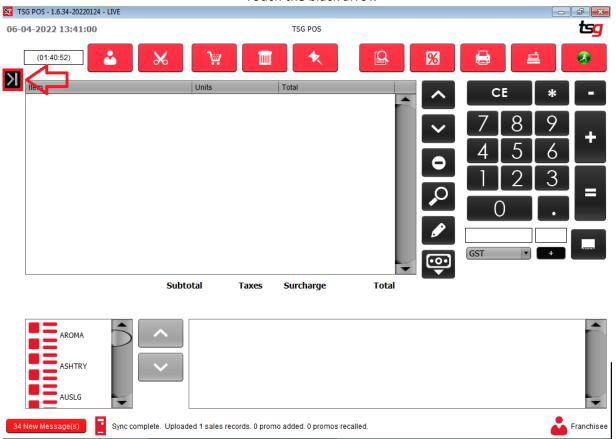
Touch the "Save" button



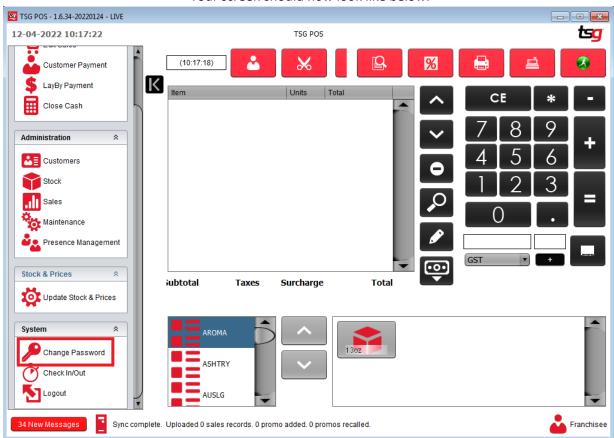
Administration

Setting a Password

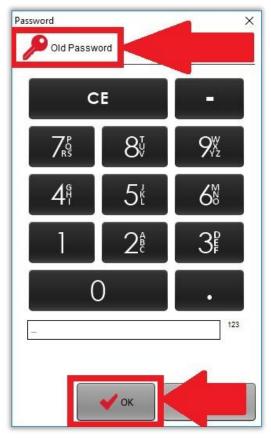
Touch the black arrow



Your screen should now look like below:

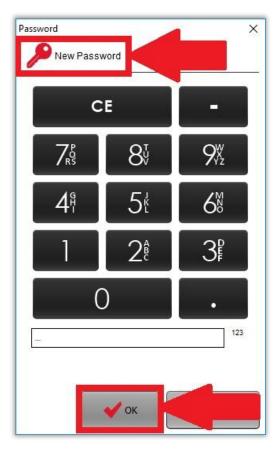


The below screen should pop up, make sure the top says "Old Password"



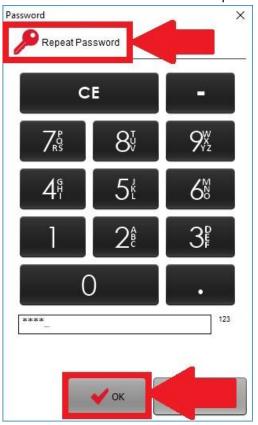
Type your old password in and touch the "OK" button.

Your screen should now look like the below. Make sure the top now says "New Password"



Touch your new password and press the "OK" button

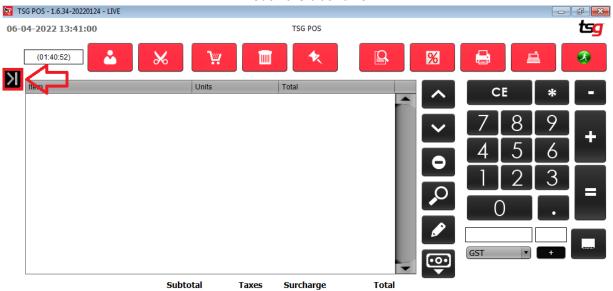
Your screen should now look like the below. Ensure that the top now says "Repeat Password"



Touch your new password again to confirm it. Then press the "OK" button. Your password should now successfully be changed.

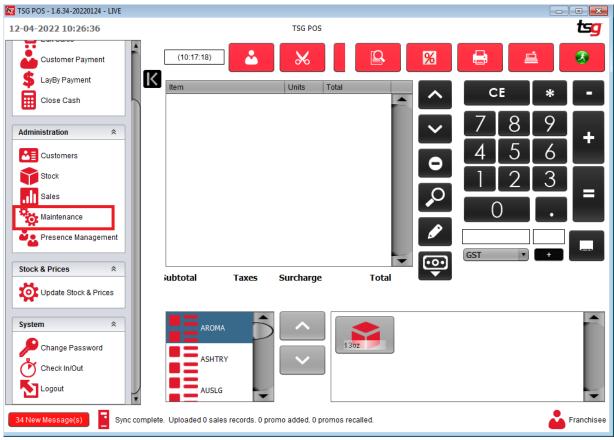
Creating an Additional User

Touch the black arrow

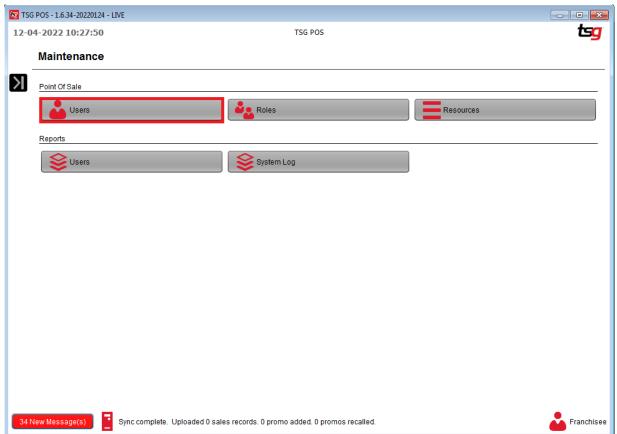




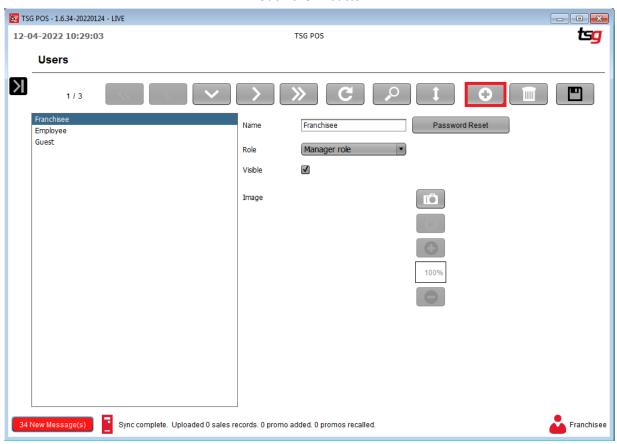
Touch the "Stock" button

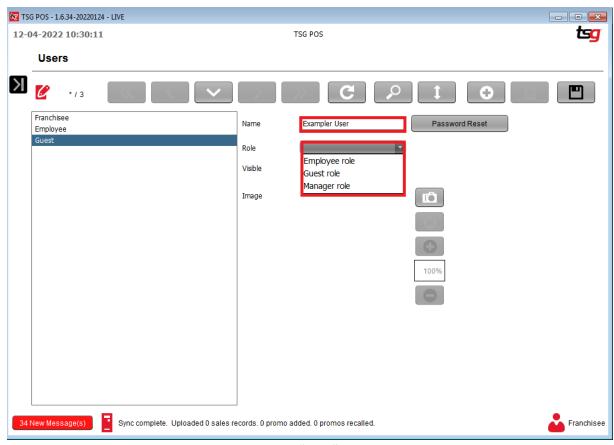


Touch the "Users" button

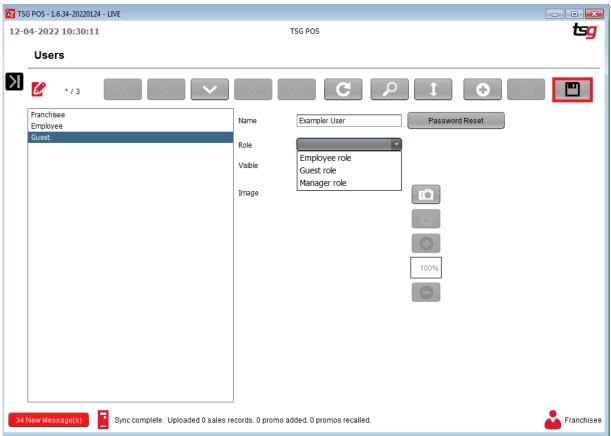


Touch the + button



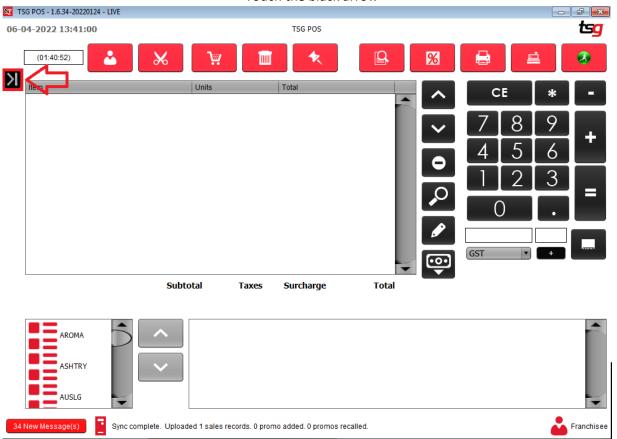


Touch the "Save" button

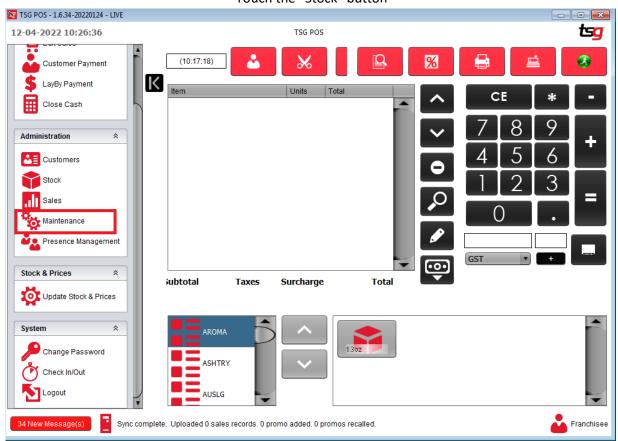


Creating an Additional Role

Touch the black arrow

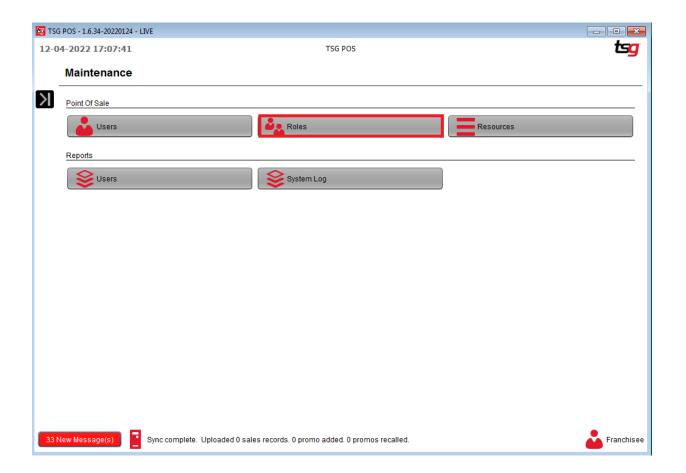


Touch the "Stock" button

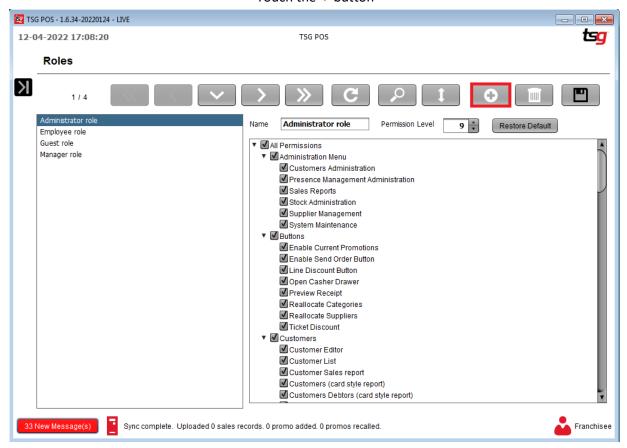


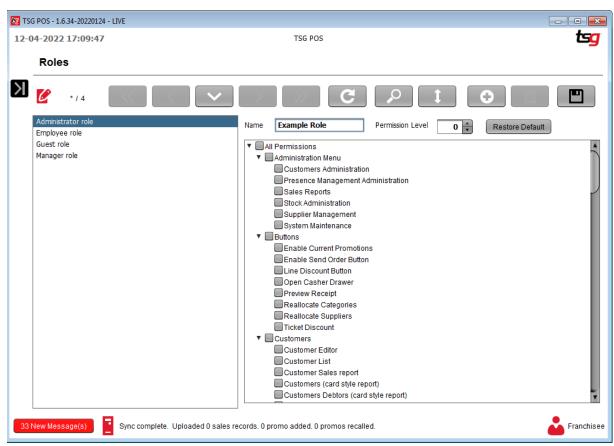
Touch the "Users" button

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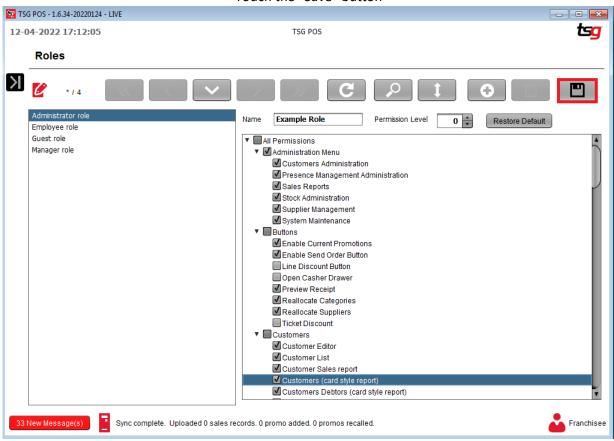


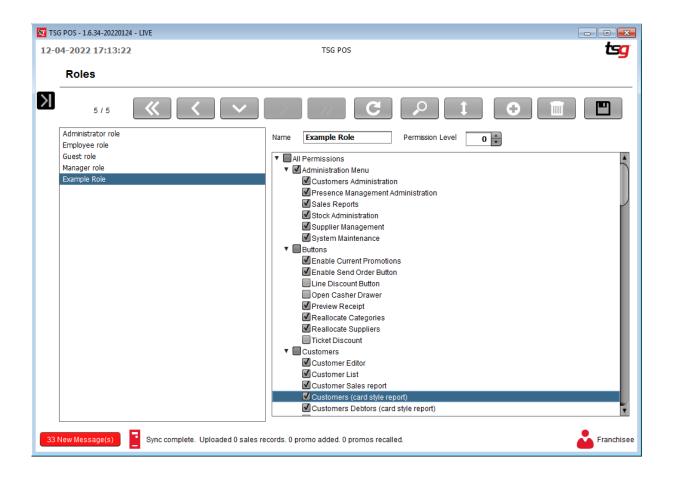
Touch the + button





Touch the "Save" button

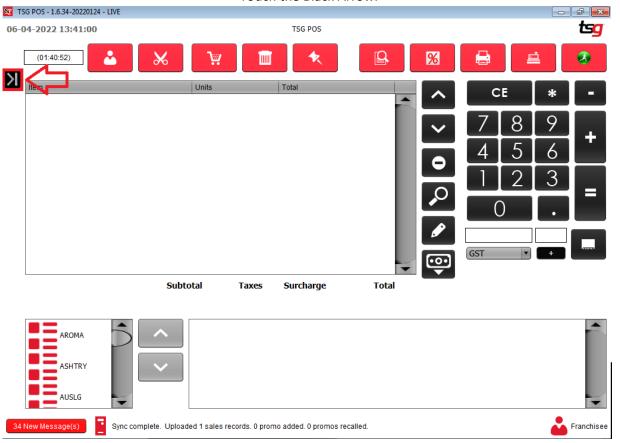




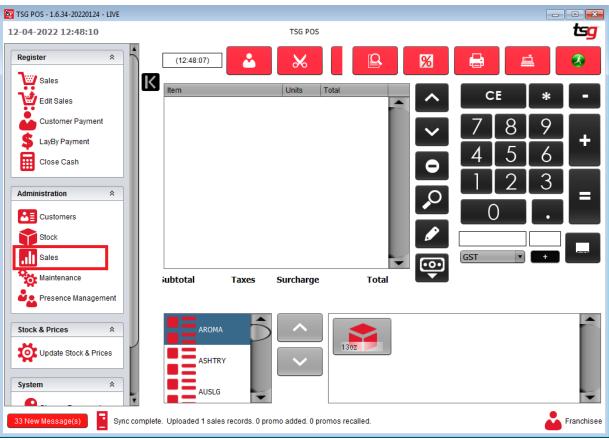
Reporting

Sales by Supplier

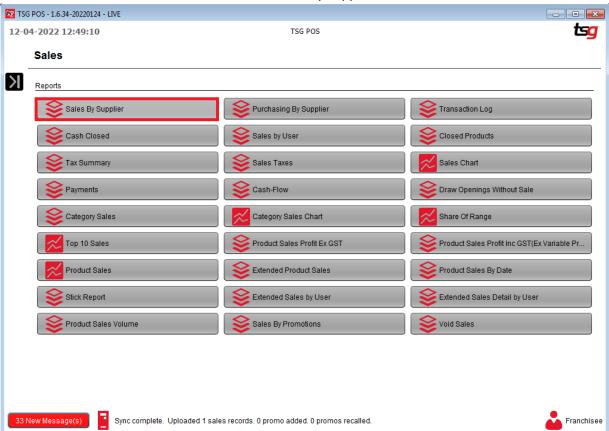
Touch the Black Arrow.



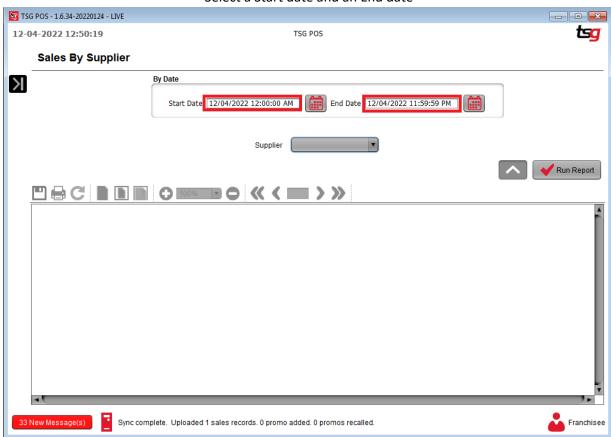
Touch the "Sales" button



Touch "Sales By Supplier"



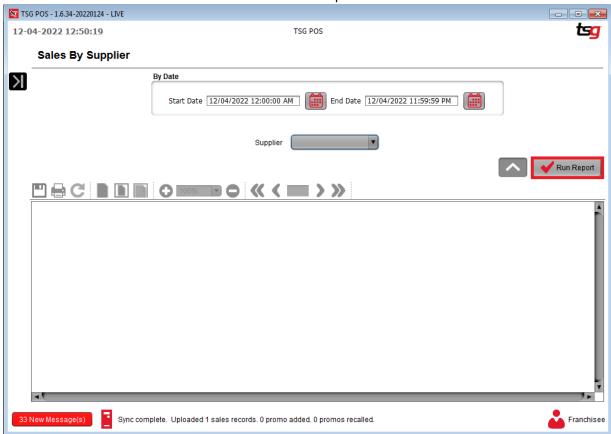
Select a Start date and an End date

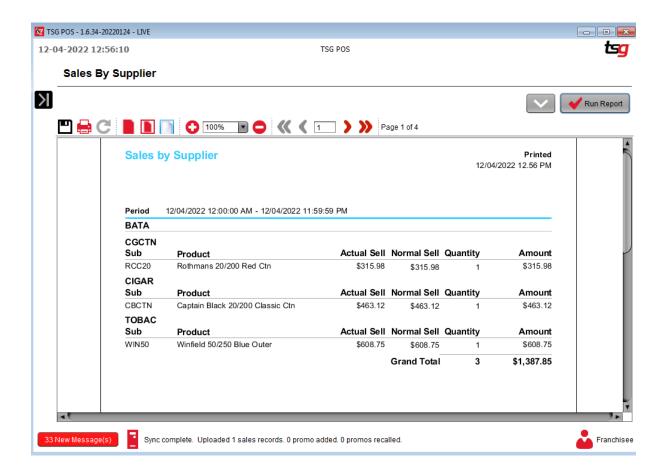


Optionally choose a specific supplier. Leave this blank to select all suppliers.

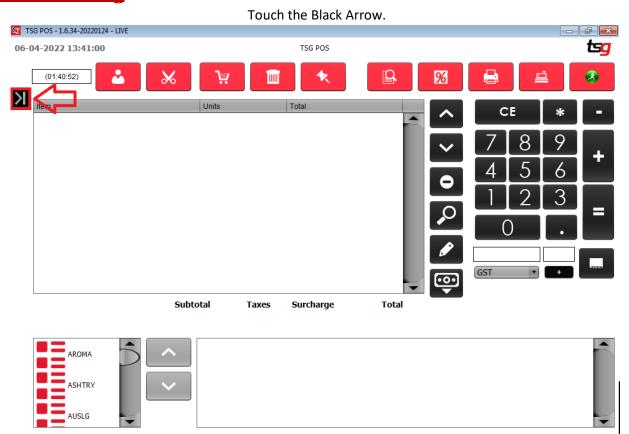


Press "Run Report"





Transaction Log

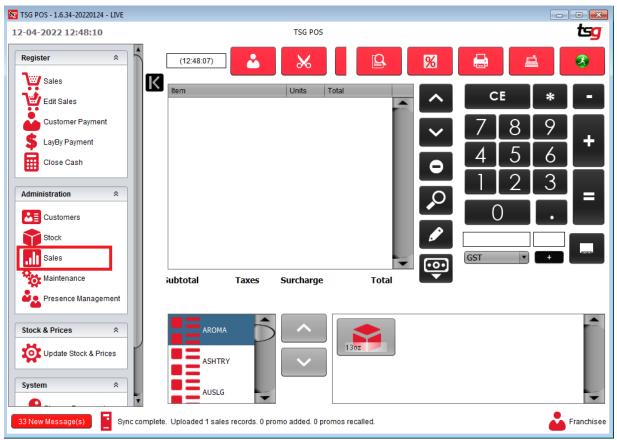


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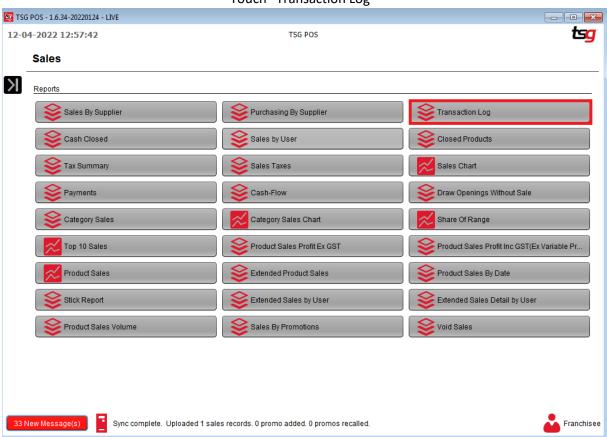
Sync complete. Uploaded 1 sales records. 0 promo added. 0 promos recalled.

Franchise

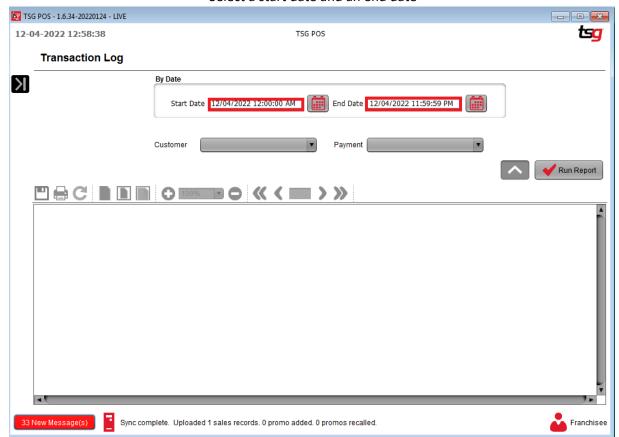
Touch the "Sales" button



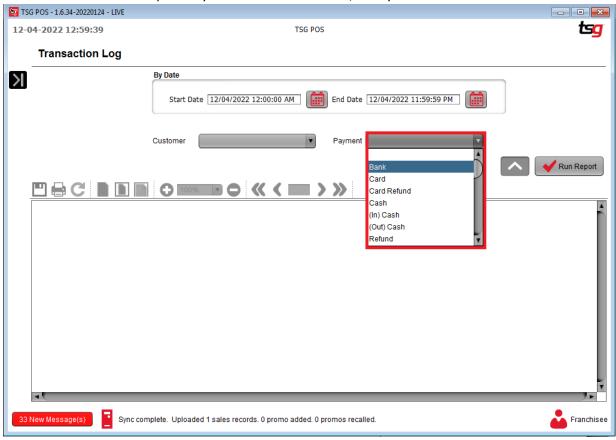
Touch "Transaction Log"



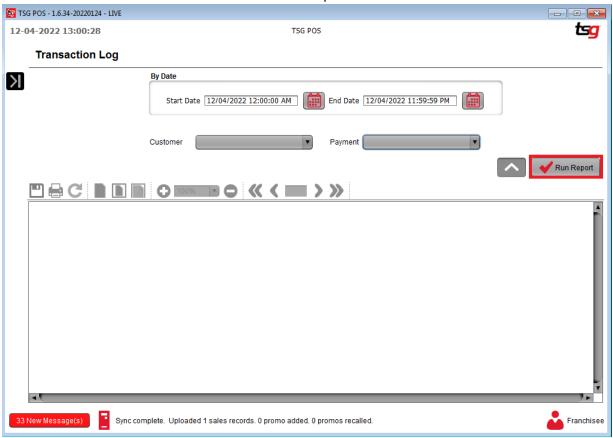
Select a start date and an end date

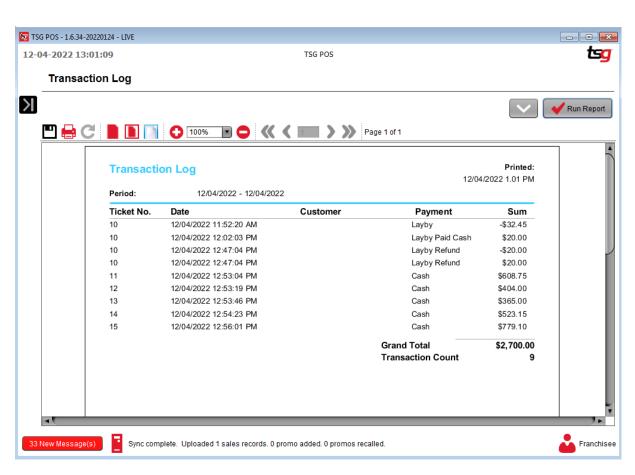


Optionally choose a customer and/or Payment method



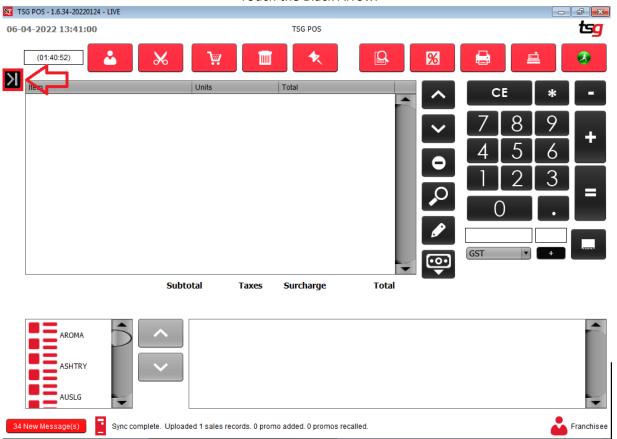
Press the "Run Report" button



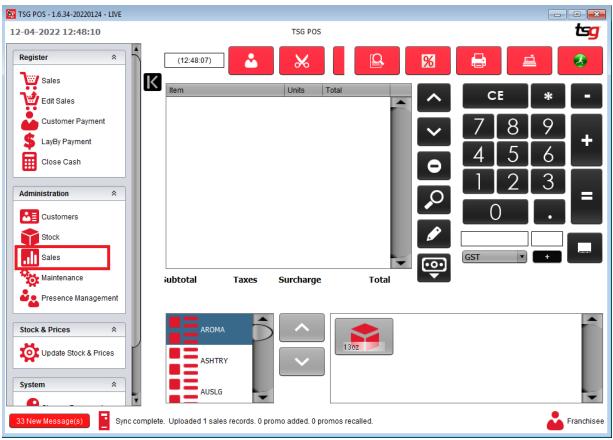


Share of Range

Touch the Black Arrow.



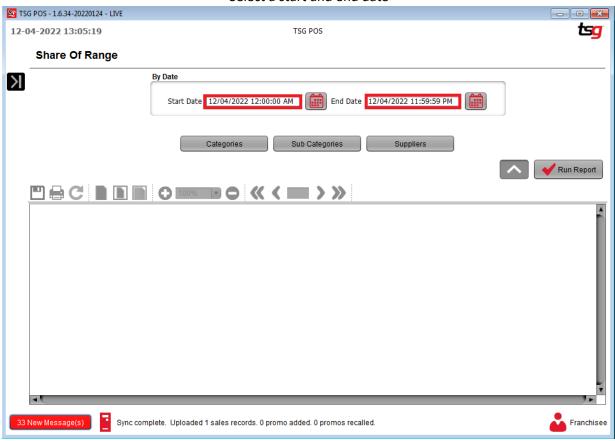
Touch the "Sales" button



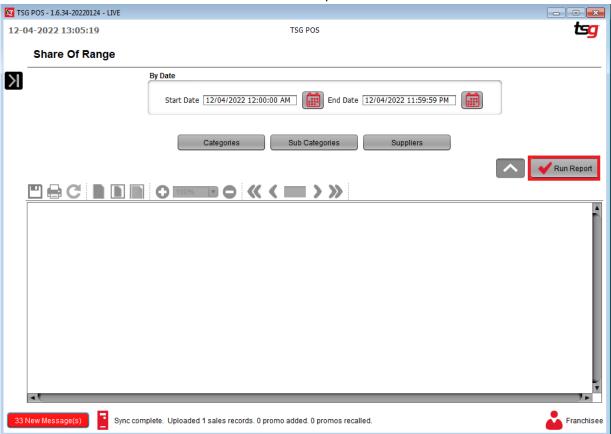
Touch the "Share of Range" button



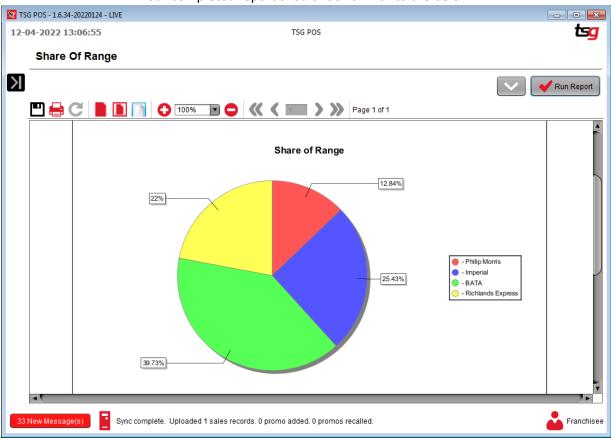
Select a start and end date



Touch the "Run Report" button

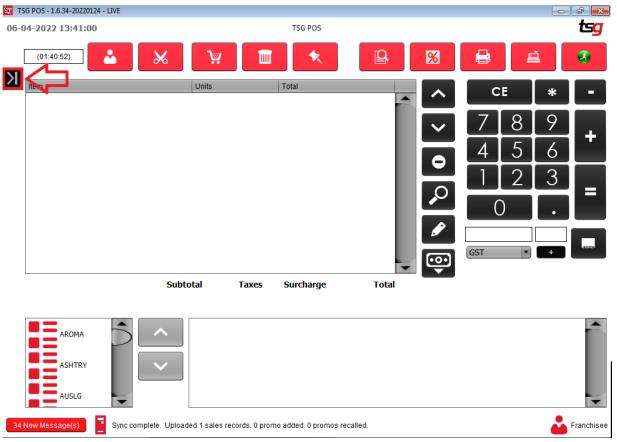


Your completed report should look similar to the below.

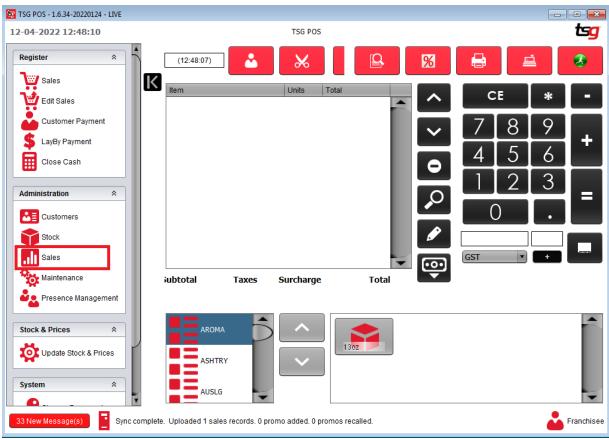


Stick Report

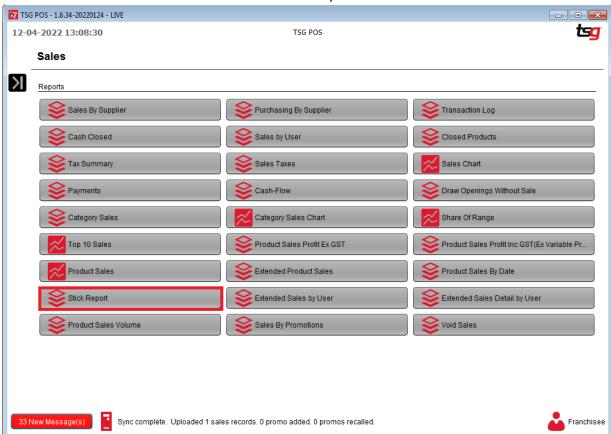
Touch the Black Arrow.



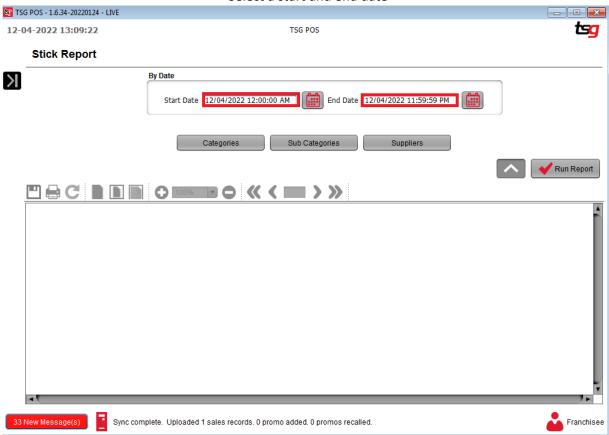
Touch the "Sales" button



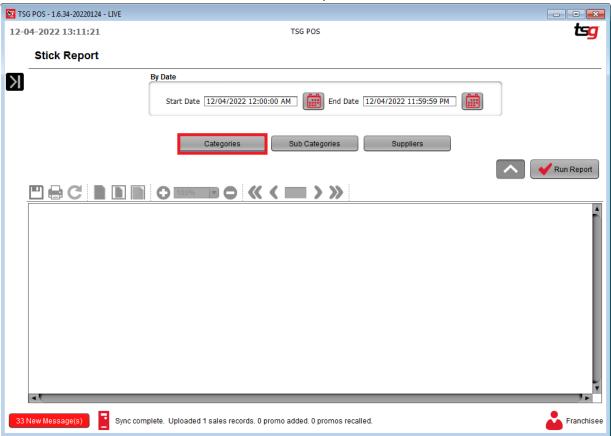
Touch the "Stick Report" button



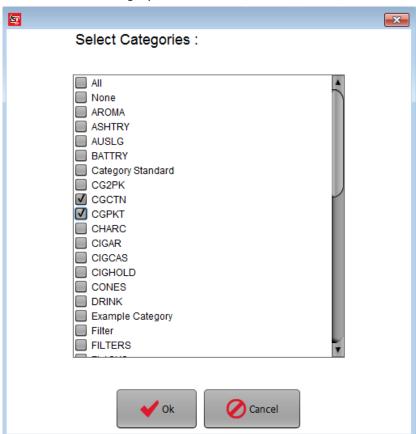
Select a start and end date

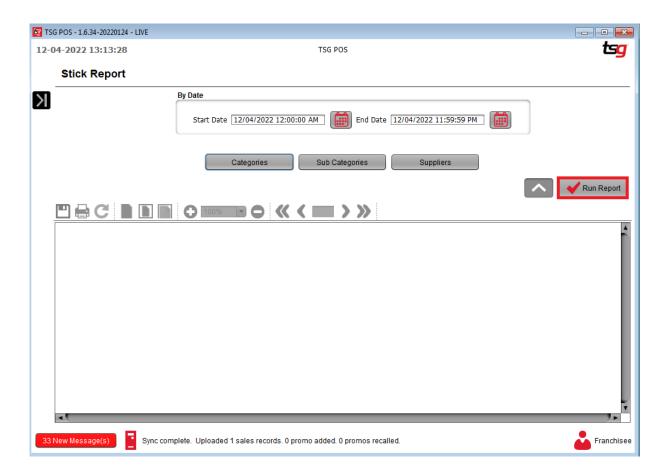


Press the "Run Report" button

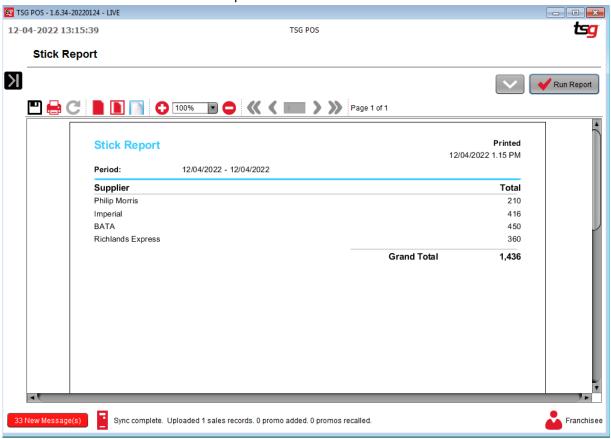


Select the category, such as CGPKT, CGCTN, TOBAC, CIGAR



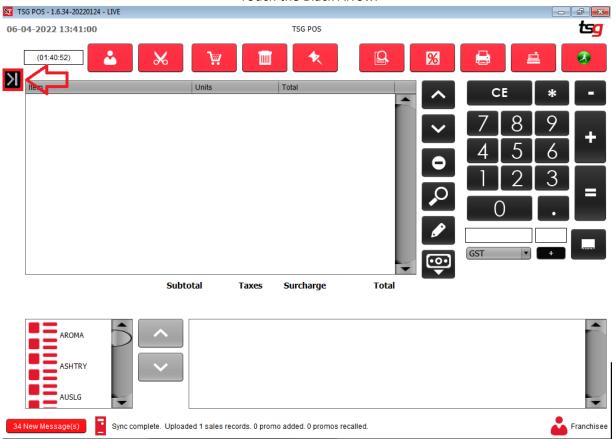


Your stick report should look similar to the below

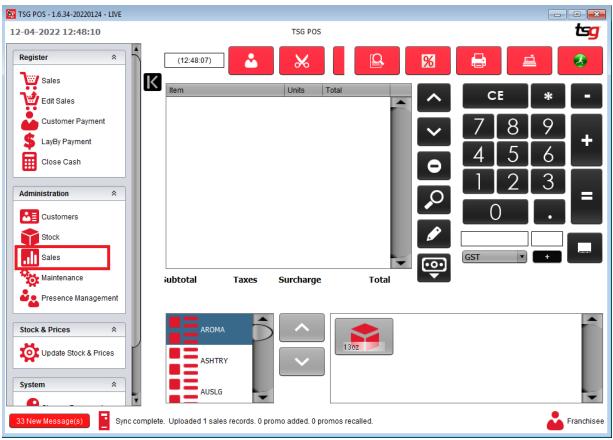


Category Sales

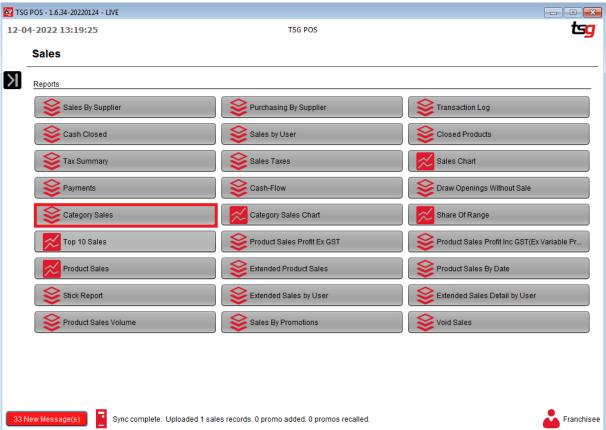
Touch the Black Arrow.



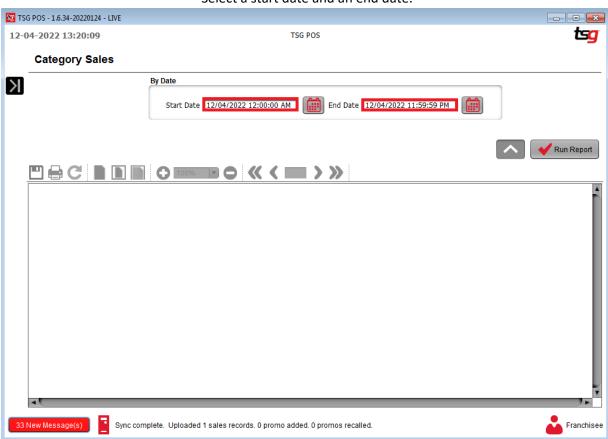
Touch the "Sales" button



Touch "Category Sales"

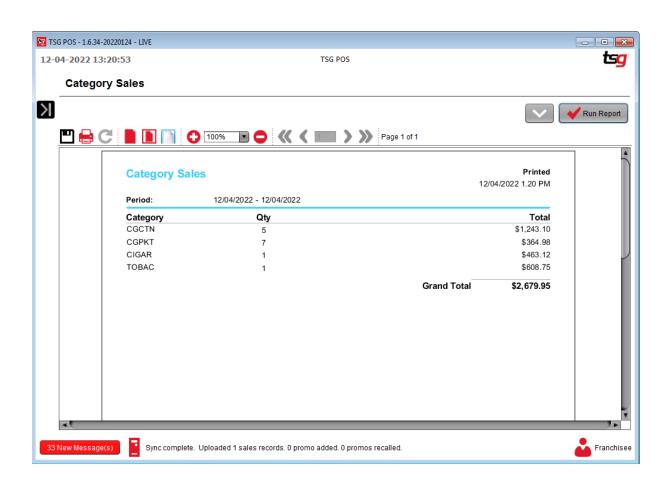


Select a start date and an end date.



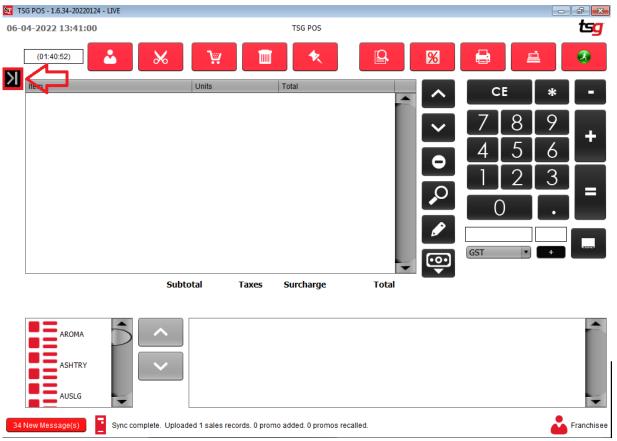
Press the "Run Report" button



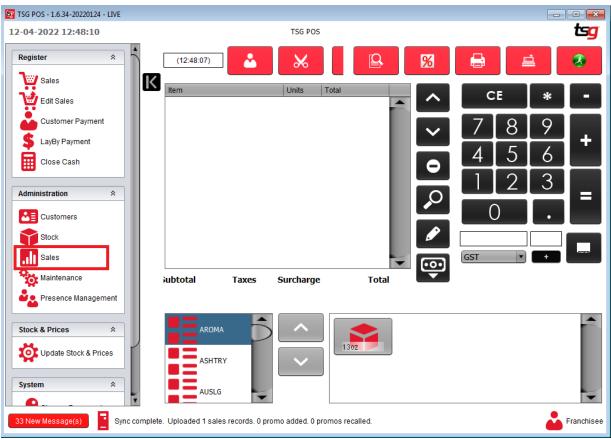


Extended Product Sales

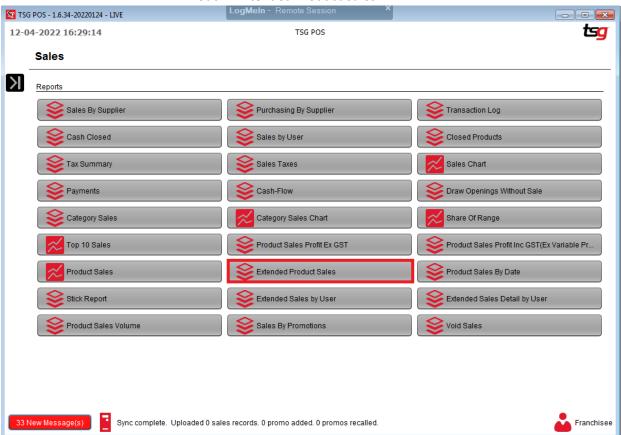
Touch the Black Arrow.



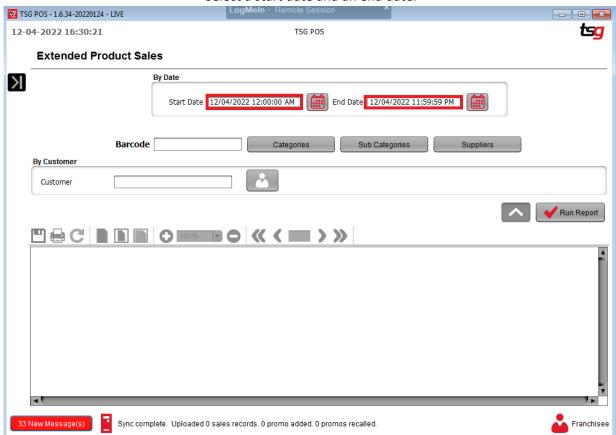
Touch the "Sales" button



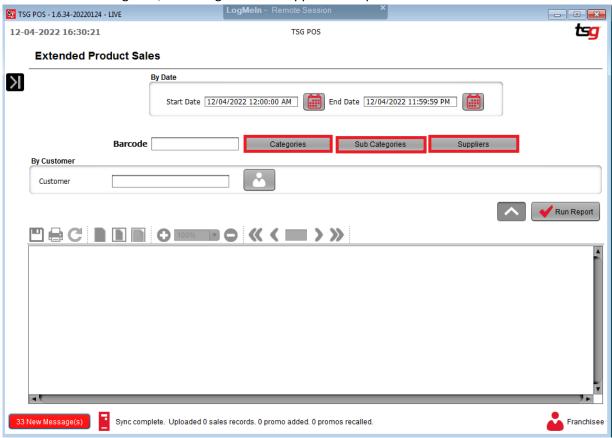
Touch "Extended Product Sales"



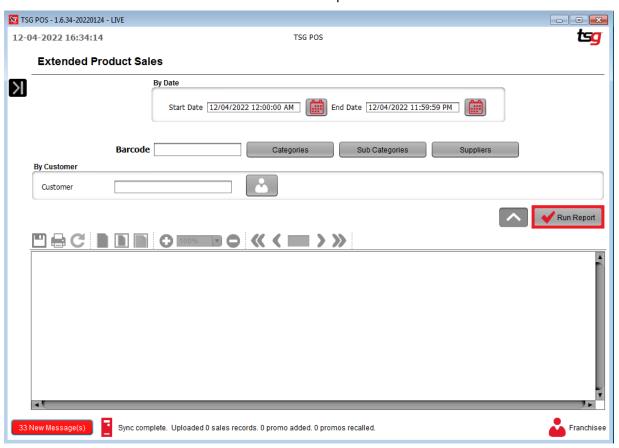
Select a start date and an end date.

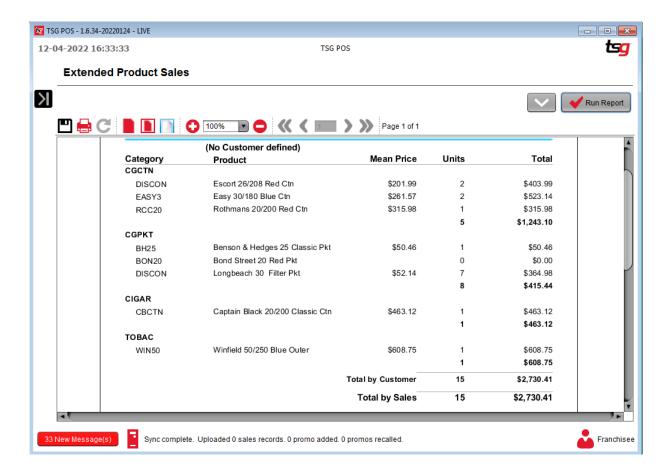


Select categories, sub categories and suppliers if required



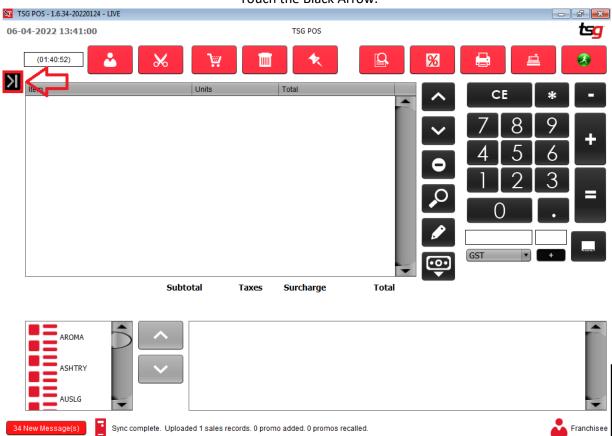
Touch "Run Report "



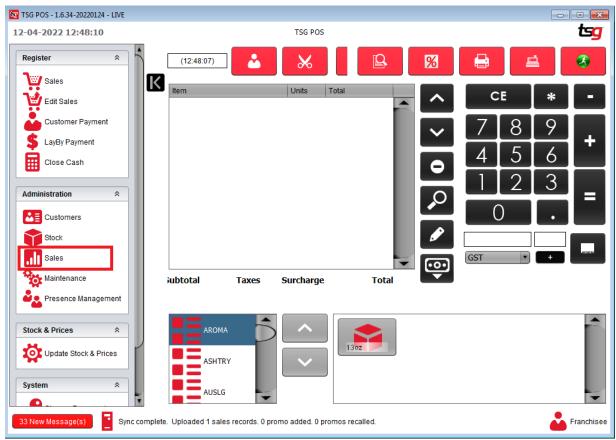


Cash Closed Report

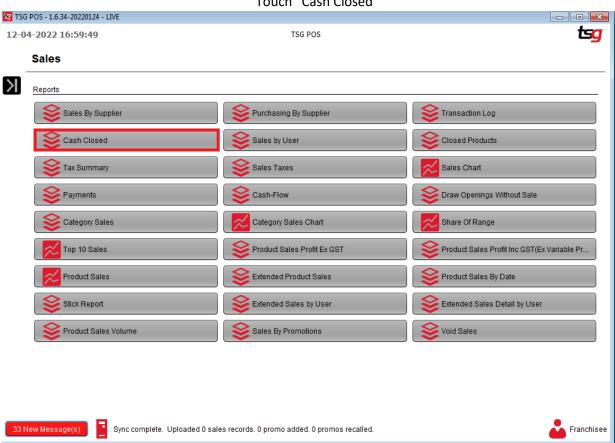




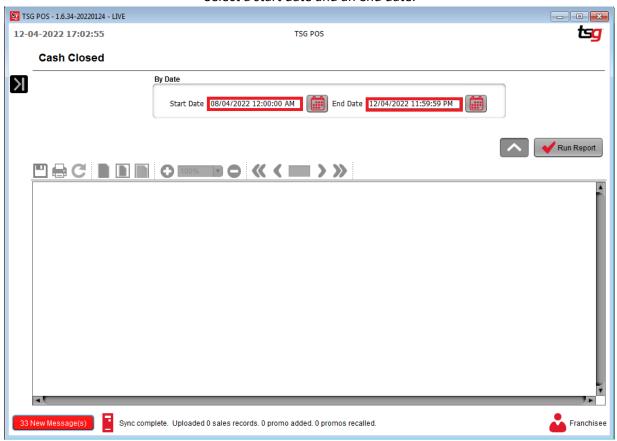
Touch the "Sales" button



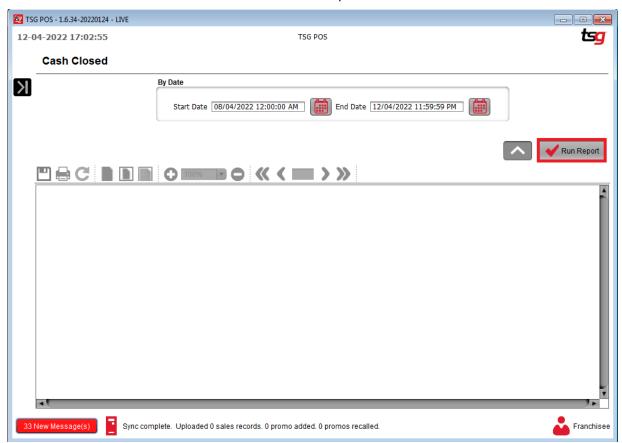
Touch "Cash Closed"

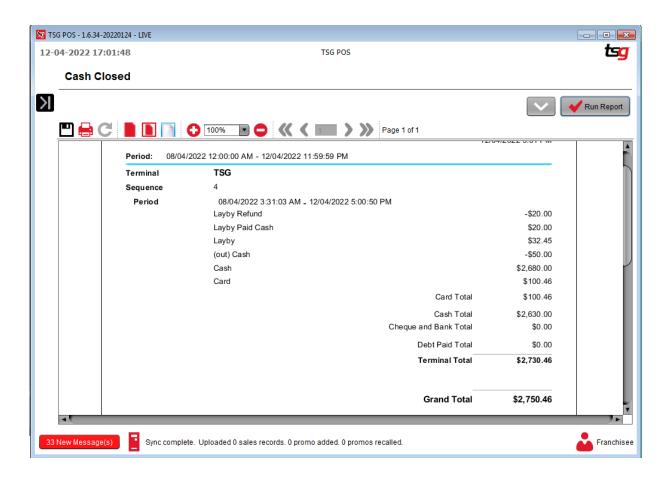


Select a start date and an end date.



Touch "Run Report "





TSG RIS







New prices will be available to download on Sunday the 29th of August at 3pm

Instruction can be found on the TSG website

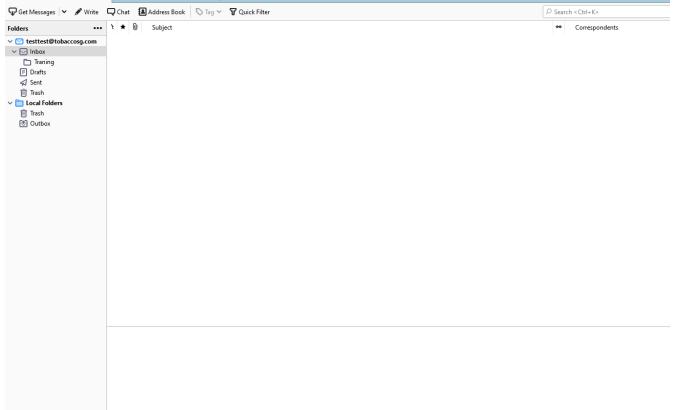
https://tobaccosg.co m/it-tips/price-rise/

Or Click Here

Email

Access to your store email.





Access to POS for daily operation.







website https://tobaccosg.co

m/it-tips/price-rise/ Or Click Here



August at 3pm

Instruction can be

found on the TSG

website

https://tobaccosg.co

m/it-tips/price-rise/

Or Click Here

MUST READ September **Price Rise**

Price Change for ITA, Richland, Stuart Alexander, Scandinavian And Tabsol starting on Monday the 30th of

New prices will be available to download on Sunday the 29th of August at 3pm

August.

Instruction can be found on the TSG website

https://tobaccosg.co m/it-tips/price-rise/

Or Click Here





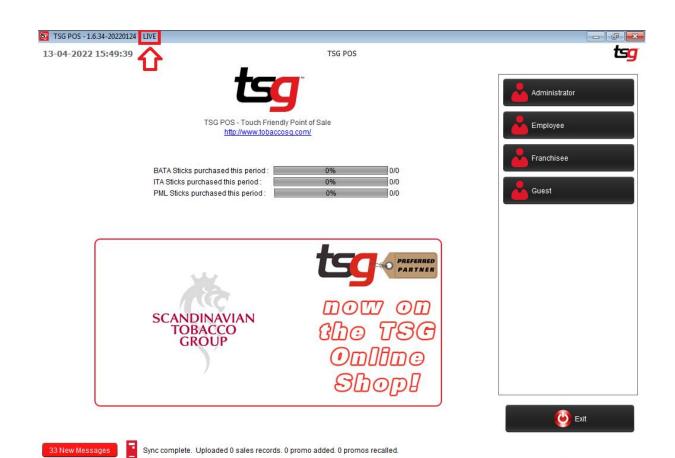
Price Change for ITA, Richland, Stuart Alexander. Scandinavian And Tabsol starting on Monday the 30th of August.

New prices will be available to download on Sunday the 29th of August at 3pm

Instruction can be found on the TSG website

https://tobaccosg.co m/it-tips/price-rise/

Or Click Here



Training

Access to POS for training mode.





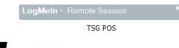


T

tsg



Or Click Here





http://www.tobaccosg.com/

 BATA Sticks purchased this period :
 0%
 0/0

 ITA Sticks purchased this period :
 0%
 0/0

 PML Sticks purchased this period :
 0%
 0/0



BATA Price Changes

There will be price changes for BATA on Monday the 19th of July.

TSG will have the prices available to download to your system from 2pm on Sunday 18 $^{\rm th}$ of July.

If you do not update the BAT price changes on your POS, you risk being non-compliant with BAT promotions to these brands.

Instructions can be found on the TSG website

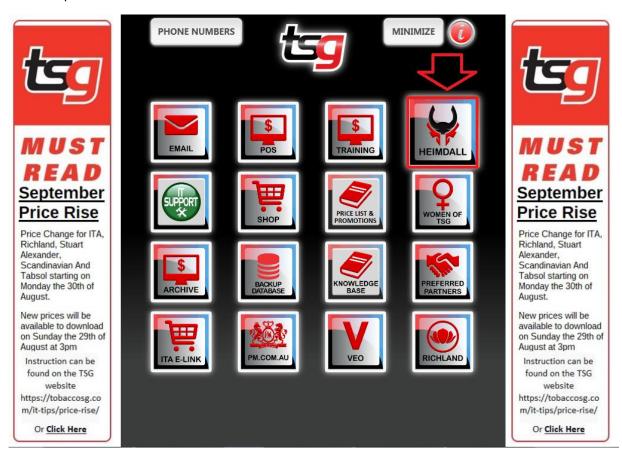


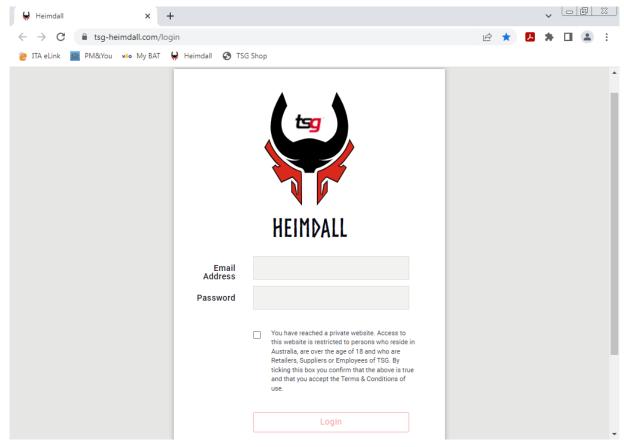




TSG Heimdall

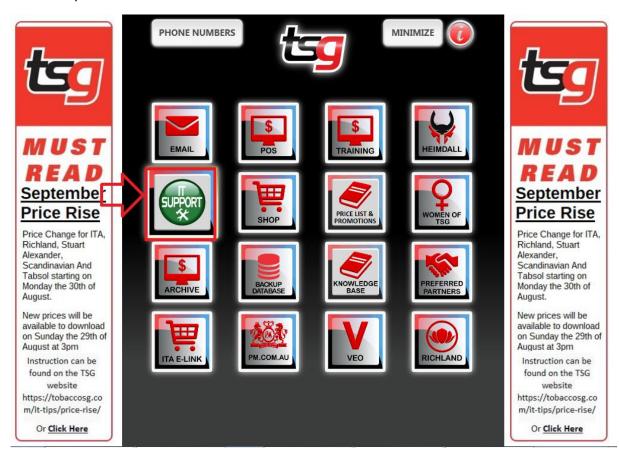
Access to POS report online.

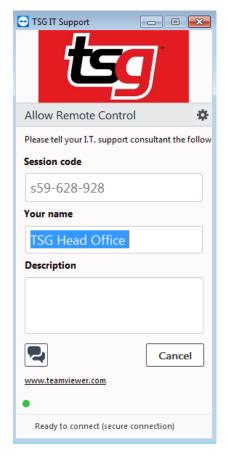




TSG IT Support

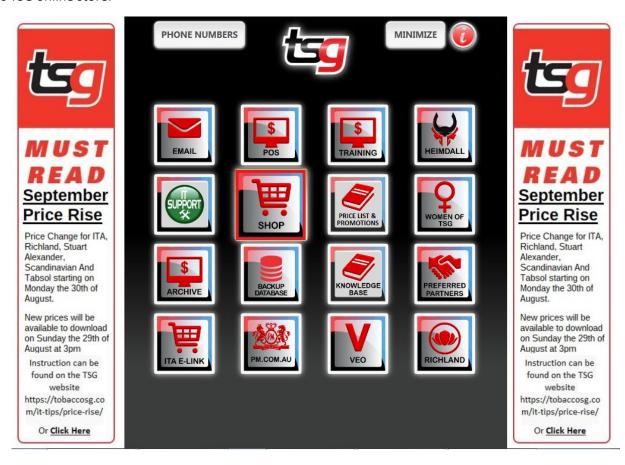
Allow IT to access your POS.

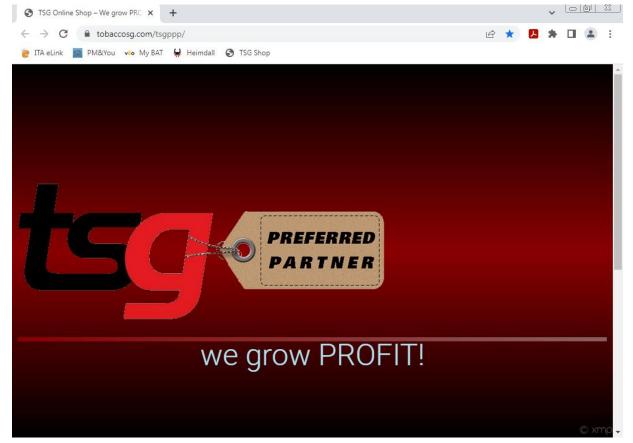




Shop

Access TSG online store.





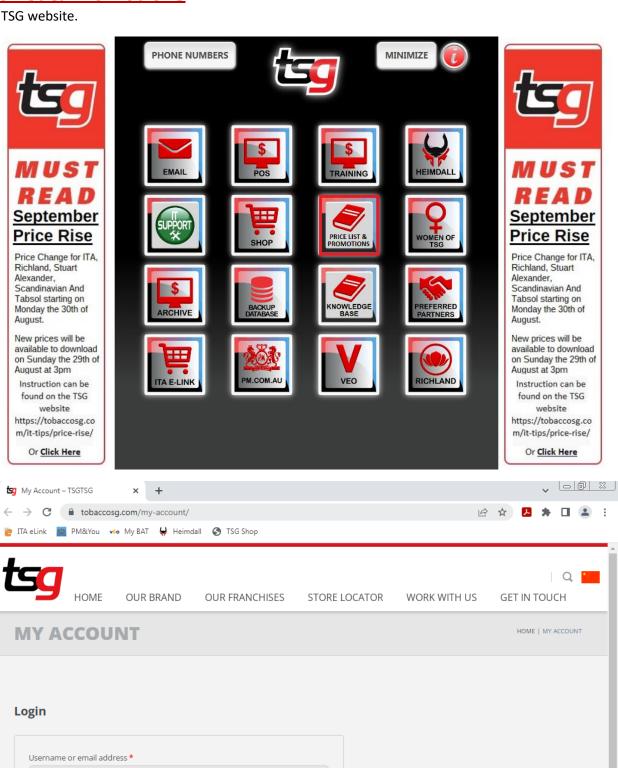
Price list & Promotions

Password *

Log in Remember me

Lost your password?

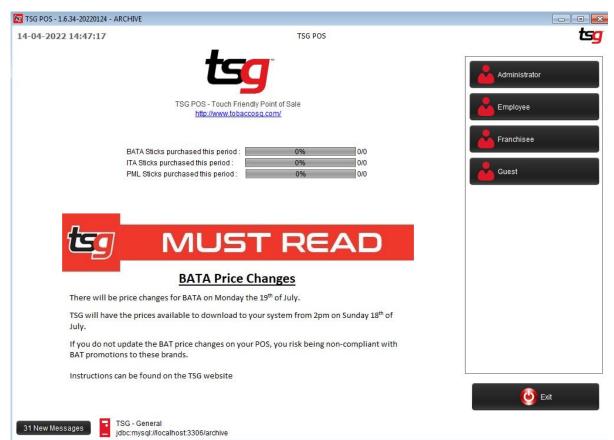
Access TSG website.



Archive

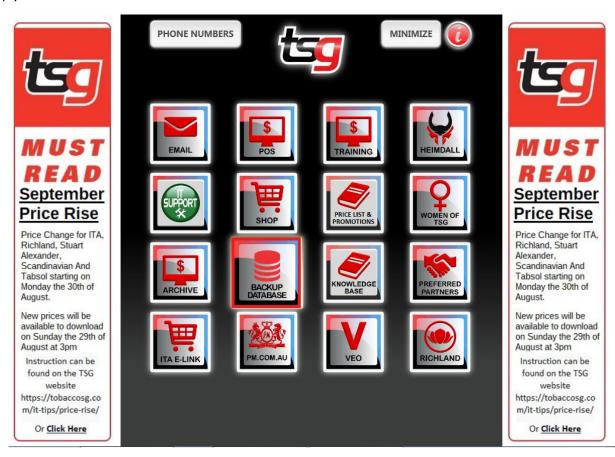
Access TSG POS report that it is more than 60 days.

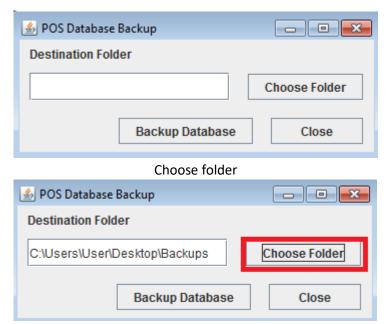


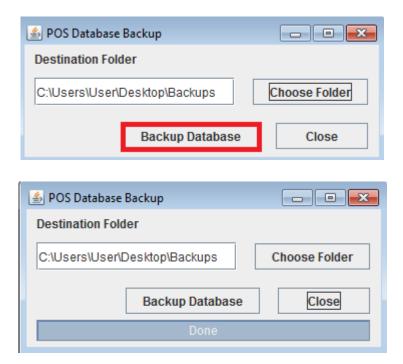


Backup Database

Back up your TSG POS database







Supplier's Website

Or Click Here







Change Log

September 2013 version 1.0:

Initial Version

October 2013 version 1.1:

Various grammar and spelling corrections

Added "Refund" section

Added "Wholesale Customer" section

Added "Stocktake" section

Added "Split Sales" section

Added "Check Stock Levels" section

Added "Price Change on Sales" section

Added "Changing a Current Promotion" section

Added "Reprinting a Receipt" section

November 2013 Version 1.2:

Various grammar and spelling corrections

Added "Top up Promotions"

Added "Creating a Wholesale Customer

January 2014 Version 1.3

Various grammar and spelling corrections

Added "Completing a Customer Payment"

May 2014 Version 1.4

Changed Colour Scheme

Replaced all pictures to fit with the new POS version

Various grammar and spelling corrections

Added "TSG RIS" section

September 2014 Version 1.5

Updated Screenshots where applicable

June 2017 Version 1.7

Complete Re-write for POS Version 1.4.42

April 2022 Version 1.8

Added Inventory Report and Imported order report

Replaced all pictures to fit with the new POS version

Updated function "cash out"

Added Price Board section.

Added Link packet and carton section

Added Apply margin to tobacco category section

Added extended product sales/ close cash /category sales reports

Added Creating an Additional Role section

Added "TSG RIS" section